

EC-2023-0395

Brett Felber

VS

Ameren Missouri

Go figure. This whole complaint process was unfair for me the second I first filed the complaint. The report looks identical to the same use of words that Ameren employees and their legal counsel would say. In fact, I believe that the Commission is just extended representative support for the utility company.

I get it. Got it when the several motions that I filed or the other complaints there were filed were denied or I was denied intervention in other matters. One big coverup for Ameren.

I appreciate everyone's time for allowing me to waste the last six months (almost seven) months of hearing excuses. I think I've heard more excuses from other parties than anything.

Sorry, I speak what is on my mind as well. While we are at it only in Missouri can someone file a complaint and show proof of a payment agreement, proof that no phone calls were initiated by the utility provider, show property damage (to be fair, we did take that out), credit card fraud (charges are coming soon!) , specific State and Federal Statutes, Commission Rules, Regulations, Tariffs, etc not abided by and violated. Proof of applying for medical hardship, and yet the Commission doesn't find any burden to that. Illegal trespassing, etc. The list goes on.

Only in Missouri, opinions really matter, apparently and I feel incredibly stupid, because the factual exhibits that I presented were considered by the Commission as "excuses" in their report.

Ameren was allowed to give opinions on what they felt the date was. Had no paperwork that showed a date, minus the blank piece of paper they typed up and put coding values on. No senior software engineer showed up as a witness during the evidentiary hearing, along with a technician failing to be a witness and be examined.

But yes, their “star “witness who admitted to editing and altering documents, is a credible person for her opinions she gave.

I have no interest in appealing this matter before the Commission or the PSC, as it would make me even more stupid, as I’ve learned today that facts don’t matter.

Oh, let’s not forget about the audio recording that doesn’t state the date, the date of the payment, amount, etc, but everyone thinks it is May 18, 2023. Then under cross examination it was contradicted when I brought that up.

I appreciate the extended Ameren representative report for the Commission. I appreciate them allowing Ameren Missouri to use deceptive and deceiving tactics! Makes you wonder about that lobbying money that Ameren gives to the PSC.

FYI, before Ameren commit and the PSC continue their massive amount of fraud, I’d recommend they get in contact with SERC, as there has been a big complaint filed with the owner of the grid for the region. Fraud doesn’t allow a utility company or a Commission to neglect and deceive a consumer from receiving utility services.

Also, my electric is already on! Adding more Christmas lights to my display today! Recommend the next time you all are around the area to take a ganders look! One of the best decorated houses in the area and the tradition keeps on going each year!

Merry Christmas, Happy Hannukah and Kwanzaa