

EC-2023-0395

Brett Felber
VS
Ameren Missouri

Actually, I would like a rehearing on this matter, I would like this scheduled asap, as I have clear proof that the Commission has lied in this report. I'll start below.

Line 35: "On May 18, Mr. Felber called Ameren Missouri to setup a payment agreement. Mr. Felber was informed that for an initial payment he would have to pay \$ [REDACTED] that would be due the day, May 18. Mr. Felber acknowledged that he understood by saying "Ok, that's fine."

I would like to know what audio recording the Commission is listening to that proves that phone call was from May 18, 2023. As the recording that was presented during the evidentiary hearing and played by Ameren didn't state the date the payment was due, the amount that was due, etc. Listened to the audio about 20 times through my WEBEX account and on the PSC's Youtube page. Doesn't state anything similar to what the Commission put on line 35.

Lie number one by the Commissioners.

Line 20: On April 25, Mr. Felber disputed his past due balance with Ameren Missouri.

Through the Commission's own admittance down further, a dispute goes to put the amount in suspense and ceases of any collection activity or disconnection of services. In accordance it was stated I believe Ameren investigates and it can take up to 30 days suspending, which the dispute would have suspended and ceased of any disconnection of services through My 25, 2023.

Line 36: "Mr. Felber was informed that we would receive a confirmation of the May 18 agreement by mail."

So now Ameren is stating they sent a mailing of the payment agreement? I would love to know this? But by the Commission's own statement, they stated Ameren

couldn't produce a copy of the agreement. Here's a simple solution. Mail gives tracking and usually important documents they send via first class. USPS includes tracking on their documents included in the price, so Ameren should be able to produce a physical copy "since the Commission says they mailed a copy."

Lie

Line 45: The phone numbers are not completely visible on the T-Mobile business screen shots (only the area code and first number).

That is great, because it shows Ameren never reached out to me. Ameren uses a toll-free number, which is not a area code tied to a geographic region. Is the Commission stating and implying now that Ameren calls from an geographical area code to one specific destination?

Lie

Line 52: Is a complete lie whipped up by the Commission itself. Throughout the matter and prior to the evidentiary hearing and a hearing to include new exhibits and evidence, I offered not only Ameren Missouri to engage in a conversation with Twilio, I and other parties, but also invited the PSC. It can be heard in the hearing in which I used vulgar language.

Incredible lie by the PSC and the Commission. I offered for a conference call from Twilio (SendGrid's Parent Company) all parties denied it, as they knew it would prove the authentication of each email and that they payment agreement was for May 22, 2023.

Lie by the Commission, again.

Line 53: "Ameren Missouri records indicate that the courtesy email sent to Mr. Felber on May 18, contained a May 18 payment date and not a May 22 payment date."

Uh, I must be missing something? The Commission stated that Ameren didn't have a copy of the email, but know they do? What specific 'email' is the Commission looking at that shows this? But Ameren also mailed a letter, right? So

they should have the tracking number to the mailing number and we should be able to see it.

In credible lie by the Commission, again.

Line 67, 68, 69 are all lies by not only Ameren Missouri, but also Ameren Missouri themselves. Medical hardship was applied for any that will come out and all the additional exhibits will be presented in the Discriminatory and Human Rights Violations Complaint that is being prepared against Ameren Missouri.

Come on here, Commission. Pointing out the obvious. Another lie.

Line 74: Another big lie. Ameren Missouri put business debt in my personal name in which the Honorable Judge Clark wasn't interested in hearing when I brought the issue up at the evidentiary hearing.

Another lie.

Line 77: Another lie. Again, Ameren sends out a confirmation when you enroll in automatic payment and are removed from automatic payment. While I got one when I was taken off via mail, I never got one via mail when they supposedly stated I enrolled. (This thus would confirm the credit card fraud). Also, those supposed "failed transactions" those don't show the transaction number, but they would have failed as I keep my debit card locked. Doesn't make it right for them to dip into my money without approval or consent.

Another lie by the Commission.

Line 79: So, I would have to hire an attorney to file a police report for credit card fraud is what the Commissioners are implying? Why would I give Ameren a copy of a police report or the Commission a copy of a police report against a party?

Maybe the Commission can get Ameren out of that when they get served, but then again, their legal counsel has avoided service within Ameren and their legal intake has said Ms. Grubbs doesn't work there. (I have the process serving paperwork and video documentation to prove it, but that's not verifiable of course by Commission standards)

Line 83: More lies, they played the audio tapes they wanted to select for the Commission to hear. Just like the audio recordings that contradict Ameren.

Lies

Line 84: Oh, so Mrs. Krcmar is considered “credible” but four other people that overheard conversations aren’t? Right okay. She’s credible alright, credible for admitting to editing and altering documents.

Another big lie by the Commission.

Line 85: Proves that Ameren Missouri didn’t follow protocols in line 20 above and failed to follow their own guidelines.

See what happens when you lie? Your story gets severely picked apart.

All the lines in disputes show that Ameren failed to properly reach out and try to settle the matter, even with all the demands. When someone disputes a debt there is a formal process, in which to date and as of today, Ameren Missouri has still failed to do. They failed to give me an itemized calculation and ledger and how they calculated the balance owed, they have failed to give me a copy of the Banks Law LLC and Ameren’s Good Standing Certificate and both are allowed to engage in collection of debt, oh and they’ve failed to resolve the matter with the FTC and the fraud report that was filed.

Maybe the Commission would like to respond to the FTC for Ameren.

Another big lie from the Commission and Ameren.

They aren’t going to file suit for it, because for starters I have a police report showing it is fraud and 2) it has been coded into the Consumer Sentinel Network as fraud. All a Federal Judge would have to do is pull up the records and the reports in the case network and would see it is fraud. 3) In fact, it is very illegal to extort someone into paying a balance they don’t owe, and it is illegal to withhold utility services for a disputed bill and a fraudulent bill.

But the Commission and Ameren think it fine, so okay. Big lie

Also, the payment agreement submitted is not only an image file, I also submitted a copy in pdf, after your friends at Ameren Missouri weren't happy with the image, so I sent it also in pdf.

I guess the Commission shuns on screenshots of articles too.

Big lie. By the Commission.

So yes, based off those big discrepancies and lies the Commissioners and the Honorable Judge Clark detailed in this report I believe that Ameren Missouri's violations have been covered up to prevent any lobbyist funding that they generously donor to the PSC, therefore they get these rate hikes and kickback.

When the utility company is found in violation funding decreases, then lobbyist pay and funding decreased, then Federal Funding decreases and the State loses out because the utility company violated thing.

Also I would like a different Judge to hear this matter and I would like the discovery I asked Ameren for that I was denied, along with for witnesses I would like to cross examine Eric Banks, Jermaine Grubbs, Aubrey Krcmar, Ameren's "Senior Software Engineer," Ameren's technicians and I would like to ask questions to the Commissioners while I'm at it.

While the Commission is at it, I respectfully ask that the Governor Mike Parson can attend any hearing and Andrew Bailey from the AG's Office is able to attend along with any local prosecuting attorneys.

I believe the only way this is going to stop, is if all parties such as Ameren and the Commissioners and PSC Staff are found liable and prosecuted for their massive amount of fraud and lies.

Can't make this up and not only does the PSC need to be prosecuted, but also Ameren.

I look forward to a new hearing date and hopefully sooner than later. But I wouldn't be surprised if I was put on the backburner on this issue, because apparently the deceptive and deceitful business practice train run concurrent between the PSC and Ameren.

Respectfully Submitted,
Brett Felber