



costs; 2) propose guidelines for inclusion in such a class, 3) propose verification procedures for participants in such a class; 4) analyze the possible effect on the company's bad debt expense of such a class; and 5) state an opinion as to whether such a class should be tied to the current industrial rate class or propose an alternate rate.

**THE COMMISSION ORDERS THAT:**

1. The parties may file additional direct testimony addressing the reduction of the financial burden on The Empire District Electric Company's low-income residential customers no later than April 9, 2010.

2. The parties may file rebuttal testimony addressing the reduction of the financial burden on The Empire District Electric Company's low-income residential customers no later than April 16, 2010.

3. The parties may file surrebuttal testimony addressing the reduction of the financial burden on The Empire District Electric Company's low-income residential customers no later than April 23, 2010.

4. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Clayton, Chm., Davis, Jarrett,  
Gunn, and Kenney, CC., concur.

Jones, Senior Regulatory Law Judge