

FILED
December 6, 2023
Data Center
Missouri Public
Service Commission

Exhibit No. 9

Brett Felber – Exhibit 9
Payment agreement watermark
File No. EC-2023-0395



Brett Felber <[REDACTED]>

Confirmation of payment agreement

1 message

Ameren Missouri Customer Service <DoNotReply@ameren.com>
Reply-To: DoNotReply@ameren.com
To: "[REDACTED]" <[REDACTED]>

Thu, May 18, 2023 at 8:36 AM



[Log In to Your Account](#)

Your payment agreement has been established

A payment agreement has been established for your Ameren Missouri account ending in [REDACTED]. Your required payment of \$ [REDACTED] is due by 5/22/2023 in order to activate this agreement.

Here are the details of your agreement:

Amount deferred: [REDACTED]

Required payment: [REDACTED]

Required payment due date: 5/22/2023

Number of monthly installments: 12

Installment amount: [REDACTED]

Your account will be updated when the required payment has been received. Failure to pay the full required payment amount by the due date may result in disconnection of service.

Once the agreement is activated, the monthly installment amount will be included in your total amount due each month. A confirmation letter will be mailed to you for your records.

Please note, late, partial or missed payments will result in cancellation of the agreement, at which time the entire remaining balance of your agreement will become due immediately.

If you have any questions, or feel that you have received this email in error, please call

Ameren Lied

877.206.1234 or send us an email.

Thank you,
Ameren Missouri Customer Service



Manage your communication preferences.

This email was sent to [REDACTED] for the account number ending in 8149. Please do not reply to this message.

Ameren will never contact you by email asking you to validate your personal information such as your UserID, password or account numbers. If you receive such a request please contact us.

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