

FILED  
December 6, 2023  
Data Center  
Missouri Public  
Service Commission

## Exhibit No. 16

Brett Felber – Exhibit 16  
Medical hardship email  
to Engelbrecht and Grubbs  
File No. EC-2023-0395



Brett Felber <[REDACTED]>

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**Ameren Account** [REDACTED]

1 message

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**Brett Felber** <[REDACTED]>

Thu, Mar 16, 2023 at 11:33 AM

To: "Engelbrecht, Terri L" <TEngelbrecht@ameren.com>, JGrubbs@ameren.com

Good morning, Terri. This is Mr. Felber. I recently received paperwork this past week to apply for financial help and medical hardship, in which I would like to apply for.

I have a son who is diagnosed medically and educationally autistic and is also currently blind without corrective vision.

I would like to submit the paperwork given, therefore I can get the balance on the account setup on a term that would be able to help us pay the balance on the account over a period of time.

If you should have any questions regarding the paperwork or need any additional information, please feel free to reach me directly at [REDACTED] or [REDACTED]

Thanks,

Brett Felber

