

FILED
December 7, 2023
Data Center
Missouri Public
Service Commission

Exhibit No. 214

OPC – Exhibit 214
DR 0007
File No. WR-2023-0344

Ex 214

RAYTOWN WATER COMPANY

Case Number WR-2023-0344

Data Request No. 0007

Answered by: Chiki Thompson/Leslie Smart

Company Name: Raytown Water Company, The-(Water)

Requested From: Neal Clevenger

Issue: Revenue - Customer Bills

Description: For 2019, 2020, 2021, 2022, and through June 2023, please provide the following by meter size:

- (1) total number of residential and commercial customers by month;
- (2) number of gallons of water purchased by month;
- (3) number of gallons of water sold by month;
- (4) service charges, including but not limited to, door collections, restore service charges, disconnect charges, bad check fees, emergency call out charges, and meter testing charges; and
- (5) number of delinquent bills and late fees incurred.

Data Request submitted by Keith Foster (Keith.Foster@psc.mo.gov).

Due Date: 4/30/2023

Requested By: Kevin Thompson

Response: Sent on USB

- 1,2,3 - Please see monthly Metered Bill & Adj Reports attached
- 4 Please see Annual Reports for year 2019-March 2023
- 5 Please see attached report

PENALTY JOURNAL ALL CUSTOMERS

| | 2019 | | 2020 | | 2021 | | 2022 | | 2023 | |
|-----|----------------------------|-------------|----------------------------|-------------|----------------------------|-------------|----------------------------|-------------|----------------------------|-------------|
| | Number of Delinquent Bills | Late Fees | Number of Delinquent Bills | Late Fees | Number of Delinquent Bills | Late Fees | Number of Delinquent Bills | Late Fees | Number of Delinquent Bills | Late Fees |
| JAN | 1980 | \$ 2,625.00 | 3791 | \$ 7,781.72 | 2011 | \$ 3,328.21 | 2712 | \$ 4,625.18 | 2926 | \$ 5,086.21 |
| FEB | 1595 | \$ 2,550.23 | 2934 | \$ 4,786.35 | 2268 | \$ 3,792.54 | 1830 | \$ 3,266.06 | 3060 | \$ 5,459.82 |
| MAR | 2113 | \$ 3,550.00 | 1390 | \$ 2,251.15 | 2215 | \$ 3,522.64 | 2930 | \$ 5,597.88 | 3147 | \$ 5,815.40 |
| APR | 2692 | \$ 3,819.95 | 1478 | \$ - | 2080 | \$ 3,420.73 | 1065 | \$ 5,398.93 | | |
| MAY | 2764 | \$ 3,922.59 | 1380 | \$ - | 2068 | \$ 3,425.02 | 3099 | \$ 5,357.43 | | |
| JUN | 2821 | \$ 4,080.84 | 2174 | \$ 4,536.54 | 2240 | \$ 3,617.33 | 1131 | \$ 5,751.22 | | |
| JUL | 1982 | \$ 2,742.43 | 1956 | \$ 2,181.77 | 2908 | \$ 3,962.49 | 1163 | \$ 6,208.86 | | |
| AUG | 2051 | \$ 2,833.38 | 2154 | \$ 3,017.21 | 2782 | \$ 4,871.66 | 1063 | \$ 5,481.85 | | |
| SEP | 2346 | \$ 3,703.12 | 2039 | \$ 2,913.35 | 2689 | \$ 4,403.08 | 1222 | \$ 6,259.01 | | |
| OCT | 3624 | \$ 7,212.48 | 2083 | \$ 3,155.40 | 2859 | \$ 4,900.26 | 1318 | \$ 6,832.68 | | |
| NOV | 3645 | \$ 6,068.38 | 2162 | \$ 3,325.54 | 2812 | \$ 4,672.63 | 1318 | \$ 6,716.08 | | |
| DEC | 2279 | \$ 3,717.40 | 2351 | \$ 3,410.55 | 2933 | \$ 4,932.22 | 1137 | \$ 5,854.50 | | |

NO LATE FEES WERE ASSESSED DUE TO STATE MANDATE APRIL AND MAY 2020 - COVID