FILED December 7, 2023 Data Center Missouri Public Service Commission

Exhibit No. 217

OPC – Exhibit 217 Cash Working Capital portion of Staff Report from ER-2014-0351 (pp. 50-54) File No. WR-2023-0344

51AFF REPORT ER-2014-0357

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adjustments to the plant in service and depreciation reserve in order to eliminate these amounts
from cost of service. Since the Staff removed these compensation expenses from its cost of
service income statement (*see* Section IX. E. 2.), Staff is also making an adjustment to remove
these costs from rate base in this case.

5 Staff Expert/Witness: Jermaine Green

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C. Cash Working Capital (CWC)

Cash Working Capital (CWC) is the amount of funding necessary for a utility to pay the 7 day-to-day expenses incurred in providing utility services to its customers. When a utility 8 expends funds in order to pay an expense necessary for the provision of service before its 9 customers provide any corresponding payment, the utility's shareholders are the source of the 10 funds. This shareholder funding represents a portion of the shareholders' total investment in the 11 utility, for which the shareholders are compensated by the inclusion of these funds in rate base. 12 By including these funds in rate base, the shareholders earn a return on the CWC-related funding 13 they have invested. 14

Conversely, customers supply CWC when they pay for electric services received before the utility pays expenses incurred in providing that service. Utility customers are compensated for the CWC they provide by a reduction to the utility's rate base. By removing these funds from rate base, the utility earns no return on that funding which was supplied by customers as CWC.

A positive CWC requirement indicates that, in the aggregate, the shareholders provided the CWC for the test year. This means that, on average, the utility paid the expenses incurred to provide the electric services to its customers before those customers had to pay the utility for the provision of these utility services. A negative CWC requirement indicates that, in the aggregate, the utility's customers provided the CWC for the test year. This means that, on average, the customers paid for the utility's electric services before the utility paid the expenses that the utility incurred to provide those services.

To determine the amount of CWC provided by both the customers and shareholders, Staff performs a lead/lag study. The lead/lag study involves the analysis of the timing of when expenses are paid to suppliers, employees, etc. and when the utility receives revenues from customers for the services it provides. 1 Empire did not perform a lead/lag study specific to costs incurred during the test year (12 months ending April 30, 2014) in this case, but instead utilized the revenue and expense lags 2 3 agreed to in Empire's last rate case, Case No. ER-2012-0345. Staff did not perform a complete CWC analysis in this case either. However, Staff did review the revenue lag and expense lags 4 5 for fuel and purchased power in this case to determine whether those values should change from 6 the lags agreed to in Case No. ER-2012-0345. For all other lags contained in the CWC 7 Accounting Schedule, Staff utilized the CWC lags that were agreed to by Empire and Staff in 8 Empire's last case.

9 The revenue lag is the amount of time between the day the Company provides the utility 10 service, and the day it receives payment from the ratepayers for that service. Staff's overall 11 revenue lag in this case is the sum of three (3) subcomponents. They are as follows:

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- 1. Usage Lag: The midpoint of average time elapsed from the beginning of the first day of a service period through the last day of that service period;
- 2. Billing Lag: The period of time between the last day of the service period and the day the bill for that service period is placed in the mail by the Company; and
- 3. Collection Lag: The period of time between the day the bill is placed in the mail by the Company and the day the Company receives payment from the customer for the services provided.

20 Staff's recommended revenue lag in this case is presented as follows, and Staff's calculation for 21 each component will then be explained:

	Staff
Usage Lag	15.21
Billing Lag	2.84
Collection Lag	29.78
Total Revenue Lag	47.82

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The usage lag was determined by dividing the number of days in a typical year (365) by the number of months in a year (12) to yield the average number of days in a month (30.42). The 30.42 was then divided by two (2) to yield an average usage lag of 15.21 days. This further calculation using two (2) as the divisor is necessary since the Company bills monthly and it is assumed that service is delivered to the customer evenly throughout the month.

The billing lag is the time it takes between when the Company reads the meter and when the bills are subsequently mailed to customers. As previously discussed, in the current case Empire used the revenue and expense lags that were calculated in its last rate case. In that case, Empire calculated the billing lag by measuring the time between the download date of the meter data and the date the bill was placed in the mail each month for the test year (12-months ending March 31, 2012). Empire used a billing lag of 4.15 days.

Staff calculated the billing lag using the customer billing information for the test year in this case - the 12-month period ended April 30, 2014. Staff determined the billing lag for this case by calculating the number of days between the last meter read dates to the date the bill was placed in the mail for each month of the test year.

11 According to the Company's response to Staff Data Request No. 0171.10, all customer accounts are billed on a cycle basis. Each meter reader is assigned one route per billing cycle and 12 13 is allowed up to five days from the download date to the last read date to complete the route. 14 After the route is uploaded into the billing system, the read goes through various parameter 15 checks. If the read is outside one of the parameters, it must be further reviewed, and approved or corrected, within two days. Customer accounts that are scheduled to charge are processed 16 through the nightly batch process in the billing system. A statement is printed and mailed the 17 following work day unless the customer is on "auto draft" or has requested a different due date. 18

19 The routes that are read are accumulated daily based on the billing cycle and populated 20 into the Host Download File a week before the billing date to ensure adequate time to obtain a 21 meter read. Therefore, the readings are not necessarily billed after being uploaded to the billing 22 cycle. The Company holds the information until all meters in the cycle are read. This delay between the "download date" and "last read date" increases the billing lag and the amount of 23 24 CWC required by Empire. Therefore, Staff has determined that the "last read date" provides a 25 more accurate endpoint for the billing lag calculations. Staff's calculations resulted in a billing 26 lag of 2.84 days.

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The collection lag measures the number of days between mailing of the customer's bill by the utility to the date the bill is paid by the customer. The collection lag was calculated by 29 using the "accounts receivable turnover" method. Staff determined the total receivables for the 30 Company's Missouri portion by subtracting the 12-month ending April 31, 2014 bad debt 31 percentage (.53%) from the accounts receivable ending balances for the same time period. The

receivables were then divided by 12-months to come up with the average receivables. The
collection lag was calculated by dividing the number of days in a year (365) by the accounts
receivable turnover (12.26 days). The collection lag for Empire is 29.78 days.

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Empire used the same collection lag (27.91 days) from the last Case No. ER-2012-0351.

5 Staff determined that it was unlikely that the following lags had significantly changed 6 since Empire's last rate Case No. ER-2012-0345; therefore, Staff did not propose any changes to 7 the lag values for these items in the current case:

8	Payroll Expense
9	Federal Income Tax Withheld
10	FICA Taxes Withheld – Employee
11	State Income Tax Withheld
12	Employees 401K Withheld
13	Employers 401K Matching
14	Employers Life Insurance Matching
15	Employers Healthcare
16	Employers Accidental Death & Dismemberment
17	Employers Dental/Vision
18	Vacation
19	Pension & OPEB Expense
20	Cash Vouchers
21	Employer FICA
22	Federal Unemployment
23	State Unemployment
24	MO Gross Receipts Tax
25	Corporate Franchise Tax
26	Property Taxes
27	Sales Taxes
28	Gross Receipts Taxes
29	Income Tax
30	Federal Tax Offset
31	State Tax Offset
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City Tax Offset Interest Expense Offset

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3 The Staff performed its own lead/lag study on the following expense lags during the audit in this case: Fuel-Coal, Fuel-Gas, Fuel-Oil, and Purchased Power. Staff calculated expense lags in these 4 5 areas because of the significant expense dollar amounts that were involved. The expense lag for the Coal, Gas, and Purchased Power was calculated by using the midpoint between invoice date 6 and the date that Empire paid the invoice. The Staff's expense lag results were: Coal-15.07 days, 7 Gas-37.61 days, Purchased Power-33.15 days. The expense lag used for oil was measured by 8 calculating the amount of time between when Empire receives the fuel from suppliers and the 9 date they make the payment for the fuel. The expense lag for oil is 11.49 days. 10

Staff determined on average the time needed to recover revenues from customers after 11 service has been provided (the revenue lag), and the time the utility can delay payment expenses 12 incurred in providing service to customers beyond the utility's receipt of the service (the expense 13 lead or lag). For each significant expense that a utility incurs, a separate line item is devoted to it 14 15 in the lead/lag study, and the expense lag calculated for that expense item is compared to the overall revenue lag of the utility. In this way, for each of the utility's major expense items, a 16 determination can be made if investors or customers are providing the CWC for that item. The 17 sum total of the CWC requirements for each line item in the lead/lag study is the overall CWC 18 requirement of the utility. Whether the bottom line result from the study is positive or negative 19 indicates whether CWC in the aggregate has been provided to the utility investors or customers. 20 In conclusion, the results of the study performed by Staff resulted in a positive CWC 21 requirement. This means that, in the aggregate, the shareholders have provided the CWC to the 22 Company during the test year. Therefore, the shareholders should be compensated for the CWC 23 that they provide through an increase to rate base. 24

The result of Staff's CWC analysis is reflected on Accounting Schedule 8, Cash Working Capital. Staff's CWC analysis result is also included as a line item in the Rate Base Accounting Schedule 2 in the section entitled "Add to Net Plant In Service." Other aspects of Staff's CWC analysis results are included in the Rate Base Schedule in the section entitled "Subtract From Net Plant" in the following line items: Federal Tax Offset, State Tax Offset, City Tax Offset and Interest Expense Offset.

31 Staff Expert/Witness: Ashley R. Sarver