

FILED
December 7, 2023
Data Center
Missouri Public
Service Commission

Exhibit No. 401

The Raytown Water Company – Exhibit 401
Known and measurable rate case expenses
File No. WR-2023-0344

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of a Rate)
Increase of Raytown Water Company.) File No. WR-2023-0344

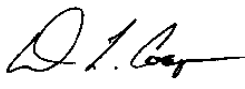
EXHIBIT 401

The Raytown Water Company provides the following as the Commission's requested Exhibit 401:

DOCUMENT	DESCRIPTION	AMOUNT
401 – A	RWC Witness Expenses for Evidentiary Hearing	\$681.48
401 – B	BSE Statement October Time (Confidential and Public)	\$15,343.50
401 – C	BSE Statement November Time through 11/16/2023 (Confidential and Public)	\$16,404.00
401 – D	BSE Statement September Time (Confidential and Public)	\$2,643.00
401 – E	Postage costs related to Local Public Hearing Notice (Confidential and Public)	\$3,118.73
TOTAL		\$38,190.71

Respectfully submitted,

BRYDON, SWEARENGEN & ENGLAND P.C.

By: 
 Dean L. Cooper #36592
 312 East Capitol Avenue
 P.O. Box 456
 Jefferson City, MO 65102
 Telephone: (573) 635-7166
 E-mail: dcooper@brydonlaw.com

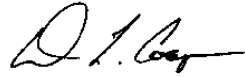
ATTORNEYS FOR
THE RAYTOWN WATER COMPANY

CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 30th day of November, 2023, to:

General Counsel's Office
staffcounsel@psc.mo.gov
casi.aslin@psc.mo.gov

Office of the Public Counsel
opcservice@opc.mo.gov
Anna.Martin@psc.mo.gov



Late Case - Parking

EXHIBIT 401 - A

City Of Jefferson City Mo
Parking Garage

Fee Computer Number:	7
Cashier:	Id #111
Transaction Number:	174590
Entered:	11/01/2023 10:19
Exited:	11/01/2023 14:36
Ticket #79038	Dispenser #6
Lot:	Lot 1
Area:	Area 1
Rate:	DAILY
Parking Fee:	\$ 4.00
Total Fee:	\$ 4.00
Cash:	\$ 4.00
Total Paid:	\$ 4.00

CITY OF JEFF-ACCTS RECEI
320 E MCCARTY ST
JEFFERSON CTY, MO 65101
(573)634-6322

SALE

Store: 1001
REF#: 00000007

Batch #: 017 RRN: 330519500431
11/01/23 14:36:26

Trans ID: 383305705865381
APPR CODE: 054165

VISA Chip
*****1009 **/**

AMOUNT **\$4.00**

APPROVED

VISA DEBIT
AID: A0000000031010
TVR: 80 80 00 80 00
TS: 68 00

THANK YOU!

CUSTOMER COPY

*Settlement meeting
Jefferson City*

11-1-23

Rate Case 11-15-23

EXHIBIT 401 - A



TO
JMB CLK
11-15-23
RATE CASE
CMB

QUIKTRIP #00156
8733 East 63rd
Raytown, MO

Date: 11/15/23
Time: 12:41PM
Auth# 075130
Visa

Entry: Chip Read
APP: VISA CREDIT
Mode: Issuer
AID: A0000000031010
TUR: 0080008000
TSI: E800
IAD: 06011203A0A002

Acct #
*****8136

Pump Gallons Price
4 11.515 \$ 2.779
Product: UNLEADED

Total: \$32.00

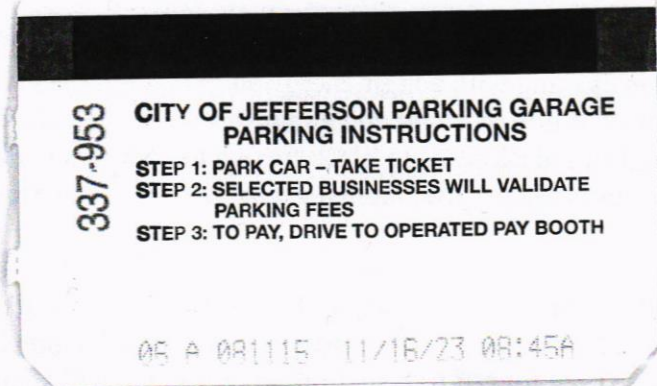
Thank You for
Shopping QuikTrip!
Please Come Back
Again!!

Rate Case Parking

EXHIBIT 401 - A

83

11-16-23



\$ 6.00 cash - rt
garage closed @ 5:00 pm
hearing - over after 5

No 51940

EXHIBIT 401 - A

VB744P

License No. _____

Year 10-23 State MO

Car Make Kia 4

Date 11-14-23 Time _____

Location 3B Attendant _____

\$.50 per hour, 1st two (2) hours
\$1.00 per hour thereafter
\$6.00 maximum per day
Monday thru Friday 6:00 AM - 5:00 PM

**PLEASE PAY FOR YOUR PARKING BY
PLACING THE MONEY OR CHECK WITH
THE TICKET IN THIS ENVELOPE, THEN
DEPOSIT IT IN THE RED MAIL BOX LOCATED
ON THE SIDE OF THE PAY BOOTH.**

is a violation of City Code Section 22-90

Rate Case Parking

City Of Jefferson City Mo
Parking Garage

Fee Computer Number:	7
Cashier:	Id #111
Transaction Number:	176157
Entered:	11/17/2023 08:31
Exited:	11/17/2023 15:02
Ticket #81231	Dispenser #6
Lot:	Lot 1
Area:	Area 1
Rate:	DAILY
Parking Fee:	\$ 6.00
Total Fee:	\$ 6.00
Cash:	\$ 6.00
Total Paid:	\$ 6.00

CITY OF JEFF-ACCTS RECEI
320 E MCCARTY ST
JEFFERSON CTY, MO 65101
(573)634-6322

SALE

Store: 1001 REF#: 00000010
 Batch #: 005 RRN: 332121665800
 11/17/23 15:02:45
 Trans ID: 303321757654168
 APPR CODE: 073736
 VISA
 *****8136

Chip
/

AMOUNT

\$6.00

APPROVED

CAPITAL ONE VISA
AID: A0000000031010
TVR: 00 80 00 80 00
TSI: E8 00

THANK YOU!

CUSTOMER COPY

Cap 1 - Ct \$ 6⁰⁰

11-17-23

Rate Case Expense

Rate case Meal + Chiki
 Capitol Plaza
 Park Place
 415 W. McCarty Street
 Jefferson City, MD 65101
 (573) 5-1234

10227 Ryan

WS#: 2

CHK 1726 GST 1
 11/16/2023 7:13 AM

1 Egg White Omelette 13.00
 1 Morning Delights Breakfast 15.00

Subtotal \$28.00
 Food Tax \$2.23
Amount Due \$30.23

Here are some gratuity calculations for your convenience:

20% is \$6.05
 18% is \$5.44
 15% is \$4.53

COMPLETE BELOW FOR ROOM CHARGE ONLY

GRATUITY: 4.77
 TOTAL DUE: 35.00

SIGNATURE: _____

NAME: _____ ROOM #: _____

NSC + ET
 11-16-23
 Breakfast

~~\$35.00~~
 30.23

Capitol Plaza
Fountain Court
415 W. McCarty Street
Jefferson City, MO 65101
(573) 635-1234

11/16/2023 7:28 PM

TABLE# 0
SERVER 2397/Linda
CHECK# 3630
2023/11/16 07:28:36
*****prize*****
REF No: 111701200 CONTACTLESS
CT No: XXXXXXXXXXXX8136
EXP: XX/XX
CARD: VISA
CheckNo:3630
TableNo:0
APPROVAL CODE: 051791

EMV Receipt Section
Application Label: CAPITAL ONE VISA
TC: 6873A98E21233264
TVR: 0000000000
AID: A0000000031010
IAD: 06011203A00000
AUTH MODE: Issuer

Subtotal: \$44.27

Tip: 8.13

Total: 53.00

X _____

Signature
CUSTOMER COPY

Here are some gratuity calculations
for your convenience:

20% is \$8.85
18% is \$7.97
15% is \$6.64

*NSC r. etf
Dinner
11-16-23
\$53.00*

Rate Case TRIAL

Rate Case

EXHIBIT 401 - A

RWC
TRIAL

NSC
Cit

Capitol Plaza
Park Place
415 W. McCarty Street
Jefferson City, MO 65101
(573) 635-1234

Breakfast
NSC + CIT

11-17-23

11/17/2023 8:05 AM

TABLE# 0
SERVER 3585/Tonya
CHECK# 1735

CAPP1

2023/11/17 08:05:08
*****Authorize*****

REF No: 1117140512 CONTACTLESS
CT No: XXXXXXXXXXXX8136
EXP: XX/XX
CARD: VISA

CheckNo: 1735
TableNo: 0

APPROVAL CODE: 053743
EMV Receipt Section
Application Label: CAPITAL ONE VISA
TC: 13BD5B82A48C05F8
TVR: 0000000000
AID: A0000000031010
IAD: 06011203A00000
AUTH MODE: Issuer

\$26.00

Subtotal: \$22.67

Tip: 3.33

Total: 26.00

X

Signature
CUSTOMER COPY



Neal Clevenger
 Any Street1 Any Street2
 Any city 64133
 United States

INVOICE

Room No. : 533
 Arrival : 11-15-23
 Departure : 11-17-23
 Page No. : 1 of 2
 Folio No. : 654157
 Conf. No. : 323099622
 Cashier No. : 159
 Custom Ref. :

Company Name :
 Group Name :
 Guest Name :

Date	Description	Charges	Credits
11-15-23	Guest Room	104.26	
11-15-23	Lodging Tax	7.30	
11-15-23	State Tax	8.31	
11-15-23	Facility Fee	10.00	
11-16-23	Guest Room	104.26	
11-16-23	Lodging Tax	7.30	
11-16-23	State Tax	8.31	
11-16-23	Facility Fee	10.00	
11-17-23	Visa XXXXXXXXXXXX8136 XX/XX		259.74
Total Charges		259.74	
Total Credits			259.74
Balance			0.00

Merchant ID		Credit Card #	XXXXXXXXXXXX8136
Transaction ID	27479709	Credit Card Expiry	XX/XX
Approval Code	022781	Capture Method	Manual

I agree that I am personally liable for payment of this account, and if this person, company or association indicated does not settle within a reasonable period, my liability for payment should be joint and several with such person, company or association.



Chikako Clevenger-Thompson
Any Street1 Any Street2
Any city 64133
United States

INVOICE

Room No. : 502
Arrival : 11-15-23
Departure : 11-17-23
Page No. : 1 of 2
Folio No. : 654156
Conf. No. : 323099737
Cashier No. : 159
Custom Ref. :

Company Name :
Group Name :
Guest Name :

Date	Description	Charges	Credits
		9.99	
11-15-23	Guest Room	104.26	
11-15-23	Lodging Tax	7.30	
11-15-23	State Tax	8.31	
11-15-23	Facility Fee	10.00	
11-16-23	Guest Room	104.26	
11-16-23	Lodging Tax	7.30	
11-16-23	State Tax	8.31	
11-16-23	Facility Fee	10.00	
11-17-23	Visa XXXXXXXXXXXX8136 XX/XX		269.73

Total Charges	269.73	
Total Credits		269.73
		- \$9.99
		<u>\$259.74</u>
Balance		0.00

I agree that I am personally liable for payment of this account, and if this person, company or association indicated does not settle within a reasonable period, my liability for payment should be joint and several with such person, company or association.

Law Offices
BRYDON, SWEARENGEN & ENGLAND P.C.
 312 East Capitol Avenue
 P.O. Box 456
 Jefferson City, Missouri 65102-0456
 Telephone: (573) 635-7166
 Facsimile: (573) 635-0427
 EIN: 43-1056625

Statement Date: November 12, 2023
 Statement No. 274687
 Account No. 486.002
 Page: 1
 DLC

Raytown Water Company
 10017 E. 63rd Street
 Raytown, MO 64133

Attn: Neal Clevenger

WR-2023-0344 (Rate Case)

Please Reference Account Number/Statement Number on Remittance.

Legal Services Rendered through 10/31/2023

Date	Client	Description	Hours	Rate
10/01/2023	DLC	[REDACTED]	[REDACTED]	159.00
10/02/2023	DLC	[REDACTED]	[REDACTED]	1,139.50
10/03/2023	DLC	[REDACTED]	[REDACTED]	212.00
10/04/2023	DLC	[REDACTED]	[REDACTED]	159.00
10/05/2023	DLC	[REDACTED]	[REDACTED]	79.50
10/06/2023	DLC	[REDACTED] requests, review same, correspondence to client re same.	[REDACTED]	715.50
10/07/2023	DLC	[REDACTED]	[REDACTED]	79.50
10/10/2023	DLC	[REDACTED]	[REDACTED]	556.50
10/11/2023	DLC	[REDACTED]	[REDACTED]	

Raytown Water Compa
Account No. 486.002
RE: WR-2023-0344 (Rate Case)

Statement Date: 11/12/2023
Statement No. 27468
Page No. 2

Hours

Date	Activity	Hours
10/12/2023	DLC	954.00
10/13/2023	DLC	556.50
10/16/2023	DLC	980.50
10/17/2023	DLC	1,643.00
10/18/2023	DLC	1,086.50
10/19/2023	DLC	874.50
10/20/2023	DLC	768.50
10/22/2023	DLC	583.00
10/23/2023	DLC	742.00
10/24/2023	DLC	583.00
10/25/2023	DLC	1,537.00
10/25/2023	DLC	318.00

Raytown Water Compa
Account No. 486.002
RE: WR-2023-0344 (Rate Case)

Statement Date: 11/12/2023
Statement No. 27468
Page No. 3

		Hours
10/26/2023	DLC	291.50
10/27/2023	DLC	556.50
10/30/2023	DLC	609.50
10/31/2023	DLC	159.00
TOTAL CURRENT WORK		15,343.50
<u>BALANCE DUE</u>		<u>\$15,343.50</u>

Payments can be made at Brydonlaw.com

Client: **486.002M Raytown Water Company** (Continued)

Date	Tkpr	H B R P C C	Ref #	Rate	Hours Worked	Hours to Bill	Write-Up/ Down Hrs	Amount	Write-Up/ Down Amt	Description
11/17/2023	32 DLC							1,616.50		
Total Billable Fees					62.10	62.10		16,404.00		
Billable Total:		9 JWC			0.70	0.70		133.00		
Billable Total:		32 DLC			61.40	61.40		16,271.00		

RECAP

Fees:	16,404.00	Previous Balance:	15,343.50		
Expenses:	0.00	Payments/Credits:	0.00		
Advances:	0.00				
Total WIP:	16,404.00	Balance Due:	15,343.50	Total:	31,747.50

A/R:	0-30	31-60	61-90	91-120	121-180	181+
	15,343.50	0.00	0.00	0.00	0.00	0.00

Billing History	Hours	Fees	Expenses	Advances	Fin. Charge	Payments
Billable:	68.10	17,986.50	0.00	0.00	0.00	2,643.00
Non-Billable:	0.00	0.00	0.00	0.00		
Last Statement: 11/12/2023		Last Payment: 10/23/2023		Last Payment Amount:		2,643.00

Law Offices
BRYDON, SWEARENGEN & ENGLAND P.C.
 312 East Capitol Avenue
 P.O. Box 456
 Jefferson City, Missouri 65102-0456
 Telephone: (573) 635-7166
 Facsimile: (573) 635-0427
 EIN: 43-1056625

Raytown Water Company
 10017 E. 63rd Street
 Raytown, MO 64133

Statement Date: October 9, 2023
 Statement No. 273859
 Account No. 486.002
 Page: 1
 DLC

Attn: Neal Clevenger

WR-2023-0344 (Rate Case)

Please Reference Account Number/Statement Number on Remittance.

Legal Services Rendered through 09/30/2023

		Hours	
09/26/2023	DLC	[REDACTED]	450.50
09/27/2023	DLC	[REDACTED]	768.50
	JLH	[REDACTED]	152.00
09/28/2023	DLC	[REDACTED]	927.50
09/29/2023	DLC	[REDACTED]	344.50
		For Current Services Rendered	2,643.00
		TOTAL CURRENT WORK	2,643.00
		<u>BALANCE DUE</u>	<u>\$2,643.00</u>

Raytown Water Compa
Account No. 486.002
RE: WR-2023-0344 (Rate Case)

Statement Date: 10/09/2023
Statement No. 27385
Page No. 2

Payments can be made at [Brydonlaw.com](https://www.brydonlaw.com)

THE RAYTOWN WATER COMPANY
10017 E 63RD ST.
Raytown, MO 64133
816-356-0333

54291

5/5 2023

18-69/1010


PAY TO THE
ORDER OF

Postmaster

\$ 3,118.73

Three thousand one hundred eighteen & 73/100

DOLLARS

 Security features
as listed.
Details on back.

UMB Bank, NA
6252 Raytown Rd.
Raytown, MO 64133

Rate Case 2023

FOR

permit 2566
1st NOTICE + LPH

Chetako Thompson MP

⑈054291⑈ ⑆ [REDACTED] ⑆ ⑆ [REDACTED] ⑆ ⑆ [REDACTED] ⑆ ⑆ [REDACTED] ⑆ ⑆ [REDACTED] ⑆



Electronic Confirmation Acceptance Notice

USPS Generated

Note to Mailer: Your electronic postage statement has been submitted to the USPS PostalOne! system on May 04, 2023 04:56 PM.

The labels and electronic mailing information associated to this form, must match the physical mailing being presented to the USPS® with this form.

Postage Statement ID: 543234887
 Post Office of Permit: KANSAS CITY, MO 64108-9998
 Mailing Group ID: 410283630
 Account Holder: RAYTOWN WATER COMPANY
 Account Number: 1000043913
 Permit Holder: RAYTOWN WATER COMPANY
 Permit Type and Number: PI 2566
 Mail Agent: RAYTOWN WATER COMPANY
 Mail Owner Name: RAYTOWN WATER COMPANY
 Mail Owner's Permit Type and Number:
 CRID: 3051692
 Customer Reference ID:
 Mail Class and Price Eligibility: First-Class - Regular
 Processing Category: Letters
 Single Piece Weight Declared by Mailer: 0.0375 lbs (.60 oz)
 Total Mail Pieces: 6,570 pieces
 Total Weight: 246.3750 lbs
 Total Postage Amount: \$3118.73
 Permit Account for Insufficient Affixed Postage:
 Total Postage Affixed: \$0.00
 Total Postage Due: \$3118.73
 Handling Unit :

1' MM Trays	2' MM Trays	2' EMM Trays	Flat Trays	Sacks	Pallets	Other
5	6	3				

Important: Please bring your mailing by - May 12, 2023

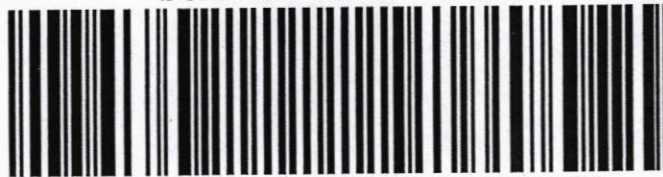
Post Office of Mailing
 KCMO BMEU 1700 CLEVELAND
 AVE KANSAS CITY, MO
 641219997

Hours
 Mon 09:30 AM - 08:00 PM
 Tue 09:30 AM - 08:00 PM
 Wed 09:30 AM - 08:00 PM
 Thu 09:30 AM - 08:00 PM
 Fri 09:30 AM - 08:00 PM
 Sat 12:00 PM - 02:00 PM
 Sun Closed

Note:

- *This mailing may be subject to additional verification at the time of acceptance.
- *This mailing cannot be processed at the self service terminal.

SCAN AT ACCEPTANCE



9275 7900 0000 0000 5432 3488 79

RATE CASE LPH MAILING 5/5/23

1-15 16-28 29-42 44-66

640	20	21	26	24	91
64055	4	2	2	690	698
641	31	28	33	11	103
64133	1506	1429	1380	884	5199
64138	5	30	127	29	191
SUB TOTAL	1566	1510	1568	1638	6282
MISC	80	56	83	69	288
TOTAL	1646	1566	1651	1707	6570

POSTAGE

5 DIGITS	6088	\$ 0.471	\$ 2,867.448
AADC	194	\$ 0.507	\$ 98.358
MIXED AAC	288	\$ 0.531	\$ 152.928
TOTALS	6570		\$ 3,118.73

RUN DATE: 05/04/2023 TIME: 12:10:20

FROM BOOK: 1 TO: 15
FROM ACCOUNT: 0 TO: 9999999999
FROM ZIP CODE: TO: ZZZZZZZZZZZZ

** ZIP TOTALS **

08701	4
32043	1
33408	1
38120	1
43218	3
57104	1
58554	2
60522	3
63070	2
63114	12
63129	2
64011	1
64013	2
64014	1
64015	2
64030	2
64052	2
64055	4
64060	1
64063	2
64064	3
64075	1
64081	1
64082	2
64083	1
64108	1
64111	4
64112	5
64113	1
64114	3
64118	2
64124	1
64129	10
64133	1506
64134	1
64137	1
64138	5
64139	1
64171	1
65038	1
65102	1
65536	1
65627	1
66007	1
66062	1
66063	1
66102	1
66106	1
66203	3
66209	1
66210	1
66212	1
66216	1
66218	1
66223	3
66503	1
67278	1
67420	1

640-20
641-31
64055-4
64133/306
64128-5

RUN DATE: 05/04/2023	TIME: 12:10:20
72758	2
74829	1
78714	6
80002	1
80224	1
84323	2
85050	1
85248	1
90278	1
91367	1
92129	1
95655	1
95826	1
99210	4
TOTAL BILLS	1646

RUN DATE: 05/04/2023 TIME: 11:12:00

FROM BOOK: 16 TO: 28
FROM ACCOUNT: 0 TO: 9999999999
FROM ZIP CODE: TO: ZZZZZZZZZZZZ

** ZIP TOTALS **

02889	1
08701	1
20147	1
27455	1
33137	5
34135	1
43218	1
45414	1
46234	1
60522	6
63103	1
64014	1
64015	2
64030	2
64050	1
64055	2
64057	1
64063	1
64064	5
64075	1
64080	1
64081	1
64082	3
64086	2
64109	1
64110	1
64112	8
64113	1
64114	3
64116	3
64129	1
64133	1429
64134	1
64136	1
64137	1
64138	30
64139	1
64141	1
64152	3
64155	1
64157	1
65616	1
66062	3
66102	1
66207	1
66209	1
66210	1
66225	2
66286	1
71909	1
78231	1
78714	6
80633	2
91765	13
99210	2

640-21
641-28

TOTAL BILLS 1566

RUN DATE: 05/04/2023 TIME: 08:45:20

FROM BOOK: 29 TO: 42
FROM ACCOUNT: 0 TO: 9999999999
FROM ZIP CODE: TO: ZZZZZZZZZZZZ

** ZIP TOTALS **

10003	1
11207	1
11802	1
28230	1
28236	1
29210	2
33185	1
43218	3
45414	1
58554	3
59901	1
60022	1
60126	1
60522	2
63040	1
64012	1
64014	1
64029	1
64030	1
64034	1
64050	3
64052	1
64055	2
64058	1
64063	3
64064	3
64068	1
64069	2
64081	1
64082	2
64083	2
64086	2
64111	4
64112	11
64113	1
64114	1
64118	1
64119	1
64129	1
64131	2
64133	1380
64134	1
64137	4
64138	127
64139	2
64141	1
64145	1
64154	1
64155	1
64454	1
65102	1
66062	5
66083	1
66103	1
66205	2
66207	4
66209	3
66210	1

640-24
641-23

RUN DATE: 05/04/2023 TIME: 08:45:20

66212	1
66213	3
66224	2
66285	1
68103	1
72758	1
72764	1
72766	1
78714	9
78746	2
84054	1
84323	1
89107	1
90272	1
92647	1
93003	1
93110	2
94110	1
94117	1
94539	1
97035	1
99210	9

TOTAL BILLS 1651

RUN DATE: 05/04/2023 TIME: 09:21:28

FROM BOOK: 44 TO: 64
FROM ACCOUNT: 0 TO: 9999999999
FROM ZIP CODE: TO: ZZZZZZZZZZZZ

** ZIP TOTALS **

08701	4
09808	1
11366	1
30305	1
43218	5
51503	1
57012	1
57078	1
60522	5
63011	1
64013	3
64014	2
64030	5
64050	2
64052	1
64054	1
64055	690
64058	1
64063	2
64075	1
64081	1
64082	1
64086	4
64108	1
64114	2
64118	3
64119	1
64130	1
64132	1
64133	884
64138	29
64152	1
64190	1
64850	1
65201	1
65340	2
65779	1
66202	1
66205	1
66208	1
66212	1
66213	1
66215	14
66223	1
66601	1
72202	1
74036	1
78714	10
85286	1
87144	1
90805	1
92610	1
94534	1
95014	1
95066	3
99210	1

6400-24
6401-11

TOTAL BILLS 1707

INITIAL CUSTOMER NOTICE & LPH

May 5, 2023



RAYTOWN, MO 64133-4318

Book: 45 Account: 45055004

Dear Customer:

On April 3, 2023, The Raytown Water Company (Company) submitted a request to the Missouri Public Service Commission (Commission) for an increase in its annual water operating revenues. The reason for the requested increase is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates, which are intended to generate an increase in its annual water operating revenues of \$735,102.73 (approximately 17%). At the end of this Notice is a table that compares the Company's current residential customer rates and the proposed residential rates. The proposed rates and proposed amount of rate change identified in the table reflect estimates based on the amount of the Company's requested increase only. The new rates and their effects on customers' bills have not yet been determined. The Commission will determine what it believes to be just and reasonable rates. The last rate increase this Company received was in 2020.

Pursuant to the Commission's Staff Assisted Rate Case Procedure, the Commission will hold a local public hearing regarding proposed changes to the customer rates and charges of the Company. The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring service-related problems to the Commission's attention.

The hearing will take place on May 23, 2023. It will begin at 6:00 p.m. with an informal question-and-answer session where representatives of the Company, the Commission's Staff, and the Office of Public Counsel will be available for questions. At the conclusion of the question-and-answer session when the Commission starts the hearing anyone may offer evidence by appearing, testifying, and/or providing documents to the Commission for it to consider.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the hearing are requested to sign-up by sending their first and last names, phone numbers, and e-mail addresses to watersewercomments@psc.mo.gov, or by calling 800-392-4211 by 5:00 p.m. the day before the hearing. When signing up, please reference File No. WR-2023-0344.

To attend the hearing by telephone, at the time of the hearing call 1-855-718-6621 (toll-free number), listen to the prompt, and enter meeting number (access code) **2453 895 1858**, followed by # (pound/hashtag symbol). If prompted for a password, enter **0344**. To attend by video/internet, visit the website at www.webex.com or download the Cisco WebEx Meetings application. At the hearing time, enter the corresponding access code and password listed above. Any person who needs additional accommodations to participate in the hearing should call the Commission's Hotline at 1-800-392-4211 (voice) or TDD Hotline at 1-800-829-7541 before the hearing. A live audio web stream will be available on the Commission's website, www.psc.mo.gov, during the hearing. Those who do not intend to participate in the hearing, but would like to hear the information presented may listen via the web stream.