



December 6, 2023

Kelvin Dudley
[REDACTED]

RE: Ameren Missouri Account # [REDACTED]

Dear Kelvin Dudley:

I am writing in response to the unintelligible correspondence Ameren Missouri received on December 5, 2023. As an initial point, Ameren Missouri rejects any allegation, claim or attempts to contract, and has in no way defaulted or waived any rights or remedies.

It appears as if your correspondence's purpose is to have Ameren Missouri relieve you of the financial responsibility of the balance due on your account. However, we cannot accept the documentation you have provided in lieu of payment. It does not, and cannot, legally qualify as any form of legal payment towards your outstanding utility bills. We will not respond to any further attempts to make payment in this manner. You will be responsible for payment of the balance on your account, and failure to make these payments in a legally acceptable manner could lead to disconnection of your service as well as collection action on your accounts.

If you have questions regarding consumer rights and responsibilities, I encourage you to seek legal advice or contact federal, state or local consumer rights agencies for more information regarding the "Acceptance for Value" scam or other similar matters. If you need assistance paying your bill, please contact us at 800.552.7583 to speak with a Customer Care Advisor or log in to your account via www.amerenmissouri.com for information regarding your options.

Sincerely,

A handwritten signature in black ink that reads "Aubrey Krcmar".

Aubrey Krcmar :: Regulatory Liaison

T 573.681.7216 :: E akrcmar@ameren.com
