

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

| | | |
|----------------------------------|---|-----------------------|
| Michele Goad, |) | |
| |) | |
| Complainant, |) | |
| |) | |
| v. |) | File No. WC-2023-0142 |
| |) | |
| Missouri-American Water Company, |) | |
| |) | |
| Respondent. |) | |

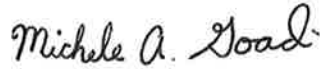
**JOINT NOTICE OF SETTLEMENT
AND NOTICE OF WITHDRAWAL OF COMPLAINT**

COMES NOW the Complainant, Michele Goad (“Complainant”), and Missouri-American Water Company (“MAWC” or “Company”) and hereafter referred to collectively as “Parties” and jointly files this Notice of Settlement and Notice of Withdrawal of Complaint, and respectfully states as follows to the Missouri Public Service Commission (“Commission”):

1. On October 15, 2022, Complainant filed a formal complaint (“Complaint”) with the Commission against MAWC.
2. On November 18, 2022, the Company filed its Answer to the Complaint.
3. On June 9, 2023, the Commission adopted a Procedural Schedule in this case setting a hearing for October 26, 2023. On October 23, 2023, the Commission issued an *Order Continuing Hearing and Directing the Parties to Submit Available Dates*.
4. On November 7, 2023, the Commission issued an *Order Setting Evidentiary Hearing* for December 18, 2023, in Jefferson City, MO.
5. Since that time, the Parties reached a Settlement Agreement that resolves this Complaint.
6. The undersigned Complainant wishes to withdraw the Complaint and requests the Commission close this matter.

Wherefore, the Parties request that the Commission accept this Notice of Settlement and Notice of Withdrawal and close this case.

Respectfully submitted,



Michele Goad
Complainant

MISSOURI-AMERICAN WATER COMPANY

/s/ Rachel L. Niemeier

Tim Luft, #40506

Rachel Niemeier, #56073

Corporate Counsel

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Attorneys for Missouri-American Water Co.

CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing document was sent by electronic mail or U.S. Mail on December 11, 2023, to the following:

Office of the Staff Counsel
Governor Office Building
Jefferson City, MO 65101
staffcounsel@psc.mo.gov

Office of the Public Counsel
Governor Office Building
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Ms. Michele Goad
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/s/ Rachel L. Niemeier