

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

George L. Eliceiri,)	
)	
Complainant,)	
)	File No. WC-2019-0271
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	
)	

ORDER GRANTING REQUEST FOR MEDIATION AND SUSPENDING SCHEDULE

Issue Date: April 19, 2019

Effective Date: April 19, 2019

On March 20, 2019, George Eliceiri filed a complaint against Missouri-American Water Company. On April 16, Staff of the Commission communicated that all parties were interested in participating in mediation. On April 18, Missouri-American Water Company filed their *Answer to Complaint and Motion to Refer Complaint to Mediation*. As the parties agree in seeking mediation, the Commission will grant the motion for mediation.

Commission Rule 4 CSR 240-2.125(2)(C) suspends the procedural schedule during the mediation process; the deadlines imposed by regulation or order are tolled pending mediation.

The Commission hereby appoints Nancy Dippell, Senior Regulatory Law Judge, as Mediator. The Mediator shall convene an initial conference and each party shall be prepared to present its position informally to the Mediator at the initial conference. **In order to ensure the impartiality of the Presiding Officer and the Commission should**

mediation fail to resolve the dispute, no materials utilized for mediation shall be filed under this file number.

THE COMMISSION ORDERS THAT:

1. The parties' request for mediation is granted.
2. The deadlines included in the Commission's *Order Giving Notice of Contested Case, Directing Answer and Directing Staff Investigation* are suspended pending mediation.
3. Nancy Dippell, Senior Regulatory Law Judge, is appointed Mediator.
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of April, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19th day of April 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 19, 2019

File/Case No. WC-2019-0271

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounservice@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

George L. Eliceiri

George L Eliceiri
709 St James Drive
Webster Groves, MO 63119
gleliceiri@gmail.com

**Missouri Public Service
Commission**

Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

**Missouri-American Water
Company**

Timothy W Luft
727 Craig Road
St. Louis, MO 63141
Timothy.Luft@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.