

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Lonnie Freeman,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2024-0160</u>
)	
The Empire District Electric Company d/b/a)	
Liberty,)	
)	
Respondents.)	

ORDER GRANTING EXTENSION OF TIME

Issue Date: December 20, 2023

Effective Date: December 20, 2023

On November 7, 2023,¹ Mr. Lonnie Freeman filed a complaint with the Commission against The Empire District Electric Company d/b/a Liberty. The complaint alleged an amount at issue of \$1,800.00, plus \$228.00 per month. Because the amount alleged to be at issue is less than \$3,000, this filing is proceeding under the small formal complaint process.²

The Staff of the Commission (Staff) was directed to file a Recommendation or status report no later than December 22, in compliance with the small formal complaint process requiring such within 45 days of the complaint being filed. On December 20, Staff timely filed a request for an extension of time to submit its Recommendation. Staff stated it was still conducting its investigation.

¹ All dates refer to 2023.

² 20 CSR 4240-2.070(15).

The small formal complaint process provides that the 45-day deadline may be extended for good cause.³ The Commission finds good cause in that Staff is still conducting its investigation.

Staff stated it anticipated it will be able to file its Recommendation by January 19, 2024. The Commission, having found good cause, will grant the requested extension of time.

THE COMMISSION ORDERS THAT:

1. No later than January 19, 2024, Staff shall file a Recommendation or a status report regarding its Recommendation.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Nancy Dippell".

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 20th day of December, 2023.

³ 20 CSR 4240-2.070(15)(D).

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20th day of December 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 20, 2023

File/Case No. EC-2024-0160

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.