

December 20, 2023

#### VIA ELECTRONIC FILING

Chief RLJ Nancy Dippell, Secretary Missouri Public Service Commission P.O. Box 360 Jefferson City, 65102

Re: Missouri American Water Company (Water)

Dear Judge Dippell,

On behalf of Missouri-American Water Company ("MAWC" or "Company"), I am providing to the Missouri Public Service Commission ("Commission") for filing tariff sheets in electronic form. The proposed tariff sheets are listed on <u>Appendix A</u>, bear a date of issue of December 20, 2023, and an effective date of January 19, 2024.

Please see that this filing is brought to the attention of the appropriate Commission personnel, and please let me know if you have any questions or concerns regarding this tariff filing.

Brian LaGrand
Director of Rates

Missouri American Water

### **APPENDIX A**

# **LIST OF TARIFF SHEETS BEING FILED**

## **WATER**

P.S.C. Mo. No. 13

 $2^{nd}$  Revised Rules Table of Contents Sheet A, Cancelling  $1^{st}$  Revised Rules Table of Contents A Original Sheet No. R 66

2<sup>nd</sup> Revised Rules Table of Contents Sheet A Cancelling 1<sup>st</sup> Revised Rules Table of Contents Sheet A

Missouri-American Water Company
Name of Issuing Corporation

For

Missouri Service Area
Community, Town or City

### TABLE OF CONTENTS

**Rates for Service** 

	Nates for Service		
Rule No.	<u>Description</u>	Sheet Nos.	
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2.	General	R 9 – R 10	1
3.	Liability of the Company	R 11	1
4.	Service Connections	R 12 – R 14	1
5.	Standby, Special and Temporary Service, and Intercepting Tank Required for Large Customers	R 15	
6.	Inside Piping and Customer Water Service Line	R 16 – R 17	1
7.	Interruptions in Water Supply and Limitations on Use of Water	R 18	1
8.	Cross Connections	R 19 – R 20	1
9.	Bills for Water Service	R 21 – R 22	1
10.	Discontinuance of Water Service	R 23 – R 26	1
11.	Restoration of Water Service After Discontinuance	R 27	1
12.	Security Deposits	R 28 – R 29	-
13.	Termination of Water Service at Customer's Request	R 30	1
14.	Service Charges	R 31	-
15.	Meters and Meter Installations	R 32 – R 34	1
16.	Meter Tests and Test Fees	R 35	-
17.	Bill Adjustments Based on Meter Tests	R 36	-
18.		R 37 – R 38	-
	Failure to Obtain Meter Reading ( Customer Readings and Estimated Bills)  Access to Customer's Premises (Customer Readings and Estimated Bills)	R 39	-
19.			-
20.	Public Fire Protection	R 40 – R 42	+
21.	Fire Hydrant Usage and Permits	R 43 – R 44	-
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23.	Extension of Company Mains	R 48 – R 55	-
	Economic Development Rider	R 56 – R 64	_
	Taxable Advances or Contributions in Aid of Construction	R 65	*
	The Critical Needs Program	R 66	_ *
			_
			_
			_
			1
			1

\* Indicates new rate or text

+ Indicates change

Date of Issue: December 20, 2023 Effective Date: January 19, 2024

Issued By: Rich C. Svindland, President

727 Craig Road, St. Louis, MO 63141

FORM NO. 13 P.S.C MO NO. 13 Original Sheet No. R 66

Missouri-American Water Company	For	All Missouri Service Area
Name of Issuing Corporation		Community, Town or City

### Rules and Regulations Governing the Rendering of Water Service

### **The Critical Needs Program**

The Critical Needs Program (the "Program") is a pilot program designed to promote and finance a community-based information resource network that will identify and direct customers with critical medical needs to resources that will help customers receive utility bill payment assistance.

**Purpose:** The Program will provide outreach and training to community stakeholders that will allow them to identify individuals that are in critical medical need for assistance and refer such individuals to available assistance resources.

**Availability:** This program is available to all residential customers who for medical and/or income related circumstances need utility bill payment assistance.

**Definitions:** Critical medical need - A situation where loss of water service may aggravate an existing serious illness or may prevent the use of life-support equipment. The designation of a customer or member of the household as having a critical medical need must be verified by a certified medical professional and such verification must be submitted to Company to be eligible for this program.

**Funding:** A total of \$250,000 shall be allocated to the implementation of the Critical Needs Program. Any unspent funding allocated for the Critical Needs Program in a given program year shall be applied to bill and arrearage assistance programs. Funding between St. Louis County, St. Jospeh and Joplin shall be as follows:

St. Louis County - \$200,000 St. Joseph - \$25,000 Joplin - \$25,000

**Benefits:** Residential customers that have a critical medical need or have a member of their household that has a critical medical need will not be eligible for disconnection for thirty (30) days. Eligible residential customers will also be enrolled in the Company's Budget Billing program or Payment Plan program, if eligible, as deemed appropriate by the Company. Residential customers identified as having a critical medical need, or any member of such customers' household, may be eligible for extension to secure payment for utility service or make alternate payment arrangements.

\* Indicates new rate or text

+ Indicates change

Date of Issue: December 20, 2023 Effective Date: January 19, 2024

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