

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation to Review the)
Lifeline Program Practices of American Broadband and)
Telecommunications Company d/b/a American)
Assistance)

File No. LO-2019-0154

ORDER DIRECTING STAFF TO FILE A PROGRESS REPORT

Issue Date: June 3, 2019

Effective Date: June 3, 2019

The Commission opened this file on November 28, 2018, at the request of its Staff, to facilitate Staff's investigation of the Lifeline program practices of American Broadband and Telecommunications Company d/b/a American Assistance. In its order opening the investigation, the Commission directed Staff to file a progress report regarding its investigation by May 31, 2019. Staff filed its progress report on May 31.

Staff reports that it is continuing its investigation but does not recommend any specific Commission action at this time. Staff indicates its willingness to file additional progress reports as it continues its investigation. The Commission will set a time for Staff to file its next progress report.

THE COMMISSION ORDERS THAT:

1. Staff shall continue its investigation and shall file a progress report regarding that investigation no later than December 2, 2019.

2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 3rd day of June, 2019.

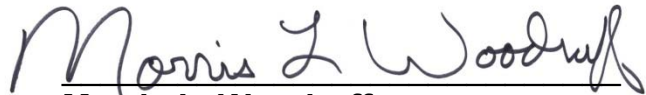
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3rd day of June 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 3, 2019

File/Case No. LO-2019-0154

**Missouri Public Service
Commission**

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Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.