

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into Spire )  
Missouri Inc. d/b/a Spire's Compliance with ) File No. GS-2022-0261  
The Commission's Rules Regarding Natural )  
Gas Safety Found at 20 CSR 4240-40.030 )

## ORDER DIRECTING FURTHER REPORT

Issue Date: December 26, 2023

Effective Date: December 26, 2023

On April 6, 2022, at the request of the Commission's Staff (Staff), the Commission opened an investigation into Spire Missouri, Inc. d/b/a Spire's (Spire) compliance with the Commission's gas safety rules. Staff was concerned that the timeliness of Spire's efforts to locate and mark its natural gas pipelines to prevent damage to those pipelines by excavators has been declining in recent years. Staff asked the Commission to open an investigation to gather more information on the reasons for the decreasing trend in locate timeliness and what Spire is doing to improve the timeliness of its locates. The Commission ordered Staff to file a progress report about its investigation. Staff filed its most recent progress report on November 27, 2023.

In its most recent progress report, Staff states that its investigation is ongoing and that it needs more time to complete that investigation and to finalize its investigation report. Staff asks that it be allowed until January 31, 2024, to file either file its final report, or to file a further progress report about its investigation. The Commission will grant Staff's request.

### THE COMMISSION ORDERS THAT:

1. Staff shall file either a final report, or a further progress report regarding its investigation, no later than January 31, 2024.

2. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 26<sup>th</sup> day of December, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 26<sup>th</sup> day of December 2023.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**December 26, 2023**

**File/Case No. GS-2022-0261**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**MO PSC Staff**

Scott Stacey  
200 Madison Street  
Jefferson City, MO 65101  
scott.stacey@psc.mo.gov

**Spire**

Matthew Aplington  
700 Market Street  
Saint Louis, MO 63101  
matt.apl@spireenergy.com

**Spire**

J. Antonio Arias  
700 Market Street, 6th Floor  
St. Louis, MO 63101  
antonio.arias@spireenergy.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.