BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Mary Jackson,)	
	Complainant,)	
V.)	File No. GC-2019-0331
Spire Missouri, Inc. d/b/a Spire,)	
	Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: June 17, 2019 Effective Date: June 17, 2019

On April 29, 2019, Mary Jackson filed a complaint against Spire Missouri, Inc. d/b/a Spire. Thereafter, the Commission ordered its Staff to investigate and file a report. Staff filed its report on June 13, 2019.

Having received the complaint, an answer from Spire Missouri, Inc. d/b/a Spire, and Staff's report, this matter is ready to be set for hearing. In order to discuss a procedural schedule and *possible settlement or mediation* of this matter, the Commission will set a prehearing conference. For their convenience, the parties may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on June 25, 2019, at 10:00 a.m. Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission Rule 4 CSR 240-2.090(5).

- 2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.
- 3. Any party that wants to participate in the prehearing conference by telephone may do so by dialing **877-820-7831** and entering access code **35666479** at the time set for the beginning of the conference.
 - 4. This order shall be effective when issued.

BY THE COMMISSION

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Morris L. Woodruff Secretary

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Charles Hatcher, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 17th day of June, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17th day of June 2019.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION June 17, 2019

File/Case No. GC-2019-0331

Missouri Public Service Commission

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Office of the Public Counsel

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Mary Jackson

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Missouri Public Service Commission

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Spire

Rick E Zucker 14412 White Pine Ridge Ln Chesterfield, MO 63017-6301 zuckerlaw21@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff

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Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.