

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Discontinuance of the)
Certificate of Service for Google Voice, Inc.) **File No. DD-2024-0193**

MOTION TO CANCEL REGISTRATION

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its *Staff Recommendation* regarding the request to cancel the registration to provide interconnected voice over internet protocol services of Google Voice, Inc., (Company) states:

1. The Commission previously granted a registration to the Company to provide interconnected voice over internet protocol service authority in Case No. DA-2020-0106 on October 16, 2019.

2. The Company filed a letter with the Commission on December 10, 2023, asking the Commission to cancel this authority due to the Company no longer offering IVoIP services in Missouri. Google Voice states that no customer will be impacted nor will there be service interruptions.

4. The Commission has the authority to cancel a telecommunications certificate, or in the present case, registration, pursuant to Section 392.410.5 RSMo 2000, which provides “[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected.”

5. The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing. *State ex rel.*

Rex Deffenderfer Enterprises, Inc. v. Public Service Commission, 776 S.W.2d 494 (Mo. App. W.D. 1989).

WHEREFORE, Staff respectfully recommends the Commission cancel the registration of service authority to provide interconnected voice over internet protocol service of Google Voice, Inc., and grant such other and further relief as is just in the circumstances.

Respectfully submitted,

/s/ Whitney Scurlock

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, to all parties or their representatives pursuant to the Service List maintained by the Commission's Data Center for this file, on this 28th day of December, 2023.

/s/ Whitney Scurlock