# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of the Application of Liberty Utilities (Missouri Water) for an Order Granting Billing Variances Related to the Company's Implementation of Customer First

File No. SE-2024-0203

# ORDER DIRECTING FILING

Issue Date: December 28, 2023 Effective Date: December 28, 2023

On December 28, 2023, Missouri Water filed the above-referenced application.

Included therein was a Motion for Expedited Treatment.

The Commission will order its Staff to file a Recommendation or alternative

pleading.

### THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a Recommendation or status report

no later than January 11, 2024.

2. This order shall be effective when issued.



BY THE COMMISSION

lancy Dippell

Nancy Dippell Secretary

Ronald D. Pridgin, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri, on this 28<sup>th</sup> day of December, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28<sup>th</sup> day of December 2023.



wy Dippell

Nancy Dippell Secretary

## **MISSOURI PUBLIC SERVICE COMMISSION** December 28, 2023

#### File/Case No. SE-2024-0203

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#### Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

lancy Dippell

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.