

APPLYING TO MISSOURI SERVICE AREA

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

A. REHOUSING LOW-INCOME PILOT PROGRAM (Cont'd.)

PROVISIONS (Cont'd.)

Up to \$1,000 will be available for any eligible customer with total participation not to exceed the annual funding level.

Program funds may be used to satisfy any combination of the following items associated with electric service previously provided to the customer:

- bad debt associated with a prior residential account,
- previously assessed late payment charges,
- bill amounts associated with past unauthorized residential use,
- up to one (1) previously assessed diversion fee.

To the extent that the items noted above do not exceed \$1,000, any remaining funds may be provided to the customer in the form of a non-refundable initial bill credit applied to the account except such bill credit may not exceed \$500.

A customer that qualifies for this Program shall not be assessed a deposit as a condition of initial service.

Program funds may not be used to satisfy a deposit requirement and it is reasonable for Company to not assess a deposit for initial service for this pilot Program.

ADMINISTRATION, REPORTING AND EVALUATION

A summary of Program administration, reporting and evaluation will be provided via email to Staff and the Office of Public Counsel at the conclusion of each year of the Program and will consist of the number of customers that have participated, the number of participating customers that would have otherwise been required to pay a deposit to establish service, the total amount of Program funds utilized, and the funding utilized for each Rehousing Agency with each of the amounts described by quarter.

* Any unspent funding allocated for the Program in a given year may be applied to the marketing of the Program, Program staffing, other Ameren Missouri sponsored bill and arrearage assistance programs, and/or low-income weatherization programs based on input from the collaborative members.

*Indicates Addition.

DATE OF ISSUE December 28, 2023 DATE EFFECTIVE January 27, 2024

ISSUED BY Mark C. Birk Chairman & President St. Louis, Missouri
 NAME OF OFFICER TITLE ADDRESS

APPLYING TO MISSOURI SERVICE AREA

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

MONTHLY ARREARAGE BILL CREDITS (Cont'd.)

- 3. Monthly Arrearage Bill Credits will only be applied for those bills where Participant makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.

KEEPING COOL BILL CREDITS

Participant's Monthly Cooling Bill Credit (May-September)	
0-250% FPL	\$50.00 (1)

Participants may not receive Keeping Cool Bill Credits concurrently with Electric Heating Bill Credits, Non-Electric Heating Bill Credits, or Arrearage Bill Credits.

ADMINISTRATION, REPORTING AND EVALUATION

Program administration, reporting and evaluation will be conducted consistent with the terms of the Stipulation and Agreement Regarding Ameren Missouri's Keeping Current Program in Case No. ER-2012-0166, the terms of the Unanimous Stipulation and Agreement in Case No. ER-2016-0179, the Unanimous Stipulation and Agreement in Case No. ER-2021-0240, and the Stipulation and Agreement in Case No. ER-2022-0337, or as modified by the Collaborative and approved by the MoPSC.

- * Any unspent funding allocated for the Program in a given year may be applied to the marketing of the Program, Program staffing, other Ameren Missouri sponsored bill and arrearage assistance programs, and/or low-income weatherization programs based on input from the collaborative members.

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ADDRESS