

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the Intrastate  
Services and facilities of  
this Company in Missouri

REC'D  
NOV 7 1955  
MISSOURI  
Public Service Comm.

FILED  
DEC 7 1955

~~GENERAL SERVICE REGULATIONS~~

DATE OF ISSUE November 1, 1955  
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ISSUED BY Carl J. Bennett  
name of officer

Manager Bucklin, Missouri  
title address

Chariton Valley Telephone Corporation  
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For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

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P.S.C. Mo. No.1 Consolidated  
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Cancels 1<sup>st</sup> Revised Sheet No. D  
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Section III

Missouri Public

GENERAL RULES AND REGULATIONS

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Service Commission

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Missouri Public

GENERAL RULES AND REGULATIONS

REC'D SEP 19 2001

GENERAL REGULATIONS

Service Commission

A. APPLICATION:

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Tariffs and the message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished in Missouri by the Chariton Valley Telephone Corporation hereinafter referred to as the Telephone Company or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific Tariffs shall prevail.

These tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (M) Signifies a move in the location of text. (N)
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (S) Signifies a reissued matter. (N)
- (T) Signifies a change in text but no change in rate, treatment, or regulation. (M)
- (Y) Signifies a reference to other published tariffs. (N)
- (Z) Signifies a correction. (N)

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Section III  
Missouri Public

GENERAL RULES AND REGULATIONS REC'D SEP 19 2001

GENERAL REGULATIONS cont. Service Commission

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**C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY:**

**1. Availability of facilities.**

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

**2. Interruptions of Service:**

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

**3. Directory Errors and Omissions:**

- a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publication of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum Abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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III

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS  
(continued)

c. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (continued)

3. (continued)

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

4. Transmitting Messages:

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accomodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines:

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

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For

All Missouri Exchanges

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Section III

DEC 1 1987

GENERAL REGULATIONS  
(Continued)

MISSOURI  
Public Service Commission

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (continued)

6. Defacement of Premises:

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers premises resulting from the existence of the Telephone Company's equipment on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

7. Adjustment of Charges:

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three year period.

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General Manager  
title

Bucklin, Mo. 64631  
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Chariton Valley Telephone Corp. For All Missouri-Exchanges  
 Name of Issuing Corporation Community, Town or City  
 Section III W 2, W 2, W 2, W 2, W 2

General Rules and Regulations		DEC 1 1987
GENERAL REGULATIONS (Continued)		MISSOURI Public Service Commission
<p>D. USE OF SERVICE AND FACILITIES:</p> <p>1. Ownership and Use of Equipment:                  Equipment, and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment. Such equipment and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.</p> <p>If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.</p>		
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 name of officer title address

GENERAL RULES AND REGULATIONS

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GENERAL REGULATIONS  
(Continued)

JAN 15 1997

D. USE OF SERVICE AND FACILITIES: (CONTINUED)

MISSOURI  
Public Service Commission

2. Unauthorized Attachments or Connections:

The Telephone Company shall not be required to attach its equipment or lines to wiring not meeting Telephone Company standards, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or otherwise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

3. Use of Subscriber Service:

Subscriber telephone service, as distinguished from, payphone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscribers household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a payphone character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the service is so located that it is not accessible for public use.

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Chariton Valley Telephone Corporation  
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GENERAL EXCHANGE SERVICE TARIFFS

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AUTOMATIC DIALING-ANNOUNCING DEVICES

MAR 7 1978

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Public Service Commission

Connection Of Automatic Dialing-Announcing Devices:

- 1. Automatic dialing-announcing devices used for solicitation may not be connected to the telephone network.
- 2. An automatic dialing-announcing device is an automatic equipment used for solicitation which incorporates the following features:
  - (a) 1. Storage capability of numbers to be called; or
  - 2. A random of sequential number generator that produces numbers to be called; and
  - (b) Has the capability, working alone or in conjunction with other equipment, of disseminating a pre-recorded message to the number called.

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Name of Issuing Corporation

For All Missouri Exchanges  
Community, Town or City

Section III

General Rules and Regulations

GENERAL REGULATIONS (continued)

D. USE OF SERVICE AND FACILITIES (continued)

4. HELD FOR FUTURE USE

5. Tampering with Service:

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any service furnished by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of charges applicable to the service rendered.

6. Use of Profane Language or Impersonation of Another:

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits other to impersonate any other individual with fraudulent or malicious intent.

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Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

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Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS  
(continued)

D. USE OF SERVICES AND FACILITIES (continued)

7. Government Objections to Service:

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

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Section III

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General Rules and Regulations

DEC 1 1987

GENERAL REGULATIONS  
(continued)

MISSOURI  
Public Service Commission

E. ESTABLISHMENT AND FURNISHING OF SERVICE:

1. Application for Service:

a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period plus any fractional charge for the current billing period for exchange service and the service connection charges if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs, and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, may be made verbally, if the original contract provides for such additional service as may be ordered, and no advance payment will be required. A move from one location to another within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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Chariton Valley Telephone Corp. For All Missouri Exchanges  
 Name of Issuing Corporation Community, Town or City  
 Section III

General Rules and Regulations

GENERAL REGULATIONS  
(continued)

DEC 1 1987

E. ESTABLISHING AND FURNISHING OF SERVICE (continued)

2. Telephone Numbers:  
 The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations:  
 The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the company's service; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for service:  
 The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs:  
 a. All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the

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Chariton Valley Telephone Corp.

Name of Issuing Corporation

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General Rules and Regulations

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GENERAL REGULATIONS  
(continued)

MO. PUBLIC SERVICE COMM.

E. ESTABLISHING AND FURNISHING OF SERVICE (continued)

5. (continued)

facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any facilities installed by the Telephone Company, except upon the written consent of the Telephone Company.

6. Unusual Installation Cost:

Where special conditions or special requirements of the subscriber involve unusual construction or installation cost, the subscriber may be required to pay a reasonable proportion of such costs.

7. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service until satisfactory arrangements have been made for the payment of such indebtedness.

8. If telephone service is established and it is subsequently determined that either conditions in "7" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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William Biere name of officer

General Manager  
title

Bucklin, MO 64631  
address

Chariton Valley Telephone Corp.

For

All Missouri Exchanges

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MISSOURI

General Rules and Regulations

DEC 1 1987

GENERAL REGULATIONS  
(continued)

MISSOURI  
Public Service Commission

F. TELEPHONE DIRECTORIES

1. Distribution:

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use:

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the Telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

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General Manager

Bucklin, Mo. 64631

name of officer

title

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GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Cont'd)

G. Deposits and Guarantees of Payment for Residential Customers

1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
  - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
  - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence .
4. Terms of Deposits:
  - a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
  - b. Upon discontinuance or termination of service, the deposit will be credited to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill. (D)
  - c. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (D)

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Cont'd)

G. Deposits and Guarantees of Payment for Residential Customers

4. Terms of Deposits (Cont'd)

- d. The Company will maintain records of all pertinent information with regard to each deposit held.
- e. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. Business Rates Apply at the Following Locations:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private, or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business,

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PUBLIC SERVICE COMMISSION

DATE OF ISSUE November 1, 1955  
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ISSUED BY Carl J. [Signature]  
name of officer

Manager Bucklin, Missouri  
title address

GENERAL RULES AND REGULATIONS

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APPLICATION OF BUSINESS AND RESIDENCE RATES  
(continued)

JAN 15 1997

A. Business Rates Apply at the Following Locations: (continued)

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6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

7. At all payphone service installations. +

B. Residence Rates Apply at the Following Locations:

1. In private residences where business listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

4. In churches where the telephone is not accessible for public patronage, as in pastor's studies.

DISCOUNTS

A. GENERAL.

The telephone company, upon proper official approval, will grant discounts from standard rates in connection with certain classes of service. This service may be classified as follows:

- a. Official Service
- b. Discounted Service

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Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997



Chariton Valley Telephone Corporation For All Missouri Exchanges  
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GENERAL RULES AND REGULATIONS

DISCOUNTS  
(continued)

B. OFFICIAL SERVICE.

1. Official Service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in the Company's offices, or in the residences of employees, or agents whose duties require they be readily accessible to call at any time.
2. A discount from standard residence rates may be allowed in connection with service furnished for the conduct of the Company's business.

C. DISCOUNTED SERVICE:

1. A discount from standard residence rates may be allowed in connection with service furnished at the residence of employees whose work is of such nature that the establishment of service might benefit the Telephone Company.

COMBINATION MAIN STATION SERVICE

1. Where an individual or firm wishes to contract for two or more main stations at separate locations and wishes to be able to answer incoming calls for any station at any of the locations, the arrangements described below is provided subject to the availability of the facilities necessary to furnish satisfactory service. Outgoing calls can be made from any stations so arranged.

\*Indicates new rate or text  
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SEP 1 1978  
Public Service Commission

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ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
name of officer title address  
Robert E. Wright

General Rules and Regulations		DEC 1 1987
COMBINATION MAIN STATION SERVICE (continued)		MISSOURI Public Service Commission
<p>2. Combination main station service may be employed where one station is at business location and the others at residence locations. However, such an arrangement is permitted only on the premises of individuals or firms associated with each other.</p> <p>3. The lines are bridged together so as to operate as one line and the signals for the stations may be arranged as follows:</p> <p style="margin-left: 20px;">a. So that all bells may ring at the same time; or:</p> <p style="margin-left: 20px;">b. At dial exchanges that have full selective ringing an Extension Bell of distinctive tone may be used at any station and arranged so as to ring when another station in the group is being signaled.</p> <p>4. The rate for each main access line is the established individual line rate, the business or residence rate is applied in accordance with the character of use at each premise. Mileage charges do not apply between a main station at one location and the bell associated with such main station at the other location.</p> <p>5. In applying Extra Exchange Line Mileage charges, each main station is considered separately and the mileage charges applicable for individual line service are charged for each main station.</p>	<p>JAN 01 1988</p> <p>Public Service Commission</p>	
<p>*Indicates new rate or text          +Indicates change</p>		

DATE OF ISSUE DEC 13 1987 DATE EFFECTIVE January 1, 1988  
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ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
 name of officer title address

Chariton Valley Telephone Corp.  
Name of Issuing Corporation

For All Missouri Exchanges  
County, Town or City  
Section No. 11

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GENERAL RULES AND REGULATIONS

JUL 1 1985

CONSTRUCTION CHARGES

MISSOURI  
Public Service Commission

A. GENERAL

1. All rates and charges quoted in the Local Exchange Service Tariffs or in other parts of this tariff provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs.
2. When the revenue to be derived from the service or facilities is not sufficient to warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the subscriber may be required to pay, in advance, an amount to be determined by the company in accordance with Rule D. 1. a. or b., which will assure the company recovery of their excess investment.
3. When construction is provided by a connecting company, charges made to the subscriber will be based on the charges of the connecting company.
4. Where a subscriber is so located that it is necessary to use private right-of-way to furnish a service or channels and the Telephone Company is unable to obtain the required right-of-way without cost, the subscriber may be required to pay the entire cost involved in securing such right-of-way.
5. Title of all construction is to be vested in the Telephone Company.
6. Advance payments for service are payable at the time application for service is signed or when the account is rendered, at the option of the Telephone Company.
7. "Cost" as used in this section is to be interpreted to mean the cost of labor and materials, including charges for supervision and other overhead expenses.

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month day year

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ISSUED BY Robert E. Wright  
name of officer

General Manager  
title

Bucklin, MO 64631  
address

DEC 1 1987

General Rules and Regulations


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CONSTRUCTION CHARGES (continued) | Public Service Commission

A. GENERAL (continued)

8. All telephone plant construction on private property must be in accordance with the telephone Company's standard specifications and is to be under the exclusive control of the Telephone Company as long as it is used by the Telephone Company in the furnishing of its services, except as the control of such pole line construction may be shared with another Company using poles jointly with the Telephone Company.

9. Construction charges will not apply to the subscriber's drop which consists of the last 150 feet to the building in which the telephone is located.

  
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GENERAL RULES AND REGULATIONS

CONSTRUCTION CHARGES (continued)

MAY 1 1985  
Public Service Commission

B. SPECIAL TYPES OF OUTSIDE CONSTRUCTION

1. When underground construction is desired by any subscriber on his premises where aerial drop wires, would ordinarily be provided without a construction charge to the subscriber, the following regulations apply:

a. Where cable is laid in conduit, the underground conduit is constructed and maintained by or at the expense of the subscriber. The construction charge made to the subscriber is based on the cost of the underground cable, including the cost of installing the cable, less the estimated cost to the Telephone Company of installing each aerial facilities as would be required for similar use. The underground conduit shall be constructed in accordance with plans and specifications furnished by or acceptable by the Telephone Company.

b. The duct or ducts required in the underground conduit by the Telephone Company are reserved for its exclusive use.

c. When armored cable or buried wire is laid in a trench, the construction charge made to the subscriber is based on the cost of the armored cable or buried wire including the cost of installing the cable or wire less the estimated cost to the Telephone Company of installing such aerial plant as would be required for similar use. The subscriber is to open and fill the trench at his expense.

d. Cable or wire installed in conduit or trench will be maintained and replaced at the expense of the Telephone Company. However, repairs by damages caused by the subscriber, his employees or representatives, or by water freezing in improperly drained conduits, will be at the subscriber's expense. Any opening of trench required for any reason will be at the subscriber's expense.

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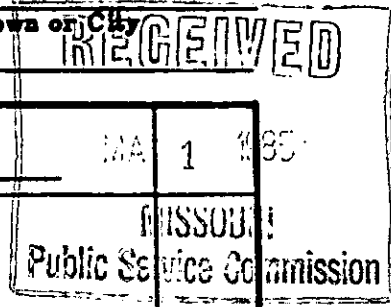
ISSUED BY Robert E. Wright  
name of officer

Gen. Manager  
title

Bucklin, MO 64631  
address

Robert E. Wright

Name of Issuing Corporation \_\_\_\_\_ For \_\_\_\_\_ Community, Town or City \_\_\_\_\_



GENERAL RULES AND REGULATIONS

CONSTRUCTION CHARGES (continued)

B. SPECIAL TYPES OF OUTSIDE CONSTRUCTION (continued)

2. When circuitous routing of special type of construction is provided at the subscriber's request, in cases where facilities would ordinarily be provided without construction charge to the subscriber, the excess cost of the special construction is borne by the subscriber.

C. CHANGES FROM AERIAL TO UNDERGROUND FACILITIES

- 1. Where aerial facilities are used to provide service or channels to a subscriber and subsequently the subscriber desires that such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:
  - a. The underground conduit or trench is provided and maintained by or at the expense of the subscriber.
  - b. The subscriber is charged the cost of the cable including its installation in the conduit or trench.
  - c. The subscriber is charged the cost of dismantling and removing the aerial facilities.
  - d. The cable is maintained and replaced at the expense of the Telephone Company, however, repairs to or replacements of cable made necessary by damages caused by the subscriber, his employees or representatives, or by water freezing in improperly drained conduits will be at the subscriber's expense.

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Chariton Valley Telephone Corp.

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For

All Missouri Exchanges

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GENERAL RULES AND REGULATIONS.

CONSTRUCTION CHARGES (continued)

D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE RATE AREA AND WITHIN THE EXCHANGE AREA.

1. GENERAL DISTRIBUTION PLANT.

a. Individual Applicant.

Where the Telephone Company extends its general distribution facilities in order to furnish exchange service to an individual applicant in territory where no facilities are available, the Company will construct 1/4 mile of line without any advance payment. If more than 1/4 mile of line is required, the customer is required to pay in advance, \$100.00 per 1/10 mile or fraction thereof up to (1) one mile, which will assure the company recovery of their excess investment. Such advance payment shall be refunded to the customer after the customer has maintained continuous service at this location for a period of (5) five years. When construction extends beyond (1) one mile, the customer will be charged 80% of the construction and material charges. The amount required in advance for material and construction beyond (1) one mile will be determined by the company. The 80% borne by the customer for construction and material charges required beyond 1 mile will not be refunded and all facilities will be retained and maintained by the Company.

b. More Than One Applicant

Where the Telephone Company constructs facilities to serve more than one applicant, a plant extension project will be established and the applicants considered as a group. In this case, the Company will construct without advance payment by the applicants, route miles of line equal to 1/4 mile times the number of applicants. Advance payment for each applicant for construction in excess of the allowance will be determined by the proportion of each applicant's mileage to the total required to serve all applicants.

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ISSUED BY Robert E. Whight  
name of officer

title

address

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GENERAL RULES AND REGULATIONS.		JUL 1	1985
CONSTRUCTION CHARGES (continued)		MISSOURI	JURIS
D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE BASE RATE AREA AND WITHIN THE EXCHANGE AREA. (continued)		Public Service	Commission
c. Provisions of Private Right-of-Way. Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.			
2. WIRES ONLY ON EXISTING POLES: a. Individual Applicant. Where the Telephone Company has existing pole lines and it is necessary to extend wire plant only to furnish exchange service to an individual applicant, the Company will place 1/4 route mile of circuit without advance payment. Advance payment and disposition of same, for circuit in excess of such 1/4 route mile shall be determined by the company in accordance with paragraph D-1 hereof.			
. b. More Than One Applicant Where the Telephone Company extends wire plant only to serve more than one applicant, a plant extension project will be established and the applicants considered as a group. In this case, the Company will place 1/4 route mile of circuit without advance payment. Advance payment and disposition of same, for circuit in excess of such 1/4 route mile shall be determined by the Company in accordance with paragraph D-1-A hereof.			
3. ENTRANCE FACILITIES ON PRIVATE PROPERTY a. Where the Telephone Company constructs entrance facilities on private property to furnish service to an applicant or applicants, the cost will be borne by the applicant or applicants.			
*Indicates new rate or text †Indicates change			

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 name of officer title address



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GENERAL RULES & REGULATIONS		MAY 1 1985
CONSTRUCTION CHARGES (continued)		MISSOURI Public Service Commission
<p>D. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE BASE RATE AREA AND WITHIN THE EXCHANGE AREA. (continued)</p> <p>3. ENTRANCE FACILITIES ON PRIVATE PROPERTY (continued)</p> <p>b. Pole line construction for entrance facilities, except where there is a joint use arrangement with some other company, will be owned, maintained and replaced by the Telephone Company.</p> <p>4. OTHER REGULATIONS</p> <p>a. Line extensions are further subject to the regulations specified in the Tariffs of this Company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this tariff.</p>		
<p>*Indicates new rate or text †Indicates change</p>		

DATE OF ISSUE May 1, 1985 DATE EFFECTIVE July 7, 1985  
ISSUED BY Robert E. Wright Gen. Mgr. Bucklin, MO 64631  
name of officer title address  
Robert E. Wright

FORM NO. 10 P.S.C.MO. No. 1-Consolidated 1st XXXXXXXX SHEET NO. 25A

Cancelling P.S.C.MO. No. 1-Consolidated { Revised } SHEET No. 25A  
{ Original }  
{ Revised }

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month day year month day year

ISSUED BY Robert E. Wright Gen. Mgr. Bucklin, MO 64631  
name of officer title address

Robert E. Wright

Chariton Valley Telephone Corporation  
Name of Issuing Corporation

For All Missouri Exchanges

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GENERAL RULES & REGULATIONS

MAR 6 1973

1.1 INSTALLATION OF TELEPHONE LINES WITHIN SUB-DIVISION (1). TELEPHONE LINES CON-STALLED AND OWNED BY UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

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1.1.1 The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile homes single and double wide.)

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple - occupancy buildings per a recorded plot there of if such recordation is required by law.

1.1.2 The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in case 17519, effective January 23, 1973.

FILED

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Public Service Commission

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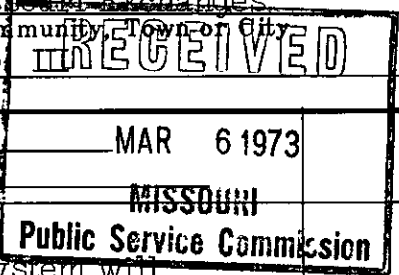
ISSUED BY J. L. Shivers  
name of officer

General Manager Bucklin  
title address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation

For All Missouri Exchanges  
Community, Town or City

Section No. \_\_\_\_\_



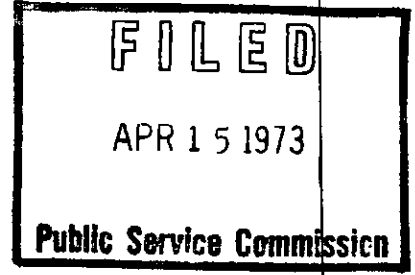
GENERAL RULES & REGULATIONS

1.1.2 (Cont.) provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 1.1.4 and 1.1.6 of this section of the Tariff. Temporary service is provided under Paragraph 1.1.5 of this section of the Tariff.

1.1.3 RIGHTS-OF-WAY AND EASEMENTS

- A. Within the applicant's subdivision, the Telephone Company will construct, own, operate and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- B. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

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month day year

ISSUED BY J. Salvo  
name of officer

Bucklin  
title address

Chariton Valley Telephone Corporation For All Missouri Exchanges  
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GENERAL RULES & REGULATIONS

MAR 6 1973

1.1.4 ADVANCE PAYMENTS

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Public Service Commission**

- A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section of sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgement of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- B. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

1.1.5 TEMPORARY FACILITIES

- A. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

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month day year

ISSUED BY [Signature]  
name of officer

General Manager  
title

Bucklin  
address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation

For All Missouri Exchanges  
Community, Down or City  
Section No. 11

MAR 6 1973

GENERAL RULES & REGULATIONS

MISSOURI

Public Service Commission

B. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

1.1.6 SPECIAL CONDITIONS

A. In circumstances, where the application of these rules appears impractical or unjust to applicant or the Telephone Company, or discriminatory to other customers, e. g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling for the approval of special conditions which may be mutually agreed upon prior to commencing construction

B. In the event of a conflict between this tariff and the company's existing tariffs, then the provisions of this tariff will apply.

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month day year

ISSUED BY

J. L. Adams  
name of officer

General Manager  
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Bucklin  
address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No.

III

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES

NOV 7 1955  
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A. GENERAL

1. DISTRIBUTION.

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use.

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the subscriber. No binder, holder or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

B. DIRECTORY LISTINGS:

1. The rates and regulations for directory listings in this section apply only to the alphabetical list of names of customers.

2. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use customers' service, and special prominence or arrangement of names is not contemplated.

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ISSUED BY

*Carl H. Bennett*  
name of officer

Manager  
title

Bucklin, Missouri  
address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES  
(continued)

B. DIRECTORY LISTINGS: (continued)

- 3. The Telephone Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
- 4. Listings must conform to the Telephone Company's specifications with respect to its directories.
- 5. The length of the contract period for directory listings, where the listing actually appears in the directory, is the directory period, except as specified in the Termination of Contracts section of this Tariff.
- 6. Listings are regularly provided in connection with all classes of exchange service, except public telephone service.

C. PRIMARY LISTINGS.

- 1. One listing without charge, termed the primary listing, is provided as follows:
  - a. For each separate customer service, when two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
  - b. For each semi-public service.
  - c. For each joint user.

D. REGULAR EXTRA LISTINGS:

- 1. Business extra listings may be the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation, if the customer or joint user is a corporation; and, for any business establishment, the names of associates or employees

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ISSUED BY *Carl S. Bennett*  
name of officer

Manager Bucklin, Missouri  
title address



Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES  
(continued)

D. REGULAR EXTRA LISTINGS (continued)

1. (continued)

of the customer or joint user. Business extra listings may also be the bona fide names of firms or corporations which the customer or joint user owns or controls or is duly authorized to represent. No other class of listings, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of members of the customers' immediate family.

3. In connection with Semi-Public telephone service, residence extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Business listings at regular listing rates in connection with semi-public service are furnished under the same regulations as specified in paragraph D-1 above.

4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a private branch exchange station, or extension station, installed on premises of the customer but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Regular extra listings are furnished at 25 cents per month each for either business or residence listings.

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DATE EFFECTIVE December 7, 1955  
month day year

ISSUED BY Carl L. Bennett  
name of officer

Manager Bucklin, Missouri  
title address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES  
(continued)

D. REGULAR EXTRA LISTINGS (continued)

6. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listings are posted on the information records. Information records are posted at the time application for the listing is made or at the date of issue of the directory, as the customer may desire. Charges for listing of alternate call numbers and office hours become effective as of the date of the issue of the directory.

E. SPECIAL TYPES OF EXTRA LISTINGS.

1. Duplicate Listings:

- a. Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer and are not desired to secure a preferential position in the directory or for advertising purposes.
- b. The regular extra listing rate applies for each duplicate listing.

2. Alternate Listings:

- a. Listing of an alternate telephone number, other than those covered under section 4-a "Office Hours" of this Tariff, to be called in case no answer is received are permitted for customers to all classes of service.
- b. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the written consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

MISSOURI  
Public Service Comm.

DEC 7 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE November 1, 1955  
month day year

DATE EFFECTIVE December 7, 1955  
month day year

ISSUED BY *Carl Bennett*  
name of officer

Manager Bucklin, Missouri  
title address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TELEPHONE DIRECTORIES  
(continued)

E. SPECIAL TYPES OF EXTRA LISTINGS (continued)

2. Alternate Listings (continued)

c. The regular extra listing rate applies for alternate listing.

3. Foreign Exchange Listings:

a. Foreign Exchange listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, is permitted.

b. The regular extra listing rate applies for each Foreign Exchange Listing.

4. Office Hour Listings.

a. Listing of office hours or other information which is not required in order to handle telephone traffic is not included in charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings.

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PUBLIC SERVICE COMMISSION

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DEC 7 1955

PUBLIC SERVICE COMMISSION

DATE OF ISSUE November 1, 1955  
month day year

DATE EFFECTIVE December 7, 1955  
month day year

ISSUED BY Carl S. Bennett  
name of officer

Manager Bucklin, Missouri  
title address

Chariton Valley Telephone Corporation For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

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AUG 8 1974

Foreign Exchange Service is not offered except that customers having Foreign Exchange Service as of the effective date of this tariff may retain such until:

1. Voluntarily terminated by the customer.
2. A change in ownership or name necessitating a change in the regular or foreign exchange directory listing.

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OCT 1 1974

Public Service Commission

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE August 8, 1974  
month day year

DATE EFFECTIVE October 1, 1974  
month day year

ISSUED BY [Signature]  
name of officer

General Manager - Bucklin, Missouri 64631  
title address

Chariton Valley Telephone Corp. For All Missouri Exchanges  
 Name of Issuing Corporation Community, Town or City St. Louis  
 Section III

General Rules and Regulations	DEC 1 1987
<b>EXTENSION SERVICE</b>	
<ol style="list-style-type: none"> <li>1. Extension service may be provided on connection with all classes of urban exchange service except public telephone service. In connection with semi-public service, extension service is only furnished when they are essential to the efficient handling of service. When extension service is furnished in semi-public locations, they must be on the same premises. The subscriber assumes full responsibility for control of the usage of the extension service.</li> <li>2. Separate telephone numbers or other distinctive designations are not assigned to extension service, and are not listed except as provided in the section entitled "Directory Listings" and no additional free listings are allowed in connection with the main service on account of the extension service.</li> <li>3. Extension service must be so located that their use will be restricted to those entitled to use the subscriber's service, including joint users, as specified in "Use of Subscriber Service" in these General Rules and Regulations.</li> <li>4. Inter-communication is not contemplated between a main service and an extension service, or between extensions, (except with the use of wiring plans, Key equipment or Key telephone systems).</li> <li>5. Where either the main or extension service is at a business location, business rates apply at both access services.</li> <li>6. The number of extension services which may be connected with any main service may be restricted to three, except that one additional extension service may be bridged to either a main service or extension service in connection with individual line service, provided the number of bells to be rung at one time does not exceed four.</li> <li>7. In the case of extension service beyond 250 feet of the main service a charge is made for the additional circuit required in accordance with the provisions included under Extension Station Mileage in the General Exchange Service Tariffs section.</li> </ol>	MISSOURI Public Service Commission
*Indicates new rate or text +Indicates change	

DATE OF ISSUE DEC 18 1987 DATE EFFECTIVE January 1, 1988  
 month day year month day year  
 ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
 name of officer title address

Chariton Valley Telephone Corp. For All Missouri Exchanges  
 Name of Issuing Corporation Community, Town or City  
 Section III

General Rules and Regulations	
1007	
MISSOURI Public Service Commission	
<p>A. INITIAL CONTRACT PERIODS</p> <p>1. Except as hereinafter provided, the initial (or minimum period) for all services and facilities is one month at the same location.</p> <p>2. The length of contract period for directory listings, and for joint user service, where the listings actually appear in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.</p> <p>3. In case of P.B.X. service, the initial contract period shall be at least one year, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.</p>	
<p>*Indicates new rate or text                  +Indicates change</p>	
JAN 01 1988	

DATE OF ISSUE DEC 18 1987 DATE EFFECTIVE January 1, 1988  
 month day year month day year  
 ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
 name of officer title address

{ Original }  
{ Revised }  
{ Original }  
{ Revised }

Chariton Valley Telephone Corp.  
Name of Issuing Corporation

For

All Missouri Exchanges

Community, Town or City  
Section III

General Rules and Regulations

DEC 1 1987

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE  
(continued)

MISSOURI  
Public Service Commission

A. INITIAL CONTRACT PERIODS (continued)

4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements, or for unusual construction, necessary to meet special demands, and involving extra costs.

B. TERMINATION OF SERVICE.

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

a. In case of service for which the initial contract period is for one month, the charges due for the balance of the initial month.

b. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge of one month.

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+Indicates change

JAN 01 1988

DATE OF ISSUE DEC 18 1987  
month day year

DATE EFFECTIVE January 1, 1988  
month day year

ISSUED BY Robert E. Wright  
name of officer

General Manager  
title

Bucklin, Mo. 64631  
address

Chariton Valley Telephone Corp. For All Missouri Exchanges  
 Name of Issuing Corporation Community, Town or City Waverly, Mo.  
 Section III

General Rules and Regulations	DEC 1 1987
INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (continued)	
Public Service Commission	
B. TERMINATION OF SERVICE (continued)	
1. (continued)	
b. (continued)	
(1) The contract for the main service is terminated.	
(2) The listed party or joint-user becomes a subscriber to some class of exchange service.	
(3) The listed party or joint-user moves to a new location.	
(4) The listed party or joint-user dies.	
2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.	
JOINT USER SERVICE	
1. Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service, is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint-users, except that not more than two joint-users will be permitted for each main line or for each trunk of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.	
*Indicates new rate or text +Indicates change	
JAN 01 1988 Public Service Commission	

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 ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
 name of officer title address



Chariton Valley Telephone Corp. For All Missouri Exchanges  
 Name of Issuing Corporation Community, Town or City, (III)  
 Section III

General Rules and Regulations	DEC 1 1987
JOINT USER SERVICE (cont'd)	MISSOURI Public Service Commission
<p>2. To facilitate the use of joint-user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint-users under the same conditions as to regular subscribers. Listings for joint-user service must bear the same address and telephone number as the listing of the main service.</p> <p>3. Joint-users are permitted only in connection with business individual line, residence individual line, and P.B.X. Service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.</p> <p>4. Joint user service shall be furnished only at the request of the subscriber to the main service, who shall make application therefor, and shall be responsible for the payment of all charges incurred thereunder.</p> <p>5. Charges for joint-user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.</p>	
<p>*Indicates new rate or text          +Indicates change</p>	
JAN 01 1988	

DATE OF ISSUE DEC 18 1987 DATE EFFECTIVE January 01, 1988  
 month day year month day year  
 ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
 name of officer title address

**GENERAL RULES AND REGULATIONS**

Missouri Public

**MILEAGE CHARGES**

REC'D SEP 19 2001 (M)

**A. EXTENSION AND P.B.X. STATION MILEAGE**

Service Commission

1. Mileage charges apply to the additional circuit required where Extension Stations, Tie Line, or Signals, P.B.X. stations are located on premises other than those on which the main station or P.B.X. switchboards are located or where they are beyond 250 feet from the main station or P.B.X. switchboard. (M)
2. This service provides the customer with a point to point cable pair capable of handling voice communications and/or signaling applications. It is a non-conditioned service and is not intended, nor will be maintained, to support the transmission of data service(s). (N)
3. Use for other than voice or signaling (i.e. data transmission) are prohibited, not maintained and will be disconnected. Multiplexing of the circuit(s) is also prohibited. Allowable uses include, but are not limited to, voice paths, control circuits, radio transmitter control utilizing various voltage drops etc. However, the Company reserves the right to disallow the connection of devices that use excessively high voltage or current which would either interrupt other customers' service or cause the malfunction of the Company's equipment and/or cable facilities.
4. The service is provisioned on a point to point basis. In most cases, two (2) facilities will be required to provide service. In order to connect two customer locations, the facilities will normally run via the telephone company central office. Thus, one facility will be required from customer location A to the central office and a second facility will be required from the central office to customer location B. Additionally, the service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the company. (N)
5. The rates for Extension, Tie Line, or P.B.X. Station mileage quoted in the General Exchange Service Tariffs. (M)  
(M)

Missouri Public

FILED OCT 22 2001

Service Commission

Issued: September 19, 2001

William Biere  
General Manager  
Bucklin, MO 64631

Effective: October 22, 2001

Chariton Valley Telephone Company  
Of Bucklin, Missouri

P.S.C. MO. NO. 1 Consolidated  
3<sup>rd</sup> Revised Sheet No. 37  
Cancels 2<sup>nd</sup> Revised Sheet No. 37  
Section III

**GENERAL RULES AND REGULATIONS**

Missouri Public

REC'D SEP 19 2001 (M)

Service Commission

(M)

**PAYMENT FOR SERVICES AND FACILITIES**

1. The subscriber shall pay for services and facilities monthly in advance, except Departments, Administrations and Agencies of the Federal, State, County, Township, or Municipal Governments and shall pay for Toll Message (including charges for Messenger Service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

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Issued: September 19, 2001

William Biere  
General Manager  
Bucklin, MO 64631

Effective: October 22, 2001

Chariton Valley Telephone Corp.

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Cont'd)

PAYMENT FOR SERVICES AND FACILITIES (Cont'd)

2. All bills for local, toll or miscellaneous service are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, twenty-one (21) days after the bill is rendered.
3. Total bills remaining unpaid twenty-two (22) days after rendition shall be considered delinquent.
4. A late payment charge of \$10.00 will be charged to customer accounts with an unpaid balance twenty-one (21) or more days past due. (I)

DISPUTES BY RESIDENTIAL CUSTOMERS

1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

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GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Cont'd)

SEP 29 2000

DISPUTES BY RESIDENTIAL CUSTOMERS (Cont'd)

**MISSOURI  
Public Service Commission**

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4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS

1. Service may be discontinued for any of the following reasons:
  - A. Non-payment of an undisputed delinquent charge for basic local telecommunications service.

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GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS (Cont'd)

DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS (Cont'd)

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- 1. (Cont'd)
  - B. Failure to post a required deposit or guarantee.
  - C. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
  - D. Failure to comply with the terms of a settlement agreement.
  - E. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
  - F. Material misrepresentation of identity in obtaining Company's service.
  - G. As provided by state or federal law.
- 2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
- 3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
- 4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- 5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.

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Issued: September 29, 2000

Issued By:  
William Biere  
General Manager  
Bucklin, MO 64631

Effective: October 30, 2000

Chariton Valley Telephone Corp.

For All Missouri Exchanges

Section III

GENERAL RULES AND REGULATIONS

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GENERAL REGULATIONS (Cont'd)

SEP 29 2000

DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS (Cont'd)

MISSOURI  
Public Service Commission

- 6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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Issued By:  
William Biere  
General Manager  
Bucklin, MO 64631

Effective: October 30, 2000

GENERAL RULES AND REGULATIONS

RECEIVED

Payphone Service

JAN 15 1997

A. General Regulations

MISSOURI  
Public Service Commission

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

FILED

APR 15 1997

\* Indicates new rate or text  
+ Indicates change

MISSOURI PUBLIC SERVICE COMMISSION

Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997



GENERAL RULES AND REGULATIONS Missouri Public  
Service Commission

Payphone Service (Cont'd)

REC'D MAR 11 1999

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Reserved for Future Use
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

\*Indicates new rate or text  
+Indicates change

Missouri Public  
Service Commission

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William Biere  
General Manager  
Bucklin, Missouri 64631

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GENERAL RULES AND REGULATIONS

RECEIVED

Payphone Service (Cont'd)

JAN 15 1997

B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

MISSOURI  
Public Service Commission

C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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APR 15 1997

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+ Indicates change

MO. PUBLIC SERVICE COMMISSION

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William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997

GENERAL RULES AND REGULATIONS

RECEIVED

Payphone Service (Cont'd)

JAN 15 1997

C. Violation of Regulations (Cont'd)

2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.

MISSOURI  
Public Service Commission

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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APR 15 1997

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MO. PUBLIC SERVICE COMMISSION

Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997

GENERAL RULES AND REGULATIONS

RECEIVED

Payphone Service (Cont'd)

JAN 15 1997

F. Features and Functions

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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Public Service Commission

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Bucklin, Missouri 64631

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GENERAL RULES AND REGULATIONS **Missouri Public  
Service Commission**

Payphone Service (Cont'd)

REC'D MAR 11 1999

G. Rates and Charges

1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate by Rate Group</u>					
	<u>(A)</u>	<u>(B)</u>	<u>(C)</u>	<u>(D)</u>	<u>(E)</u>	<u>(F)</u>
Instrument Implemented Payphone Service, 2-Way Service	\$8.75	\$9.05	\$9.40	\$9.75	\$10.05	\$10.35
Instrument Implemented Payphone Service, 1-Way Service	\$8.75	\$9.05	\$9.40	\$9.75	\$10.05	\$10.35
CO Implemented Coin Line	\$8.75	\$9.05	\$9.40	\$9.75	\$10.05	\$10.35

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Reserved for Future Use +

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

**Missouri Public  
Service Commission**

\*Indicates new rate or text  
+Indicates change

FILED APR 15 1999

Issued: March 16, 1999

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1999

**GENERAL RULES AND REGULATIONS**

Missouri Public  
Service Commission (N)

Operator Services

REC'D OCT 05 1999

1.0 Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
- 2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
  - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
  - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
  - e. All such calls will appear as Company calls.
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

Missouri Public  
Service Commission (N)

FILED NOV 04 1999

Issued: 10/5/99

Issued By:  
William Stern  
General Manager  
Suekto, MO 64631

Effective: 11/1/99

GENERAL RULES AND REGULATIONS

Operator Services (Cont'd)

Missouri Public  
Service Commission

(N)

1.0 Intrastate IntraLATA Operator Service (Cont'd)

REC'D OCT 05 1999

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
- i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
- j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

2. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

C. Rates and Charges

1. Surcharges:

Non-  
Automated

a. Station Sent Paid	\$ 3.30
b. Station Calling Card	\$ 0.50
c. Station Collect	\$ 1.25
d. Station Billed to Third Party	\$ 1.25
e. Person to Person	\$ 5.50

2. Intrastate IntraLata 0- Toll Rates:

- a. Initial rate, per minute \$ 0.50
- b. Additional rate, per minute \$ 0.50

Missouri Public  
Service Commission

(N)

FILED NOV 04 1999

Issued: 10/5/99

Issued By:  
William Biere  
General Manager  
Becklin, MO 64631

Effective: 11/1/99

Charlton Valley Telephone Corporation  
Name of Issuing Corporation

For All Missouri Exchanges  
Commissioner, State of Mo.

Section III

GENERAL RULES AND REGULATIONS

SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by, the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days' written notice to the subscriber; and provided further that the Commission may terminate such contract whenever in its opinion, public interest requires such termination.

\* Indicates new rate or text  
+ Indicates change

DATE OF ISSUE February 3, 1966  
month day year

DATE EFFECTIVE March 8, 1966  
month day year

ISSUED BY T. L. Selmon  
name of officer

General Manager Bucklin, Missouri  
title address



Section III

**GENERAL RULES AND REGULATIONS**

**SUSPENSION OF SERVICE (VACATION RATE)**

Upon request from a subscriber having any class of exchange service, except business, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 per cent of the exchange service charges, including charges for extension stations and directory listings.

Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

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**Issued: May 19, 2015**  
**Issued By:**

**James Simon, General Manager**  
**P.O. Box 67**  
**Macon, Missouri 63552**

**Effective: June 18, 2015**

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2015-0336**

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

TRANSFER OF CONTRACTS

1. A subscriber paying standard rates, may, upon written request, transfer his contract to another party at the same location when there is no reason to question the responsibility of the other party, and when the new party willingly assumes all the obligations of the old subscriber and pays the service connection charge, if applicable. A new contract endorsed "Transfer" is signed by him and bills are rendered the new party without any adjustments from a particular date. A contract arranged for by transfer is terminable under the same conditions as was the original contract.
2. The telephone number of a telephone affected by a transferred contract covering a change of party, shall be changed in all cases, unless it is clearly shown that the new party is, in fact, the successor of and is entitled to receive, and will properly care for the incoming messages for the listed number. In order to retain the listed telephone number, the new subscriber should assume any outstanding indebtedness under the transferred contract. In case there is any doubt as to the propriety of assigning the listed telephone number, the subscriber whose name is listed should assent in writing.

MISSOURI  
Public Service Comm.

NOV 11 1955  
DEC 7 1955

DATE OF ISSUE November 1, 1955  
month day year

DATE EFFECTIVE December 7, 1955  
month day year

ISSUED BY *Carl Bennett*  
name of officer

Manager Bucklin, Missouri  
title address

GENERAL RULES AND REGULATIONS

RECEIVED

DEFINITIONS

JAN 15 1997

Base Rate Area

A specific area within which local telephone exchange service, other than rural lines, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges".

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Common Battery and Dial Service

Common battery service is manual service and automatic service is dial service where the talking battery is furnished from the Central Office and where the operator is signaled or dial tone is obtained by lifting the receiver of the calling station.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Demarcation Point

The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office together with the associated plant used in furnishing communication service within that area.

\* Indicates new rate or text  
+ Indicates change

FILED  
APR 15 1997  
MO. PUBLIC SERVICE COMMISSION

Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997

Chariton Valley Telephone Corp. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City  
Section III

General Rules and Regulations	DEC 1 1987
DEFINITIONS (continued)	Public Service Commission
<p><u>Exchange Area</u> The territory, including the Base Rate Area and Rural Area, served by an exchange.</p> <p><u>Exchange Station</u> A station connected directly or indirectly with a central office of the Company over its own lines.</p> <p>(A) Main Station: A station directly connected with a central office switchboard by an individual line circuit.</p> <p>(B) Extension Station: A station connected with a main station either directly or through some switching device, other than a P.B.X. system.</p> <p><u>Extension and P.B.X. Station Mileage</u> The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.</p> <p><u>Extension Station</u> (See Telephone Station)</p> <p><u>Extra Exchange Line Mileage</u> "Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area, but within the Exchange Area, which is used to furnish urban classes or service in the Rural Area.</p> <p><u>Extra Listing</u> An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.</p>	
<p>*Indicates new rate or text +Indicates change</p> <p style="text-align: right;">JAN 01 1988</p>	

DATE OF ISSUE DEC 18 1987 DATE EFFECTIVE January 1, 1988  
month day year month day year

ISSUED BY Robert E. Wright General Manager Bucklin, Mo. 64631  
name of officer title address

Chariton Valley Telephone Corporation  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges  
Community, Town or City

Section No. III

GENERAL RULES AND REGULATIONS

DEFINITIONS  
(continued)

Individual Line

An Exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and applicable charges for service or equipment.

Joint User Service

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber.

Local Channel

The Term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Local Exchange Service provides for telephone communication within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and the toll trunks when such trunks are employed to effect connection with the toll board.

Local Message

A Local Message is a communication between subscribers' stations within the same exchange area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

NOV 10 1955  
MISSOURI  
Public Service Comm.

FILED

DEC 7 1955

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE November 1, 1955  
month day year

DATE EFFECTIVE December 7, 1955  
month day year

ISSUED BY

*Carl L. Bennett*  
name of officer

Manager  
title

Bucklin, Missouri  
address

GENERAL RULES AND REGULATIONS

**RECEIVED**

DEFINITIONS  
(continued)

JAN 15 1997

MISSOURI  
Public Service Commission

Long Distance Terminal  
(See Telephone Stations)

Magneto Service

Magneto Service as the name implies, utilizes a telephone instrument containing a magneto generator which when operated makes possible the signaling of the operator or other customers on the same line. Talking battery is supplied at each station by dry batteries.

Move Charge

A charge made for relocating telephone instruments or for transferring service from one premise to another.

Network Interface Device

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

Party Line

A central office line designed for the connection of more than one main station

Premises

The building portion or portions of a building, used and occupied at one time by a subscriber in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous in extent at one or more floor levels, all floor space in both buildings is considered as the same premises in so far as the subscriber who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings

Private Branch Exchange System

A private branch exchange system ;is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus thereby providing for telephonic intercommunication between these stations, and also communication

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APR 15 1997

\* Indicates new rate or text  
+ Indicates change

MO. PUBLIC SERVICE COMMISSION

Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

RECEIVED

NOV 10 1997

Private Branch Exchange Service (Continued)

with the general exchange system.

Through this General Tariff the Commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

- (A) P.B.X. Trunks: A circuit connecting the P.B.X. system with a central office.
- (B) P.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
- (C) Battery Tower: Power furnished for talking, and for operating lamp or visual signals and relays.
- (D) Ringing Current: Current furnished by means of a circuit from a central office or other source of supply, to enable the P.B.X. operator to signal the P.B.X. stations or connecting P.B.X. systems without the use of a hand generator.

Private Branch Exchange Trunk

(See Private Branch Exchange System)

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Company.

Private Line

A circuit provided to furnish communication only between the two or more telephone directly connected to it, and not having connection with either central office or P.B.X.

Qualifying Low-Income Subscriber

A qualifying low-income subscriber is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

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Rural Line Service

A type of multi-party service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

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JAN - 1 1998

MISSOURI  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

Issued: November 24, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: January 1, 1998

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GENERAL RULES AND REGULATIONS

JAN 15 1997

DEFINITIONS  
(continued)

MISSOURI  
Public Service Commission

Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates plus Extra Exchange Line Mileage Charges.

Service Connection Charge

A charge applied to installation of apparatus, establishing service, changing, or relocating equipment on the subscribers' premises.

Service Station

(See Telephone Station)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm may therefore be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedule.

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APR 15 1997

MO. PUBLIC SERVICE COMMISSION

\* Indicates new rate or text  
+ Indicates change

Issued: January 17, 1997

William Biere  
General Manager  
Bucklin, Missouri 64631

Effective: April 15, 1997



General Rules and Regulations	DEC 1 1987
DEFINITIONS (continued)	MISSOURI Public Service Commission
<p><u>Switchboard</u>          Switchboards are classified as follows:</p> <p>(A) Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines is established by means of cords equipped with plugs.</p> <p>(1) Multiple cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.</p> <p>(2) Non-multiple Cord Switchboard: A Cord switchboard arranged so that each line has only one appearance or jack termination.</p> <p>(B) Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys; interconnection of stations and of stations and trunk lines, is established by means of keys.</p> <p><u>Telephone Station</u>          A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.</p> <p>(A) Station: A station receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.</p>	
JAN 01 1988 Public Service Commission	
*Indicates new rate or text +Indicates change	

RECEIVED  
 DEC 1 1987

General Rules and Regulations	MISSOURI Public Service Commission
DEFINITIONS (continued)	
<p><u>Telephone Station</u> (continued)</p> <p>(A) (continued)</p> <p>1. Main Station: A station directly connected by means of an individual line or party line circuit with a central office.</p> <p>Toll Station: A station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over the Telephone Company's lines.</p> <p>Toll Terminal: A station or a terminal on private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office. (Also known as Long Distance Terminal.)</p> <p>2. Extension Station: An additional station connected on the same circuit as the main station and have the same telephone number as the main station, provided the extension station is on the same premises as the main station.</p> <p>3. Off Premises Extension: An extension station not on the same premises as the main station, but used essentially for the same purpose as the main station. (See "Combination Main Station" portion of this tariff for information on connecting a business and residence phone to the same circuit.)</p> <p>4. Private Branch Exchange Station: Any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.</p> <p>(B) Service Station: A station or one of a group of stations which, under arrangements made by the service station subscribers, receive service from a Telephone Company central office over facilities provided in part by such subscribers and in part by the Telephone Company.</p> <p>*Indicates new rate or text        +Indicates change</p>	
	JAN 01 1988

GENERAL RULES AND REGULATIONS

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DEFINITIONS (Continued)

NOV 19 1997

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Blocking

"Toll blocking" is a service provided by carrier that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+, 0+ and/or 0- operator handled calls.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service area in accordance with the rates and regulations specified in the Company's Toll Tariff.

\*Indicates new rate or text

+Indicates change

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JAN - 1 1998

MISSOURI  
Public Service Commission