

Small Utility Rate Case Timeline

MO PSC Case No. SR-2024-0206

Utility Name & Contact Info	United Services, Inc.
Contact Person	Zachery Morgan
Mailing Address	401 N US Hwy 71
Phone Contact	800-748-1488
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Date Case Opened	January 2, 2024
Agreement Filing Due Date	May 31, 2024
9-Month Deadline	September 2, 2024

Set out on the following pages is the activities timeline pertaining to the processing of the above-referenced small utility revenue increase request. This timeline assumes that the Staff's investigation of the revenue increase request will result in a conclusion that an increase in the subject utility's operating revenues is needed, that at least the Utility and Staff will reach an agreement regarding the overall resolution of the request without the need for time extensions, and that the request will be resolved without an evidentiary hearing being held. In such instances where an evidentiary hearing will be held, the 9-month deadline will need to be considered in setting the procedural schedule.

The schedule set out in the timeline establishes the Target Due Date for the completion of certain activities needed to process the request in a timely manner. Extensions of the disposition agreement filing deadline, which is 150 days after the date the utility files its request, and certain other deadlines are allowed and if executed will result in changes to the timeline. Agreements for such extensions, which are limited to a maximum of 30 days, will be reduced to writing and filed in the case file, along with an updated timeline.

The entries in the Target Day column represent the number of days from the date the utility filed its request. The entries in the Target Due Date column show the date when the Target Day hits the calendar. To determine the entries for the Calendar Due Date column, Target Due Dates falling on a weekend or a holiday are moved to the next regular working day, except that the effective dates for pending revised tariff sheets cannot be adjusted.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible "Party"
0	01/02/24	01/02/24	Request Letter Filed and Case Opened (agreement filing due date calculated from this date)	Utility
5	01/07/24	01/08/24	Compliance with Section (2)(A) of Rule Confirmed (case can be dismissed in case of non-compliance)	Case Manager
7	01/09/24	01/09/24	Case Activities Timeline Filed in Case File	Case Manager
10	01/12/24	01/12/24	Draft of Initial Customer Notice Sent to Utility & OPC	Case Manager
20	01/22/24	01/22/24	Requests for Information Needed for Audit Communicated to Utility by Assigned Staff and filed in EFIS	Assigned Staff
20	01/22/24	01/22/24	Initial Customer Notice and Notice of Local Public Hearing Mailed to Customers and filed in EFIS	Utility
40	02/11/24	02/13/24	Responses to Requests for Information Provided to Staff by Utility (staff provides copies of information received to OPC) OR Extension of Agreement Filing Due Date Agreed to by Utility OR Staff May File Motion to Dismiss Case	Utility & Assigned Staff
50	02/21/24	02/21/24	End of Response Period for Initial Customer Notice	N/A
50	02/21/24	02/21/24	Local Public Hearing(s) held no later than 60 days after case initiated	All Parties
75	03/17/24	03/17/24	Deadline for Completion of Construction Projects to be Included in Case OR Agreement Filing Due Date Extended So Projects Can be Included in Case	Utility; Case Manager

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible "Party"
80	03/22/24	03/22/24	Basic Audit/Investigation Work Completed	Assigned Staff
85	03/27/24	03/27/24	Initial Audit/Investigation Reports Completed and Provided to Case Manager	Assigned Staff
90	04/01/24	04/01/24	Staff and OPC's Preliminary Audit/Investigation Results Provided to the Parties, including workpapers	Case Manager & OPC
100	04/11/24	04/11/24	Utility & OPC Submit Responses Regarding Staff's Preliminary Report to Case Manager (errors/ommissions to be identified and suggested changes to be included) OR Staff Assumes Information Provided is Acceptable (Staff's audit considered "complete" at this time)	Utility & OPC
115	04/26/24	04/26/24	Any necessary updates to Audit/Investigation Reports finalized and provided to Case Manager	Assigned Staff
120	05/01/24	05/01/24	Staff's Settlement Proposal Sent to the parties and arrangements made for conference call or meeting to discuss the proposal	Case Manager
125	05/06/24	05/06/24	Conference Call or Meeting Held with Utility & OPC to Discuss Staff's Settlement Proposal	Parties to the Case
130	05/11/24	05/10/24	The Parties Notify Staff of Whether They Agree with the Settlement Proposal (if not, the reasons for that and suggested changes to the settlement proposal documents are provided to the Case Manager)	Parties to the Case
			Utility Must Respond OR Agree to Extension of Agreement Filing Due Date OR Staff May File Motion to Dismiss Case	Utility; Case Manager
140	05/21/24	05/21/24	Agreed-Upon Changes to Settlement Proposal Documents Completed and Final Disposition Agreement Sent to Company for Signing (copy also sent to other parties, who may or may not sign)	Case Manager
145	05/26/24	05/28/24	Signed Disposition Agreement Returned to Staff	Utility; OPC (if applicable)
			Staff Sends Revised Tariff Sheets and Draft Tariff Filing Transmittal Letter to the Utility	Case Manager
150	05/31/24	05/31/24	Staff Files Executed Disposition Agreement	Case Manager

Activities needed from this point forward vary based on the approach taken by the OPC. The next three sections set out the activities needed based on the different OPC approaches that are possible.

This section pertains to the situation where only the Utility and Staff reach an agreement on the overall disposition of the request, but OPC or other intervenors have not requested an evidentiary hearing. The dates shown assume that the Utility will make a 45-day tariff filing on Day 155. If an evidentiary hearing is requested, a procedural schedule will be filed for the case beyond day 150 which will supersede this timeline.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible "Party"
150	05/31/24	05/31/24	Utility Files Necessary Tariff Revisions with a 45-day effective date	Utility
157	06/07/24	06/07/24	OPC or Other Intervenors File Position Statement(s)	OPC & Other Intervenors
165	06/15/24	06/14/24	Staff Recommendation Filed if applicable OR ordered by the Commission. (Can include motion for suspension of tariff revisions requesting correction of any deficiencies)	Case Manager
185	07/05/24	07/05/24	Order Approving Tariff Revisions Issued	Assigned RLJ
195	07/15/24	07/15/24	Tariff Revisions Effective "On and After" this Date	N/A
210	07/30/24	07/30/24	Notice Closing Case Issued	Assigned RLJ

This section pertains to the situation where all parties reach an agreement on the overall disposition of the request. The dates shown assume that the Utility will make a 30-day tariff filing on Day 155. This timeline assumes the Commission approves the agreement and no evidentiary hearing is necessary.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible "Party"
150	05/31/24	05/31/24	Unanimous Disposition Agreement is Filed	Staff
157	06/07/24	06/07/24	Utility Files Necessary Tariff Revisions with a 30-day effective date	Utility
165	06/15/24	06/14/24	Staff Recommendation Filed if Ordered by the Commission. (Can include motion for suspension of tariff revisions requesting correction of any deficiencies)	Case Manager
175	06/25/24	06/25/24	Order Approving Tariff Revisions Issued	Assigned RLJ
187	07/07/24	07/07/24	Tariff Revisions Effective "On and After" this Date	N/A
200	07/20/24	07/19/24	Notice Closing Case Issued	Assigned RLJ

If the parties cannot reach an agreement by day 150 and an evidentiary hearing is necessary, then the parties must file a new procedural schedule in the case. If one of the parties requests and is granted an evidentiary hearing by the Commission prior to day 150, then the remaining dates in this timeline are moot as of the date of that order granting the evidentiary hearing and the parties must file a new procedural schedule.

Target Day	Target Due Date	Calendar Due Date	Case Activity	Responsible "Party"
157	06/07/24	06/07/24	Utility Files Necessary Tariff Revisions	Utility
165	06/15/24	06/14/24	Parties File a Procedural Schedule	All Parties