

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 17th day of July, 2019.

In the Matter of the Establishment of a Working)
Case for the Writing of a New Rule on the)
Treatment of Customer Information by)
Commission Regulated Electric, Gas, Steam)
Heating, Water, and Sewer Utilities and their)
Affiliates and Non-Affiliates)

File No. AW-2018-0393

ORDER DIRECTING STAFF TO FILE A DRAFT RULE

Issue Date: July 17, 2019

Effective Date: July 17, 2019

The Commission opened this file on July 11, 2018, at the request of the Commission's Staff, to assist Staff in its review and consideration of a new rule regarding the treatment of customer information by Commission-regulated electric, steam heating, water, and sewer utilities. Since that time, Staff has collected comments from stakeholders about a draft rule it has prepared.

The Commission will establish a deadline for Staff to file a draft rule for the Commission's consideration.

THE COMMISSION ORDERS THAT:

1. No later than September 16, 2019, Staff shall file a draft rule regarding the treatment of customer information by Commission-regulated electric, steam heating, water, and sewer utilities.

2. This order shall be effective when issued.

BY THE COMMISSION



Morris L. Woodruff

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Hall, Rupp, and
Coleman, CC., concur.

Woodruff, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 17th day of July 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 17, 2019

File/Case No. AW-2018-0393

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,


Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.