

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of The)
Empire District Gas Company d/b/a Liberty)
Utilities for an Order Granting Billing) **File No. GE-2024-0201**
Variances Related to the Company's)
Implementation of its Customer First)
Program)

In the Matter of the Application of Liberty)
Utilities (Missouri Water) for an Order)
Granting Billing Variances Related to the) **File No. WE-2024-0202**
Company's Implementation of Customer)
First)
)

In the Matter of the Application of Liberty)
Utilities (Missouri Water) for an Order)
Granting Billing Variances Related to the) **File No. SE-2024-0203**
Company's Implementation of Customer)
First)
)

ORDER DIRECTING FILING

Issue Date: January 11, 2024

Effective Date: January 11, 2024

On December 28, 2023, Missouri Water filed the above-referenced applications. The Commission ordered its Staff to file a Recommendation or alternative pleading no later than January 11, 2024.

On January 11, 2024, Staff filed Status Reports in these cases. Those reports asked that Staff be allowed until January 30, 2024 to file Recommendations. The Commission finds Staff's request reasonable, and will grant it.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file Recommendations no later than January 30, 2024.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 11th day of January, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11th day of January 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 11, 2024

File/Case No. GE-2024-0201, SE-2024-0203 and WE-2024-0202

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.