

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
February 14, 2001**

CASE NO: GS-2001-216

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Robert J. Hack
Missouri Gas Energy
3420 Broadway
Kansas City, MO 64111

Enclosed find certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of Missouri Gas Energy, a)
Division of Southern Union Company,) Case No. GS-2001-216
Regarding an Incident that Occurred at)
205 East Oak Street, Warrensburg, Missouri)

ORDER DIRECTING RESPONSE

On September 29, 2000, the Staff of the Missouri Public Service Commission (Staff and Commission) filed a motion to open a case in response to an apparent natural gas incident that occurred on July 24, 2000, at 205 East Oak Street in Warrensburg, Missouri. At this address, Missouri Gas Energy, a division of Southern Union Company, (MGE) provides natural gas service. In response, the Commission issued its order establishing this case on October 2, 2000.

On February 9, 2001, Staff filed a gas incident report (report) that contained, *inter alia*, its recommendations. In brief, Staff recommended: that MGE continue to emphasize to its personnel the importance of properly responding to all facility locate requests; that MGE be directed to file a response regarding Staff's recommendation within 30 days; and that the Office of General Counsel of the Commission file a complaint regarding MGE's alleged violations noted in the report.

The Commission has reviewed the official case file and Staff's pleadings. The Commission has determined that the request that MGE file a response to Staff's recommendations should be granted.

IT IS THEREFORE ORDERED:

1. That the recommendation by the Staff of the Missouri Public Service Commission filed in its gas incident report on February 9, 2001, to require Missouri Gas Energy, a division of Southern Union Company, to file a response to the recommendations is granted, and that the company shall file such response no later than March 19, 2001.

2. That this order shall become effective on February 24, 2001.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read "Dale Hardy Roberts". The signature is written in a cursive, somewhat stylized font.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Bill Hopkins, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

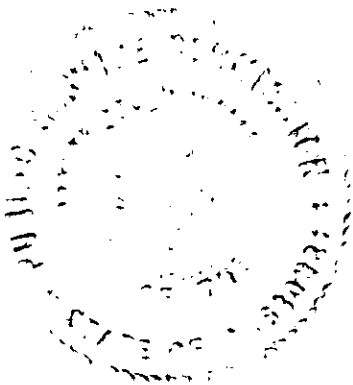
Dated at Jefferson City, Missouri,
on this 14th day of February, 2001.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 14th day of February 2001.



Dale Hardy Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge