

EC-2024-0111

While I'm not a part of this matter and my application to Intervene was denied I still get notification alerts for some reason about this matter.

Even though the Commission and the Staff of the Commission aren't interested in my thoughts, I'm going to offer them anyway.

Let's think of something here. Ameren Missouri is a bully, but the Public Service Commission are the bigger bullies that help pave the way for Ameren to continuously bully customers around.

There is only so much bullying that customers can take until they most likely decide it isn't worth their time to even talk to the Commission or Ameren themselves.

I personally was bullied and victimized by both the utility provider last year and the Commission for 7 months. In their order, they didn't state one concise rule, regulation, tariff, State or Federal Statute that agreed with the order they handed down. I was discriminated against for medical hardship. Ameren had no validation or letters from SendGrid or Twilio that showed that the payment agreement that I submitted in my matter differed from mine. Instead, the utility company was allowed to make up their own rules, regulations and policies to benefit on demand to the utility company and the Commissioners. Oh, and the Regulator Judge in my matter has a infamous history of cancelling Evidentiary Hearings last minute. He cancelled two important matters on separate cases. Not just mine. Others too.

Of course, I'm going to get the same exact words from the Commission, Commissioners, Staff and the utility provider. In fact, if I run every piece of paper through a program called Legalese Decoder, which is a prominent software, it will show that the Commission, Regulatory Judges, Staff, use the exact same terminology as each other.

Now you might ask yourself what is Legalese? Legalese is a decoding software used to see if companies do work or write the same terminology. 99.2% of paperwork submitted between Commissioners, Staff and the utility providers

in most complaint cases used the same terminology. Of course, the Commission, sadly frowns and shuns against fancy technology programs that can decipher that.

In fact, in my case, I was going to show the Commission, Commissioners, Staff the RJ and Ameren's top notch legal counsel how to use decipher programs, yet they shunned me for trying to show and prove a matter and the RJ in my matter failed to allow me to let the video explain the facts of the matter in which would have shown Ameren Missouri was wrong.

Ameren Missouri exposes themselves and the imposter and the biggest bullies in Corporate America and the Commissioners and the Staff of the Commission are the backbone and fuel of their bullying cycle and allow it. You know why? You are forced. You are forced to agree to everything that comes out of them because otherwise you risk not having utility service. Now the Commission or Staff might tell you that Missouri is open to other electric or utility providers to come to the market, as they sent me a document when I filed a complaint, however, then the next letter they sent me stated the exact opposite and talked about certificates and how the utility company is allowed to make profit. I stopped reading after the word profit.

Ameren Missouri and the Public Service Commission are no more than the poster of bullying in Missouri along with Discriminatory Practices.

Of course, when you put both bullying partners together, they will lie and state, Ameren Missouri isn't a bully and they don't discriminate, however, the Charge of Discrimination that was just recently filed against them will prove opposite. Oh, and don't worry, the Commission is labeled in the Discrimination report too. They infringe on Missourians rights, as much as the utility company.

Now let's get back onto the case matter. No, their matter shouldn't be dismissed, and the Complainants shouldn't be subjected to Ameren's bullying and should receive the proof they have asked for in their complaint. Taking advantage of our senior citizens is not only unethical, but also a design of

abuse that the utility company and the Commission is taking against our senior citizens.

The Public Service Commission and Ameren are what's wrong with Missouri.