

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of United Services,)
Inc.'s Rate Increase Request)

File No. SR-2024-0206

ORDER GRANTING REQUEST FOR VIRTUAL LOCAL PUBLIC HEARING

Issue Date: January 19, 2024

Effective Date: January 19, 2024

On January 2, 2024, United Services, Inc. filed a letter requesting an increase in its annual overall operating revenues in a staff assisted rate case. Commission Rule 20 CSR 4240-10.075(6) requires a local public hearing.

On January 17, 2024, the Staff of the Commission (Staff) filed its recommendation that the local public hearing for United Services, Inc. be held online via WebEx on February 20, 2024. United Services, Inc. and the Office of the Public Counsel (OPC) joined in this recommendation. There are no other parties to this case.

Based on the agreed-to hearing recommendation, the Commission will hold a virtual local public hearing via video and telephone conference, and will direct written comments be submitted to the Commission's Electronic Filing and Information System (EFIS).

THE COMMISSION ORDERS THAT:

1. A virtual local public hearing is scheduled to begin at **6 p.m.** on **February 20, 2024**, via the internet-based video and teleconferencing service, WebEx.

a. To attend the hearing by **telephone**, at the time of the hearing call toll free 1-855-718-6621, listen to the prompt and enter the meeting number 2631 984 8760, followed by # (pound/hashtag symbol). If prompted for a password, enter 0206. If on a telephone, press the star key (*) and the number 6 to mute and unmute.

b. To attend the hearing by **internet**, visit the website at www.webex.com or download the Cisco WebEx Meetings application. At hearing time, enter the meeting number 2631 984 8760. The password is 0206.

2. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of the local public hearing. Public testimony will begin at the conclusion of the question and answer session.

3. United Services, Inc., Staff, and OPC shall make a representative available to address substantive issues during the question-and-answer sessions. Any other party may also choose to have a representative present.

4. Members of the public wanting to participate in the hearing shall register by sending their first and last name (and whether connection will be via internet or by phone) to watersewercomments@psc.mo.gov, or by calling (800) 392-4211 no later than 5:00 p.m. the day before the hearing, February 19, 2024.

5. A live audio web stream at the Commission's website, www.psc.mo.gov, will provide audio of the hearing. Those who do not intend to participate in the hearing should listen via the web stream.

6. Comments may also be submitted to the Commission in writing. When submitting comments please reference File No. SR-2024-0206. Submit comments:

- By mail to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102;

- Electronically using the Commission's electronic filing system at https://psc.mo.gov/General/Submit_Comments; or
- Email to watersewercomments@psc.mo.gov.

7. Anyone needing an accommodation to participate in the hearing as addressed by the Americans with Disabilities Act should contact the Missouri Public Service Commission prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

8. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the media and the General Assembly representing customers in United Services, Inc.'s service area.

9. The Commission's Data Center shall provide a copy of this order to the county commission for each county in United Services, Inc.'s service area.

10. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of January, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19th day of January 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 19, 2024

File/Case No. SR-2024-0206

MO PSC Staff

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**Office of the Public Counsel
(OPC)**

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opc@psc.mo.gov

County of Andrew, Missouri

County Commission Clerk
Andrew County Courthouse
P.O. Box 206
Savannah, MO 64485
clerk@andrewcountymo.gov

County of Nodaway, Missouri

County Commission Clerk
403 N. Market St. Ste. 105
Maryville, MO 64468-1614
nodclerk@gmail.com

MO PSC Staff

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United Services, Inc.

Legal Department
401 N US Hwy 71
P.O. Box 301
Savannah, MO 64485

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.