BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Confluence)	
Rivers Utility Operating Company, Inc., for a)	File No. WA-2023-0003
Certificate of Convenience and Necessity and)	
Associated with the Acquisition of Certain)	
Water Assets)	

NOTICE OF COMPLETION AS TO TAN-TAR-A STATE ROAD, LLC

COMES NOW Confluence Rivers Utility Operating Company, Inc., ("Confluence Rivers" or "Company") and for its *Notice of Completion as to Tan-Tar-A State Road*, *LLC* respectfully states as follows to the Missouri Public Service Commission ("Commission"):

- 1. On December 8, 2022, the Commission issued its *Order Approving Acquisition of Assets and Granting a Certificate of Convenience and Necessity* ("*Order*") in this case. Paragraph 3 on pages 6 and 7 of the *Order* list the conditions and requirements contained in Staff's recommendation. Subparagraph *n*) directs the Company to "file notice in this File No. once conditions a) through m) above have been completed."
- 2. Confluence Rivers hereby provides notice to the Commission that the Company has completed the following:
- 3. Regarding conditions *a)* and *b)*, the Commission approved the Company's Compliance tariffs on December 16, 2022.
- 4. Regarding condition *c*), the Company filed its *Notice of Closing as to Tan-Tar-A*State Road, LLC on June 20, 2023.
- 5. Regarding condition *f*), the Company is keeping its financial books and records for plant-in-service and operating expenses in accordance with the NARUC Uniform System of Accounts.

- 6. Regarding condition *g*), the Company has adopted its current depreciation rates for Tan-Tar-A State Road, LLC ("Tan-Tar-A").
- 7. Regarding condition *h*), the Company has provided training to its call center personnel regarding rates and rules applicable to the water customers in the Tan-Tar-A service area.
- 8. Regarding condition *i*), the Company distributed to the customers in the Tan-Tar-A service area an informational brochure detailing the rights and responsibilities of the Company and its customers.
- 9. Regarding condition *j*), the Company provided the Customer Experience Department ("CXD") Staff an example of its actual communication with the Tan-Tar-A customers regarding its acquisition and operations of the water system, and how customers may reach the Company.
- 10. Regarding condition *k*), the Company provided CXD Staff and the Manager of the Staff Water, Sewer, and Steam Department a sample of five billing statements from the first three month's billing for Tan-Tar-A.
- 11. Regarding condition m), the Company has included the Tan-Tar-A water customers in its established monthly reporting to the CXD Staff on customer service and billing issues on an ongoing basis.

WHEREFORE, Confluence Rivers respectfully submits this *Notice of Completion as to Tan-Tar-A State Road*, *LLC* to the Commission.

Respectfully submitted,

BRYDON, SWEARENGEN & ENGLAND P.C.

/s/ Jesse W. Craig

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ATTORNEYS FOR CONFLUENCE RIVERS UTILITY OPERATING COMPANY, INC.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail on all counsel of record this 23rd day of January, 2024.

/s/ Jesse W. Craig