

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Confluence)
Rivers Utility Operating Company, Inc., for)
Certificates of Convenience and Necessity to)
Provide Water and Sewer Service in an Area)
of Johnson County, Missouri.)
File No. WA-2023-0284

NOTICE OF COMPLETION AS TO FOUR SEASONS NORTH MHP, LLC

COMES NOW Confluence Rivers Utility Operating Company, Inc., (“Confluence Rivers” or “Company”) and for its *Notice of Completion as to Four Seasons North MHP, LLC* respectfully states as follows to the Missouri Public Service Commission (“Commission”):

1. On July 12, 2023, the Commission issued its *Order Approving Acquisition of Assets and Granting a Certificate of Convenience and Necessity* (“Order”) in this case. Paragraph 3 on pages 6, 7, and 8 of the *Order* list the conditions and requirements contained in Staff’s recommendation. Subparagraph *o)* directs the Company to “file notice in this File No. once the Staff Recommendations above have been completed.”

2. Confluence Rivers hereby provides notice to the Commission that the Company has completed the following:

3. Regarding conditions *a)*, *b)*, and *c)*, the Commission approved the Company’s compliance tariffs on August 22, 2023.

4. Regarding condition *d)*, the Company filed its *Notice of Closing* on September 18, 2023.

5. Regarding condition *g)*, the Company is keeping its financial books and records for plant-in-service and operating expenses in accordance with the NARUC Uniform System of Accounts.

6. Regarding condition *h*), the Company has adopted its current depreciation rates for the Four Seasons North MHP, LLC (“Four Seasons”) systems.

7. Regarding condition *i*), the Company has provided training to its call center personnel regarding rates and rules applicable to the water and sewer customers in the Four Seasons service area.

8. Regarding condition *j*), the Company distributed to the customers in the Four Seasons service area an informational brochure detailing the rights and responsibilities of the Company and its customers, including phone, website, and email contact information for the Company.

9. Regarding condition *k*), the Company provided the Customer Experience Department (“CXD”) Staff an example of its actual communication with the Four Seasons customers regarding its acquisition and operations of the water and sewer systems, and how customers may reach the Company by phone, email, and website.

10. Regarding condition *l*), the Company provided to the CXD Staff a sample of five billing statements from the first three month’s billing for Four Seasons.

11. Regarding condition *n*), the Company has included the Four Seasons water and sewer customers in its established monthly reporting to the CXD Staff on customer service and billing issues on an ongoing basis.

WHEREFORE, Confluence Rivers respectfully submits this *Notice of Completion as to Four Seasons North MHP, LLC* to the Commission.

Respectfully submitted,

BRYDON, SWEARENGEN & ENGLAND P.C.

/s/ Jesse W. Craig

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**ATTORNEYS FOR CONFLUENCE RIVERS
UTILITY OPERATING COMPANY, INC.**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail on all counsel of record this 23rd day of January, 2024.

/s/ Jesse W. Craig
