

At this point, I'm being forced into every demand with the fear or threat of disconnection of services or possible threat of disconnection of services.

This company is using their greedy and harassing methods into forcing me to pay on dates they decide to choose in which the bill and the amount.

Charging an illegal customer charge, as they are a publicly trading company under the SEC and not a Cooperative.

I was recently diagnosed with PTSD because of Ameren's sneaky and deceptive tactics in a prior matter.

I am not a bank and cannot continue to be a financial expense to Ameren Missouri with the fear or threat of meeting their demands.

The relief requested is deemed proper, with the occurrence of medical expenses, because of their extortion methods they have imposed on me. I want them investigated, penalized and fined as a result.

Brett Felber



- Pay by phone: 1.866.268.3729
- Pay by mail: PO Box 88068, Chicago, IL 60680-1068
- Pay online or manage your account: AmerenMissouri.com
- Customer Service: 1.800.552.7583

FOCUSED ENERGY. For Life.

Account Number [REDACTED]
 Customer Name BRETT M FELBER
 Service Address [REDACTED]

AMOUNT DUE \$ [REDACTED]
Due Date 01/24/2024
Amount After Due Date \$ [REDACTED]
 [REDACTED] transferred from [REDACTED] at [REDACTED]

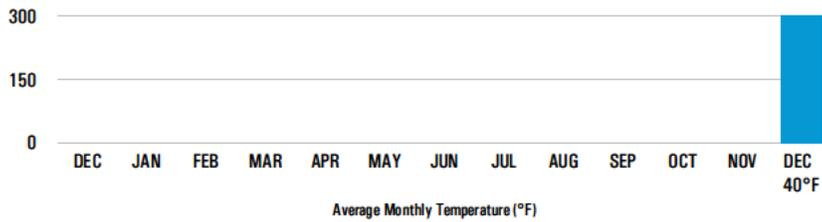
Current Detail for Statement 01/02/2024

Total Electric Charges \$ [REDACTED]
 Additional Adjustments (» see details pages) \$ [REDACTED]

Total Amount Due [REDACTED]

Electric Usage History

Electric Usage in Kilowatt Hours (kWh)



Electric Usage Summary (kWh)

This shows how much electric energy you've used at this address so far this year.



13073 04983 2256259 009889 019777 0001/0002

Electric Service Details Service from 12/12/2023 - 12/20/2023 (8 days)

Electric Meter Read

METER NUMBER	SERVICE FROM - TO	NO. DAYS	USAGE TYPE	READING TYPE	CURRENT READING	PREVIOUS READING	READING DIFFERENCE	MULTIPLIER	USAGE
43979029	12/12 - 12/20	8	Total kWh	Actual	[REDACTED]	0.0000	[REDACTED]	1.0000	[REDACTED]
43979029	12/12 - 12/20	8	On Peak kWh	Actual	[REDACTED]	0.0000	[REDACTED]	1.0000	[REDACTED]



» See next page for service details.

Keep this portion for your records.

Page 1 of 4

Please return this portion with your payment.



Check if you have address changes on back.

Amount Due	Due Date
\$ [REDACTED]	January 24, 2024
Delinquent Amount After Due Date	Account Number
\$ [REDACTED]	[REDACTED]

Amount Enclosed \$ _____

>004983 2256259 0006 092139 10Z

BRETT M FELBER
[REDACTED]

AMEREN MISSOURI
PO BOX 88068
CHICAGO IL 60680-1068

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Electric Service Details (Continued)

Usage Summary

Total kWh		On-Peak kWh	
Off-Peak kWh		Non-Summer On-Peak kWh	
Non-Summer Off-Peak kWh		Non-Summer kWh	

Rate 1M Residential Evening/Morning Saver

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Winter Elec Energy Chg 0-750				
Winter Elec Energy Chg > 750				
On-Pk Energy Adjustment				
Customer Charge				
Fuel Adjustment Charge				
Energy Efficiency Investment Charge				
Renewable Energy Adjustment				
Total Service Amount				
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
St Louis Co Municipal Charge - Service			@	
Total Tax Related Charges				
Total Electric Charges				

Additional Adjustments

DESCRIPTION	CHARGE
Credit	
Deposit Amount	
Total Additional Adjustments	

Questions? Contact Ameren Missouri at 1.800.552.7583 or visit AmerenMissouri.com.

Address Changes or Corrections

Name _____
 Address _____
 City, State, Zip _____
 Phone Number _____

AmerenMissouri.com/WaysToPay

	ONLINE E-CHECK		PHONE 866.268.3729		IN PERSON FIND A PAY STATION AT AMERENMISSOURI.COM/ PAYSTATION
	ONLINE CREDIT CARD		MAIL STUB & CHECK		



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AMOUNT DUE	\$ [REDACTED]
Due Date	01/24/2024
Account Number	[REDACTED]
Service Address	[REDACTED]

Account Messages

A late payment charge of 1% will be added for any unpaid balance on all accounts after the due date.

Summer Electric Rates - June through September; Winter Electric Rates - October through May.

Please note: If your billing period for this statement spans both Summer and Winter seasons, you will see prorated charges that reflect the different rates for each season.



SPEEDPAY offers customers convenient payment options. You can pay your bill using MasterCard, VISA or American Express 24/7, just call 1.866.268.3729. For recurring payments visit us at AmerenMissouri.com.

Ameren Missouri's Community Solar program enables your home or small business to support renewable energy in Missouri through an easy monthly subscription. Learn more at AmerenMissouri.com/CommunitySolar.

Less paper in the mail, more convenience for you. Go paperless with eBill. Sign up today at AmerenMissouri.com. It's easy and efficient.

Auto Pay Makes Paying Bills Easier. To enroll, go to AmerenMissouri.com or call 1.800.552.7583 to request an enrollment form. Thank you for your business.

The Gift That Keeps On Giving

Investing in energy-efficient products can save you now and for years to come. We make it easy with instant discounts and rebates on a variety of energy saving products.

Offer applies only to qualifying purchases

Start saving today at AmerenMissouriSavings.com

From all of us at Ameren Missouri, we wish you a healthy, safe *and bright* holiday season.



04983 2256259 009890 019779 0002/0002



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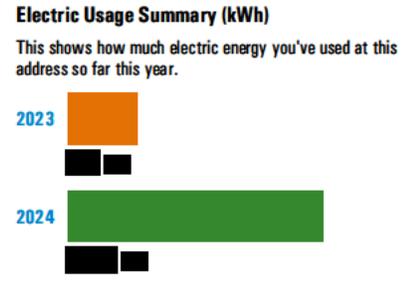
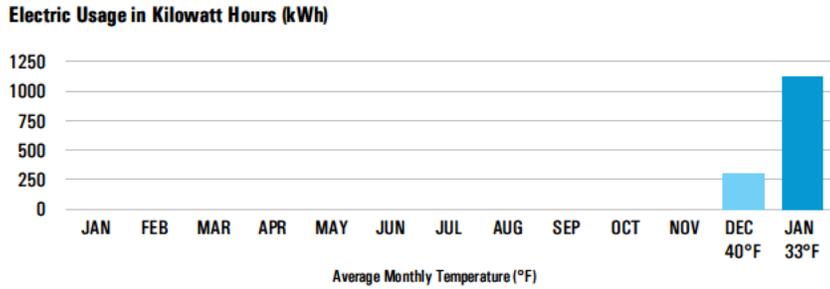
FOCUSED ENERGY. *For Life.*

Account Number [REDACTED]
 Customer Name BRETT M FELBER
 Service Address [REDACTED]

AMOUNT DUE	\$ [REDACTED]
Due Date	[REDACTED]
Amount After Due Date	\$ [REDACTED]
Previous Statement	[REDACTED]
Total Payments	[REDACTED]
<i>Payment Received. Thank You.</i>	

Current Detail for Statement 01/25/2024	
Total Electric Charges	[REDACTED]
Additional Adjustments (» see details pages)	[REDACTED]
Total Amount Due	[REDACTED]

Electric Usage History



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03647 2260939 007220 014439 0001/0002

Keeping You Informed.

Update your account information so we can contact you when crews are working in your neighborhood. Fill out the slip and mail it in or update your online account. Don't have an online account? Sign up today at AmerenMissouri.com.



» See next page for service details.

Keep this portion for your records.

Page 1 of 4



Check if you have address changes on back.

Please return this portion with your payment.

Amount Due	Due Date
\$ [REDACTED]	February 15, 2024
Delinquent Amount After Due Date	Account Number
\$ [REDACTED]	[REDACTED]

Amount Enclosed \$ _____

>003647 2260939 0008 092139 10Z

BRETT M FELBER
[REDACTED]

AMEREN MISSOURI
PO BOX 88068
CHICAGO IL 60680-1068

50633070 00595730&230& 000000173150 000000173150



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Electric Service Details Service from 12/20/2023 - 01/23/2024 (34 days)

Electric Meter Read

METER NUMBER	SERVICE FROM - TO	NO. DAYS	USAGE TYPE	READING TYPE	CURRENT READING	PREVIOUS READING	READING DIFFERENCE	MULTIPLIER	USAGE
43979029	12/20 - 01/23	34	Total kWh	Actual	██████	0.0000	██████	1.0000	██████
43979029	12/20 - 01/23	34	On Peak kWh	Actual	██████	0.0000	██████	1.0000	██████

Usage Summary

Total kWh	██████	██████	██████
Off-Peak kWh	██████	██████████████	██████
Non-Summer Off-Peak kWh	██████	██████████████	██████

Rate 1M Residential Evening/Morning Saver

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Winter Elec Energy Chg 0-750	██████	█	██████	██████
Winter Elec Energy Chg > 750	██████	█	██████	██████
On-Pk Energy Adjustment	██████	█	██████	██████
Customer Charge				██████
Fuel Adjustment Charge	██████	█	██████	██████
Energy Efficiency Investment Charge	██████	█	██████	██████
Renewable Energy Adjustment	██████	█	██████	██████
			Total Service Amount	██████
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
St Louis Co Municipal Charge - Service	██████		@ ████████	██████
			Total Tax Related Charges	██████
			Total Electric Charges	██████

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 Address _____
 City, State, Zip _____
 Phone Number _____

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- Customer Service: 1.800.552.7583

AMOUNT DUE \$ [REDACTED]
Due Date 02/15/2024
 Account Number [REDACTED]
 Service Address [REDACTED]

Additional Adjustments

DESCRIPTION	CHARGE
Deposit Amount	[REDACTED]
Total Additional Adjustments	
	[REDACTED]

Payments Since Previous Statement

DATE RECEIVED	AMOUNT
January 24, 2024	[REDACTED]

Account Messages



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 Ameren Missouri's Community Solar program enables your home or small business to support renewable energy in Missouri through an easy monthly subscription. Learn more at AmerenMissouri.com/CommunitySolar.
 Auto Pay Makes Paying Bills Easier. To enroll, go to AmerenMissouri.com or call 1.800.552.7583 to request an enrollment form.

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NEW YEAR, NEW SAVINGS

Enjoy savings all year long with instant discounts and rebates on a variety of energy-efficient products. We also offer tips and programs that can help you save even more.

Start saving today at AmerenMissouriSavings.com/EEPrograms



Choose a payment date

that fits your schedule,
making budgeting easier.

PICK YOUR DUE DATE at AmerenMissouri.com/PickADueDate





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