

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

Brett Felber  
(Your name here)

Complainant,

v.

Ameren Missouri  
(Utility's name here)

Respondent,

File No.

(PSC File No.)

FORMAL COMPLAINT

1. The utility service complained of was received at:  
[Redacted]  
(Address of complainant)  
[Redacted]  
City State Zip

2. The utility service complained of was received at:

- a. Complainant's address listed in paragraph 1.
- b. A different address:

[Redacted]  
(Address where service is provided, if different from Complainant's address)  
[Redacted]  
City State Zip Code

3. Respondent's address is:



3. Respondent's address is:

1901 Chouteau Ave  
St. Louis MO 63103



5. The amount at issue is: \$ [Redacted]

6. Complainant now requests the following relief:

(Explain what you want the Commission to do; the specific results you are seeking in this complaint.)

At this point I'm being extorted into paying Ameren's demands in fear of disconnection of services they extorted over [Redacted] in payment for reconnection of service. In addition they put an illegal deposit charge on my bill which when setting up the account Ameren said I had the (have emails) Ameren made a false claim which forced me to pay an additional [Redacted] for an inspection bill to resolve service. Ameren Missouri changed my billing date and due date to that bill from 2/1/23 to bill attachment.

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek; the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

Ameren has a history of extorting me out of money at this point they are being allowed to further extort me at their expense otherwise the threat of utility disconnection I was threatened with PSD as a result of Ameren's extorting practice deceiving and illegal unjust enrichment.

Empty lines for additional text with a blue pencil icon on the right.

They are using deceptive and devious  
illegal and fraudulent methods to  
exploit me into paying into their  
demands.  
They are a company discriminatory

8. The Complainant has taken the following steps to present this matter to  
the Respondent:

(Please describe in detail what steps you have already taken to make the complaint)

At this point Ameren has  
failed to respond to my  
disputes forcing me to pay  
otherwise face disconnection of  
service.  
I filed a charge of discrimination  
against Ameren on 11/11/24.  
Ameren is responsible for every  
amount billed plus medical  
disbursements as a result of  
their existing methods.

11/25/24  
[Redacted]

[Signature]  
[Redacted]  
[Redacted]

Attach additional pages as necessary. Attach copies of any supporting documentation. Do not  
send originals of any supporting documentation.

