


Customer Bill Examples

Costs from the implementation of the MEEIA 2025-27 Plan are recovered through Rider – Energy Efficiency Investment Charge ("EEIC") and are specified in a line item on customers' energy statements. EEIC reflects costs incurred to provide customers with energy efficiency programs enabled by the Missouri Energy Efficiency Investment Act. This charge can fluctuate and will remain on the monthly energy statement beyond the implementation dates of the program. Below are examples of residential and business customer energy statements to illustrate placement.

Residential Customer Sample Energy Statement



Ways to Reach Us

- Pay by phone: 1.866.268.3729
- Pay by mail: PO Box 88068, Chicago, IL 60680-1068
- Pay online or manage your account: AmerenMissouri.com
- Customer Service: 1.800.552.7583

SAMPLE OF RESIDENTIAL ENERGY STATEMENT

FOCUSED ENERGY. For Life.

Current Charge Detail for Statement 11/19/2020

Winter Elec Energy Chg 0-750 kWh-Residential	\$60.30
Winter Elec Energy Chg > 750 kWh-Residential	\$4.90
Electric Customer Charge - Residential	\$9.06
Renewable Energy Adjustment	\$0.37
Fuel Adjustment Charge	\$1.59
Energy Efficiency Investment Charge	\$3.32
St. Louis City Municipal Charge - Service	\$3.18
Amount Due	\$79.54

AMOUNT DUE \$79.54 ← Total Amount Due

Due Date: 12/11/2020

Account Number: 1234567890
 Customer Name: JOHN DOE
 Service Address: 1234 MAIN STREET

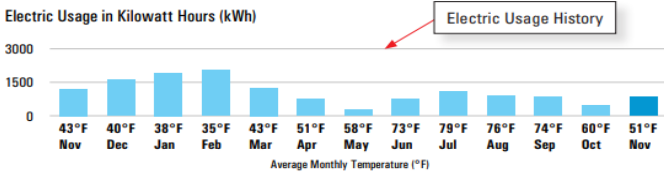
Previous Statement: \$49.13
 Last Payment - 10/26/2020

Electric Service from 10/18/2020 - 11/17/2020 30 Days

Meter Number	Current Reading	Previous Reading	Current Usage	Reading Type
E 52680072	011043	010202	841 kWh	Actual

Electric Service Details November Statement

Electric Usage in Kilowatt Hours (kWh)



Electric Usage Summary (kWh)

So far this year, you're using **5.3% more** than last year

5.3%

2019 10,527 kWh

2020 11,080 kWh

Usage from Jan-Nov for 2019 & 2020


Keep Warm And Get Cash Back

Control your energy use and save with a new heat pump that keeps you warm in the winter and cool in the summer.

- Up to \$900 cash back on an air-source heat pump
- Up to \$1,800 cash back on a geothermal system

Start saving now. For more details, visit AmerenMissouriSavings.com/Comfort

>> See reverse for messages



Check if you have address changes on back.

JOHN DOE
1234 MAIN STREET
ANYTOWN, USA 12345-6789

Please return this portion with your payment.

AMOUNT DUE	Due Date
\$79.54	December 11, 2020
Delinquent Amount After Due Date	Account Number
\$80.78	1234567890
Amount Enclosed: \$ <input style="width: 100px;" type="text"/>	

Remittance Address → AMEREN MISSOURI
PO BOX 88068
CHICAGO IL 60680-1068

4220000 001666&031707 000&07&0 00079540 00079540

Business Customer Sample Energy Statement



■ AmerenMissouri.com
 ■ 1.877.426.3736
 ■ PO Box 88068 Chicago, IL 60680-1068
 Ameren payment processing center

FOCUSED ENERGY. For Life.

Electric Service Details Service from 03/15/2018 - 04/16/2018 (32 days)

Electric Meter Read

METER NUMBER	SERVICE FROM - TO	NO. DAYS	USAGE TYPE	READING TYPE	CURRENT READING	PREVIOUS READING	READING DIFFERENCE	MULTIPLIER	USAGE
75145508	03/15 - 04/16	32	Total kWh	Actual	2779.0000	2586.0000	193.0000	576.0000	111168.0000
75145508	03/15 - 04/16	32	Peak kW	Actual	0.6720	0.0000	0.6720	576.0000	387.0720

Usage Summary

Total kWh	111168.0000	Peak kW	387.1000
Total Billing Demand	387.1000	October Winter Base kW	316.8000
Winter Base Demand	316.8000	Base kWh Ratio	0.8183
Base kWh (HUD)	90969.0000	Seasonal kWh (HUD)	20199.0000

Rate 3M Large General Service

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Seasonal Energy Charge	20,199.00	kWh	@ \$ 0.03890000	\$785.74
Demand Charge	387.10	kW	@ \$ 2.00000000	\$774.20
Base Energy Charge / Hours Used	47,520.00	kWh	@ \$ 0.06850000	\$3,160.08
Base Energy Charge / Hours Used	43,449.00	kWh	@ \$ 0.04940000	\$2,146.38
Customer Charge				\$95.07
Fuel Adjustment Charge	111,168.00	kWh	@ \$ 0.00027000	\$30.02
Energy Efficiency Program Charge	111,168.00	kWh	@ \$ 0.00020000	\$22.23
Energy Efficiency Investment Charge	111,168.00	kWh	@ \$ 0.00448600	\$498.70
Total Service Amount				\$7,512.42
DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Missouri State Sales Tax	\$7,512.42		@ \$ 0.04225000	\$317.40
Missouri Local Sales Tax	\$7,512.42		@ \$ 0.05454000	\$409.73
St. Louis City Municipal Charge - Service	\$7,512.42		@ \$ 0.11111000	\$834.70
Total Tax Related Charges				\$1,561.83
Total Electric Charges				\$9,074.25

Questions? Contact Ameren Missouri at 1.877.426.3736 or visit AmerenMissouri.com.

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Address Changes or Corrections

Name _____
 Address _____
 City, State, Zip _____
 Phone Number _____

AmerenMissouri.com/WaysToPay

	ONLINE E-CHECK		PHONE 866.266.3729		IN PERSON FIND A PAY STATION AT AMERENMISSOURI.COM/PAYSTATION
	ONLINE CREDIT CARD		MAIL STUB & CHECK		