

FORM NO. 13

P.S.C. MO. No. 2

~~1st~~-2nd Revised SHEET No. 69

Cancelling P.S.C. MO. No. 2

Original-1st Revised SHEET No. 69

Liberty Utilities (Midstates Natural Gas) Corp.

d/b/a Liberty Utilities

FOR – All Areas

Name of Issuing Corporation

Community, Town or City

Red-Tag Repair Program

Terms and Conditions: The Company will credit customers or reimburse qualified social service agencies within its service territory that can provide or arrange to provide and pay for such emergency service work consistent with the terms set forth herein and at an administrative cost not to exceed 10% of the funds provided. No customer shall receive assistance greater than \$1,000 under this Program, with no more than \$700 going towards a PSHE and no more than \$450 going toward each other gas appliance or piping. Energy efficiency being preferred, where a furnace qualifies for replacement under the health and safety provisions of the federal Low-Income Weatherization Assistance Program, the furnace will be replaced with a 90% or higher efficiency unit, when feasible. In cases where a PSHE is being replaced at cost to the customer, prior to installation the customer shall be offered an opportunity to use red tag funding toward the purchase and installation of a 85% or higher energy efficient furnace. If the customer declines, then the customer shall be informed that they may use any licensed or qualified repair service provider or appliance seller that is willing to accept payment according to the terms of the program. Liberty Utilities will work with its Energy Efficiency Advisory Group to determine what data shall be gathered and reported to evaluate this program.

DATE OF ISSUE: February 9, 2024 DATE EFFECTIVE: March 10, 2024
month day year month day year

ISSUED BY: Charlotte Emery Sr. Director, Rates and Regulatory Affairs Joplin, Mo
name of officer title address

DATE OF ISSUE: September 17, 2018 DATE EFFECTIVE: October 17, 2018
month day year month day year

ISSUED BY: Christopher D. Krygier Director, Rates & Regulatory Affairs Jackson, MO
name of officer title address