

EC-2024-0217

Brett Felber
VS
Ameren Missouri

I have no interest in mediation of this matter, unless Ameren Missouri is willing to take responsibility for their numerous errors.

At this point, this is the third time dealing with deposits in a complaint with Ameren Missouri. it is a vicious cycle in which Ameren feels they don't have to follow rules or regulations to. Along with other discrepancies involved.

That being said, I am a little disappointed when I talked to staff that they don't investigate discrimination.

The only reason I submitted the paperwork showing the Charge of Discrimination was that numerous discrepancies in matter EC-2023-0395 were flawed and the Commissioners and Regulatory Judge in EC-2023-0395 allowed Ameren Missouri to manipulate and violate my rights in general.

That being said, the definition of regulation is to put forth policies in place in order to do business and function. Discrimination is against any regulation of any business or business practices in general. A utility company cannot discriminate in general against a person.

Ameren has been allowed to manipulate the terms of their payments, due dates, deposits, etc. However, this matter is more in depth with their Regulatory Department who admitted to altering documents in a prior matter.

I wouldn't be surprised if Ameren's master manipulator and head of extortion decides to alter more transcripts, as that party has already admitted they acted in the capability and have the software capable and have the means to alter documents.

Until the Commission and Commissioners themselves take a more serious or stern approach with how they are allowing Ameren Missouri to conduct their business, Ameren's going to continue to further abuse any and all policies, rules, regulations and tariffs.

Respectfully Submitted,
Brett Felber

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