

Sarah Fontaine

Educational and Employment Background and Credentials

I am currently employed as a Senior Research/Data Analyst for the Missouri Public Service Commission (“Commission”). I have been employed with the Commission in various capacities for a total of six years. I earned a Bachelor of Arts degree in Human Services from Columbia College in May of 2013.

Aside from my time at the Commission, I have worked for the State of Missouri in the Secretary of State’s Office and the Department of Revenue. I have also worked in regulatory affairs for a natural gas company and in the real estate field.

The following is a list of cases before the Commission in which I have provided testimony or staff recommendation:

Case Number	Company Name/Type of Case	Contribution
AW-2020-0356	Working Case to Consider Best Practices for Recovery of Past-Due Utility Customer Payments After the Covid-19 Pandemic Emergency	Staff Report
AO-2021-0264	Cause of the February 2021 Cold Weather Event and its Impact on Investor Owned Utilities	Staff Report
GR-2021-0108	In the Matter of Spire Missouri Inc.'s d/b/a Spire Request for Authority to Implement a General Rate Increase for Natural Gas Service Provided in the Company's Missouri Service Areas	Direct Testimony
WC-2021-0075	Louis DeFeo v. Missouri-American Water Company – Formal Complaint	Staff Report
WC-2021-0251	William B. Rilenge v. Missouri-American Water Company – Formal Complaint	Staff Report
ER-2022-0337	In the Matter of Union Electric Company d/b/a Ameren Missouri's Tariffs to Adjust Its Revenues for Electric Service	Direct Testimony

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AX-2023-0287	In the Matter of a Proposed Amendment to Commission Rule 20 CSR 4240-13.050 Regarding Discontinuance of Service	Staff Report
EC-2023-0395	Brett Felber, Complainant v. Union Electric Company d/b/a Ameren Missouri, Respondent	Staff Report
EC-2024-0111	Dranel Clark and Aquilla Canada, Complainants v. Union Electric Company d/b/a Ameren Missouri, Respondent	Staff Report
GC-2023-0143	Structural Glass Systems, Inc., Complainant v. Spire Missouri, Inc., d/b/a Spire, Respondent	Staff Report
WA-2023-0071	In the Matter of Missouri-American Water Company's Application for a Certificate of Convenience and Necessity Authorizing it to Install, Own, Acquire, Construct, Operate, Control, Manage and Maintain a Water System and Sewer System in and around the City of Smithton, Missouri	Staff Report
WA-2023-0092	In the Matter of the Application of Confluence Rivers Utility Operating Company, Inc., for Certificates of Convenience and Necessity to Provide Water and Sewer Service in an Area of St. Charles County, Missouri (Stone Ridge Meadows)	Staff Report
WA-2023-0345	In the Matter of Missouri-American Water Company for a Certificate of Convenience and Necessity Authorizing it to Install, Own, Acquire, Construct, Operate, Control, Manage and Maintain a Water System and Sewer System in and around the City of Wood Heights, Missouri	Staff Recommendation

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Case Number	Company Name/Type of Case	Contribution
WC-2023-0106	Charles Harter, Complainant v. Missouri-American Water Company, Respondent	Staff Report
WM-2023-0065	In the Matter of the Joint Application of 188 North Summit, LLC, and Seges Utility Company, LLC For Authority to Sell the Water System and Wastewater System Assets of Seges Mobile Home Park, LLC, to Seges Utility Company, LLC, and For a Certificate of Convenience and Necessity To Provide Water and Sewer Services	Staff Report