

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 29th day of February, 2024.

In the Matter of a Collaborative Workshop)
for Customer Education and Outreach)
Regarding the Introduction of Default Time-)
of-Use Rates by Evergy Metro, Inc. d/b/a)
Evergy Missouri Metro and Evergy Missouri)
West, Inc. d/b/a Evergy Missouri West)

File No. EW-2023-0199

**ORDER ALTERING REPORTING REQUIREMENTS
AND SETTING PRESENTATION**

Issue Date: February 29, 2024

Effective Date: February 29, 2024

Reporting Requirements

On August 30, 2023, the Commission ordered Evergy Missouri Metro, Inc. d/b/a Evergy Metro and Evergy Missouri West, Inc. d/b/a Evergy Missouri West (collectively “Evergy”) to provide monthly data regarding the implementation of Evergy’s time of use (TOU) rates.¹ The order also directed Evergy to make several presentations to the Commission about the implementation.

At the on-the-record presentation held on January 22, 2024, and in a notice filing made after the presentation,² Evergy requested that their TOU data filings be changed from monthly to quarterly and end after one year of implementation in October 2024. Staff has objected to this change.

¹ *Order Directing Time-of-Use Customer Choice Transition Reporting*, (issued August 30, 2023).

² *Notice to Commission*, (filed January 26, 2024).

Evergy argues in its notice to the Commission that the reports need only be quarterly because a:

subset of the data currently included in the monthly reports was also requested on a quarterly basis (such as rate switching), and most of the content currently provided in the monthly reports is heavily focused on last year's education and awareness campaign and implementation status (i.e., pre-selection numbers), and are not relevant moving forward as [Evergy has] evolved past the initial implementation phase. In addition, some of the reporting is happening outside of these formal report filings for things like the AAO cost reporting and items with duplicate data requests.³

Evergy proposes the following information be included in its quarterly filings: a) Customer Rate Counts and Enrollment Data; b) Rate Switching Data; c) Any new education material created and communicated to customers.⁴

On February 5, 2024 the Staff of the Commission (Staff) filed a response requesting the Commission deny Evergy's request for quarterly reporting. Staff states its concern, based on a data response (DR) answer in File No. EO-2024-0002, that Evergy may not be able to obtain the monthly information to provide to Staff, if it does not preserve it on a monthly basis. Staff also states that in its opinion, "the rate switcher frequency table that has been provided in presentations to the Commission should be provided monthly with Evergy's report."⁵

The Commission has reviewed Evergy's request and Staff's response and has determined that quarterly reporting in the current file is sufficient information for the Commission's purposes. Additionally, the Commission agrees that some of the reporting should be altered since the original reporting requirements were focused on the initial

³ *Notice to Commission*, (filed Jan. 26, 2024). p. 1.

⁴ *Notice to Commission*, (filed Jan. 26, 2024). p. 2.

⁵ *Staff Response to Evergy's Notice*, (filed Feb. 5, 2024), pp. 2-3.

implementation. Therefore, the Commission will change the reporting requirements as set out below.

On-the-Record Presentation

The Commission previously ordered Evergy to make several on-the-record presentations to the Commission. By this order the Commission will set the time and date for the April presentation.

THE COMMISSION ORDERS THAT:

1. Evergy's request to change the frequency of reporting in this file shall be changed to quarterly reports, due no later than the 20th of the month, beginning with a quarterly report for the first quarter of 2024 being due on April 20, 2024, and ending with the report for the third quarter of 2024 due October 20, 2024.

2. The reporting requirements previously ordered on August 30, 2023 in the *Order Directing Time-of-Use Customer Choice Transition Reporting*, shall include:

- a. Customer Rate Counts and Enrollment Data
- b. Rate Switching Data
- c. Any new education material created and communication to customers.

3. Evergy shall make a progress report presentation regarding TOU education and implementation process on April 2, 2024. The on-the-record presentation will begin at 10:00 a.m. and will be held in the Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Any person needing an accommodation to participate in the presentation should call the Public

Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the date of the presentation.

4. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Hahn, Ch., Coleman, Holsman, and
Kolkmeier CC., concur.
Rupp, C., dissents.

Dippell, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 29th day of February 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 29, 2024

File/Case No. EW-2023-0199

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.