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BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

LOCAL PUBLIC HEARING

In the Matter of United Services. Inc's) File No. SR-2024-0206
Rate Increase Request)

TUESDAY, FEBRUARY 20, 2024
6:00 P.M.

Jefferson City, MO 65101
via Webex

VOLUME 1

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APPEARANCES

CHARLES HATCHER, Presiding SENIOR REGULATORY LAW JUDGE

KAYLA HAHN, Chair

SCOTT T. RUPP, Commissioner

MAIDA J. COLEMAN, Commissioner

JASON R. HOLSMAN, Commissioner

GLEN KOLKMEYER, Commissioner

COURT REPORTER:

Ms. CANDICE K. PEREZ

LEXITAS
711 N. 11th St.
St. Louis, MO 63101
314-644-2191

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LOCAL PUBLIC HEARING

VOLUME 1

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THE COURT: My name is Charles Hatcher, I'm the Regulatory Law Judge presiding over this local public hearing. First, I would ask that everyone please mute themselves unless they are going to be speaking. That will cut down on the noise level and prevent some audio feedback. For the record, today is February 20, 2024. The Missouri Public Service Commission has set this time for a local public hearing via WebEx to give members of the public a chance to comment about United Services Inc.'s general rate increase application and that is file No. SR-2024-0206.

By way of explanation the commission regulates the rates charged by public utility companies in Missouri to assure that those rates are just and reasonable. The commission also regulates the quality of service and the safety of the operations of public utilities. There are five commissioners, they are appointed by the governor, and confirmed by the senate. The commissioners employ a staff of engineers, accountants, attorneys, financial analysts and other specialists in the field of utility regulation.

With me today are Commissioners Maida Coleman and Jason Holsman and as I said we're also expecting and I see

1 we have Chair Kayla Hahn. Welcome, Chair Hahn.

2 MS. HAHN: Thank you, Judge.

3 THE COURT: Thank you, sorry.

4 The commissioners have not made any decisions in this
5 case and therefore, they cannot answer any questions today
6 because they have to remain impartial until after all of
7 the evidence is presented.

8 Let's go ahead and we'll get started with entries of
9 appearance for United Services. Is there counsel here?

10 MR. LAMONS: No, Mr. Hatcher, there's not.

11 THE COURT: All right. Thank you. Let's go ahead
12 with staff then.

13 MS. ASLIN: Casi Aslin for Commission Staff. My
14 address is 200 Madison St. Jefferson City, MO 65102.

15 THE COURT: Thank you. And counsel for the office of
16 the public counsel.

17 MR. POSTON: Thank you and good evening. Mark Poston
18 and Anna Martin for the OPC.

19 THE COURT: Thank you. Now the process is usually to
20 call the names that I have on a sign-up list for witnesses. I
21 don't have a sign-up list this evening, but we're going to go
22 ahead and give everyone an opportunity to speak if they would
23 like. What the process is, I'll place you under oath, ask you
24 to state and spell your name, and then ask what your comments
25 are for the commissioners.

1 Also, quick reminder if you are on the phone, it is
2 *6 to unmute yourself, *6. So if there is anybody on the
3 WebEx who would like to testify, if you could go ahead and
4 start speaking, that will bring you to the front of the
5 WebEx screen.

6 Is there anyone here who would like to offer their
7 testimony to the commissioners? And that's *6 to unmute
8 just in case we have any call-in customers.

9 Well, sometimes that happens. People get the
10 information that they were looking for at the beginning
11 presentation and we don't have any testimony. That
12 happens sometimes. So I want to thank everyone for coming
13 out today to the WebEx to present the information for the
14 counsel to be here to answer any questions and for all of
15 the staff experts to also be here to participate.

16 I'll ask one more time before I go ahead and closeout
17 the hearing if there's anyone here who would like to offer
18 any testimony. If not, I understand. Public speaking
19 isn't my favorite thing either. You can still comment on
20 the case though, there are several ways to do that. I
21 will describe that now; you can go right to the public
22 commissions website, and that's PSC.MO.GOV, and in the
23 upper-right hand corner there is a link for submitting
24 comments. Just make sure and use the case file name for
25 this and that is SR-2024-0206. You can also call in to

1 the PSC Consumer Services number, that's 800-392-4211.
2 And let me give you the office of the public counsel.
3 They represent the public and their e-mail address is
4 mopco@opc.mo.gov. I'll read that one more time,
5 mopco@opc.mo.gov.

6 Anyone wanting to testify? *67 mute.

7 All right. Are there any commissioners who would
8 like to offer any comments before I close the hearing?

9 Okay. Hearing none. Thank you all again I really
10 appreciate it. Again, sometimes this does happen. People
11 get their answers and that's all they were looking for.
12 Thank you all. This hearing is adjourned and we're
13 off-the-record.

14 [Hearing adjourned.]

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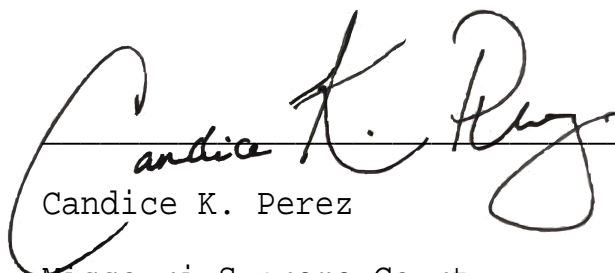
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CERTIFICATE OF REPORTER

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I, Candice K. Perez, a Certified Court Reporter for the State of Missouri, do hereby certify that the witness whose testimony appears in the foregoing deposition was duly sworn by me; the testimony of said witness was taken by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this deposition was taken; and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto nor financially or otherwise interested in the outcome of the action.



Candice K. Perez

Missouri Supreme Court

Certified Court Reporter

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