

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of The Empire)
District Electric Company d/b/a Liberty for an) Case No. EE-2024-0232
Order Granting Billing Variances Related to the)
Company’s Implementation of Customer First)

**SUPPLEMENT TO APPLICATION FOR TEMPORARY VARIANCES,
REQUEST FOR WAIVERS, AND
MOTION FOR EXPEDITED TREATMENT**

COMES NOW The Empire District Electric Company d/b/a Liberty (“Liberty,” “Empire,” or the “Company”), pursuant to 20 CSR 4240-2.060, 20 CSR 4240-2.205, 20 CSR 4240- 4.017(1), and 20 CSR 4240-13.065, and submits this Supplement to Application for Temporary Variances, Request for Waivers, and Motion for Expedited Treatment with regard to the Company’s implementation of Customer First (the “Application”).

1. The Application was filed herein on February 13, 2024, regarding the Company’s intended implementation of Customer First on April 8, 2024.
2. With the Application, Liberty requested waiver of the prefiling notice requirement of 20 CSR 4240-4.017(1), but inadvertently failed to specify good cause for the grant of this request.
3. Rule 4.017(1)(D) provides that a waiver may be granted for good cause. Good cause exists in this case. Liberty declares (as verified below) that it has had no communication with the office of the Commission (as defined by Commission Rule 4.017(1)(D)) within the 150 days prior to filing regarding any substantive issue likely to be in this case. Additionally, due to the time constraints involved, Liberty was unable to comply with this rule subpart.

WHEREFORE, Liberty respectfully requests, for good cause shown, that the Commission grant its Application for Temporary Variances, Request for Waivers, and Motion for Expedited

Treatment, waiving the pre-filing notice requirement of 20 CSR 4240-4.017(1), granting the requested temporary billing variances from 20 CSR 4240-13.015(1)(C) and 20 CSR 4240-13.020(6), waiving the newspaper requirement of 20 CSR 4240-13.065(2), and issuing its order on an expedited basis.

Respectfully submitted,

/s/ Diana C. Carter

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CERTIFICATE OF SERVICE

I hereby certify that the above document was filed in EFIS on this 5th day of March, 2024, and sent by electronic transmission to the Staff of the Commission and the Office of the Public Counsel.

/s/ Diana C. Carter

VERIFICATION

On behalf of The Empire District Electric Company, and pursuant to Commission Rules, the undersigned, upon his oath and under penalty of perjury, hereby states that the above filing is true and correct to the best of his information, knowledge, and belief.

/s/ Tim Wilson

Liberty Central Region President, Electric