

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of The )  
Empire District Electric Company d/b/a )  
Liberty for an Order Granting Billing ) File No. EE-2024-0232  
Variances Related to the Company's )  
Implementation of Customer First )

## ORDER DIRECTING FILING

Issue Date: March 5, 2024

Effective Date: March 5, 2024

On February 13, 2024, Liberty filed the above-referenced application. Included therein was a Motion for Expedited Treatment.

The Commission ordered its Staff to file a Recommendation or alternative pleading. Staff responded, requesting until March 8, 2024 to file its Recommendation.

The Commission will order Staff to file a pleading no later than March 8, 2024.

### THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a Recommendation or status report no later than March 8, 2024.
2. This order shall be effective when issued.



BY THE COMMISSION

Handwritten signature of Nancy Dippell in black ink.

Nancy Dippell  
Secretary

Ronald D. Pridgin, Deputy Chief  
Regulatory Law Judge, by delegation  
of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 5<sup>th</sup> day of March, 2024.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5<sup>th</sup> day of March 2024.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 5, 2024**

**File/Case No. EE-2024-0232**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Liberty (Empire)**

Diana Carter  
428 E. Capitol Avenue, Suite 303  
Jefferson City, MO 65101  
diana.carter@libertyutilities.com

**MO PSC Staff**

Jeff Keevil  
200 Madison Street  
Jefferson City, MO 65101  
jeff.keevil@psc.mo.gov

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.