

EC-2023-0395

Brett Felber  
VS  
Ameren Missouri

I respectfully ask then that I am granted a re-hearing in this matter. I have several new pieces of documents, some of which are from Ameren's own vendors, either current or prior vendors before replacing that will correctly show that I the Complainant was accurate and correct and the outcome of this matter should have resulted in Ameren Missouri being fined, punished and my services should have been restored without an extortion payment .

The new documents I have received will pinpoint that not only did Ameren's legal counsel lie, but Banks Law LLC, Aubrey Krcmar, part of Ameren's regulatory department played a significant role in lying to not only I the Complainant , but the Commission and in fact according to actual statements given to me from phone companies, internet service providers, data mitigation companies that Ameren Missouri never reached out to SendGrid to attempt retrieve a payment agreement .

In fact I also have a voice recording that points one of Ameren's legal counsel, instructing their regulatory liaison to type up a document that resembles a software engineers coding instructions with certain dates to manipulate a decision. Along with recognizing that Ameren did in fact get a copy of the medical hardship paperwork that was applied for.

We have two options here. One, the Commission and the Regulatory Judge can allow a re-hearing and allow me to introduce these new documents that were given to me and audio recordings from vendors.

Option two, I can bring it to the Prosecuting Attorney's Office to review to see if it warrants possible charges. I'm pretty sure fraud with the intent to deceive, extortion and manipulating the outcome of a complaint is a serious matter.

I lost 7 months because of the Commission, Regulatory Judge, Staff not taking my complain serious enough. I showed not only pinpoint documents of agreements, hardship emails, voice recordings, testimony, cellular records, etc that clearly show that I was victimized and yet infringed of my rights .

Being that I have new matter open that describes the same exact methods that they've been allowed to victimize me on and get away with , I would think this would be an excellent opportunity for a re-hearing and allowing me to present any new exhibits or documents that show Ameren was in the wrong here.

In addition, I'm in the process of also getting notarized affidavits from some Ameren employees that will also be willing to testify on my behalf during a re-hearing that they can confirm Ameren management new that Ameren was in the wrong and falsified documents.

At this point, I'm calling Ameren out and not only do I want an apology, but I want the [REDACTED] that I had to pay as an extortion to even remotely get services restored back, along with over \$25,000 in additional expenditures that this has costs me, along with all necessary medical expenses that I have ocured out of this matter. After sharing numerous document forward with medical professionals I have been diagnosed with PTSD as a result of Ameren's severe abuse and the Commission and Regulatory Judge failing to impose punishment for Ameren's illegal actions.

Brett Felber  
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March 8, 24