

EC-2024-0217

Brett Felber
Vs
Ameren Missouri

In addition, I appreciate Ameren waiving the deposit. It is a starting step, but also further more would like to apologize to Mrs. Hernandez, Ameren's apparent new legal counsel. I have no problem with her at all.

This boils down to trust issues within Ameren Missouri and from prior issues with Ameren Missouri. The culprit of the problem deals with prior legal counsel and administrators within Ameren Missouri, not Mrs. Hernandez herself.

Their prior legal counsel and co-counsel, along with the Regulatory Judge in EC-2023-0395 made numerous errors, especially on paper, which is why I am bringing it up. I was denied a re-hearing and I doubt I'll get a re-hearing of that matter for pointing out those. Which the main issue revolving is the counterfeit payment agreement exhibited in that matter which is exhibit D No MPSC 0027, clearly. I paid good money for forensic cyber security technologists to review and scan the image and the embedded links they provided don't match up to the payment agreement.

What is even more absurd is that Ameren Missouri's prior counsel, co-counsel and alteration specialist think that www2.ameren.com is a valid email address that this would have been sent from.

In addition the denial letters of service as well. Pretty sure I stated numerous times with the massive amount of incorrect denial letters that Ameren Missouri failed to follow commission rules on. If you look through the notes in EC-2023-0395, pretty sure they lied to the Commissioners and Regulatory Judge, about it.

While I made a payment of \$[REDACTED] in December on that matter, the difference is costs me is the \$[REDACTED] that was an agreement for May 22, 2023, not the 18th of May 2023, but yes. I will keep on reminding the Commissioners and the Regulatory Judge in EC-2023-0395 and the Regulatory Judge the PAG terms should have stated the number of installments as embedded in my payment agreement shown as 12, and an additional \$[REDACTED] per month, but the PAG terms that Ameren Missouri feels I owed was a table border, cellpadding, cellspacing, color and wutable.

I'll make sure from now on when I make my further payments to Ameren I go to the border, find the cellpadding, withdrawl my cellspacing, make sure the color of my money is green and I'll ask the cashier to put my money on the wutable.

I work and worked very hard for all my money I have earned and to have it extorted from me isn't fair. Quite honestly, I would be further happy if Judge Clark, Sarah Fontaine, Jeff Keevil, Aubrey Krcmar, Terri Englebrecht, Jermaine Grubbs, Banks Law LLC, Commissioner Hahn, Commissioner Rupp, Commissioner Kolkmeier & Commissioner Holsman gave me an apology. For the numerical errors, especially for thinking Aubrey Krcmar is a "credible witness" when this exhibit D No MPSC0027 is clearly a counterfeit and fraudulent agreement.

I don't expect that I'll get my money back either and just count it as a loss.

I myself as a business professional in the cellular, mobile, network, data mitigation, cloud services, voicelink, wan industry, it puts actual engineers in this industry to shame, when a Regulatory Judge, Commissioners, Staff, etc overviews is.

I even asked about the agreement during the evidentiary hearing and the only thing staff said was "we rely on the information we are given from you."

While that is true you should rely on information given to a party, it needs to also be thoroughly looked at. Especially when it deals with a large portion of money, not a small amount a large portion and someones utility services are and were disconnected.

The errors in that exhibit are substantial and as a result costed me more money that I should have lost. I should have been able to pay \$██████████ on May 22nd, 2023, but instead it virtually changed the outcome of money due, after it was illegally disconnected and this exhibit I continue hovering over clearly shows it was disconnected.

The Staff, Commission and the Regulatory Judge should have raised awareness when Ameren flat out stated “ we are unable to recieve the payment agreement from our vendor SendGrid and that SendGrid recycles all their data after 30 days.” But then went on to proceed with, this is the data we received from SendGrid.

That should have been the first clue. Also doesn't take an expert to clearly see how is in the wrong, especially when the Regulatory Liasion stated, “she altered documents” and that it was “easy.”

That was the second clue.

Honestly, I would like to put this matter to rest this week. I hate reliving the past and talking about it. I want to move on to bigger and better things, therefore I'm willing to put this whole matter to rest and dismiss all my other matters, if the Commissioners, along with the Regulatory Judge, along with the Staff of the Commission, along with Banks Law LLC, Jermaine Grubbs, Aubrey Krcmar and Terri Englebrecht admit that document exhibit D No MOPSC0027 is a counterfeit document and a fraudulent document . (EC-2023-0395) Only Pretty much anyone involved with EC-2023-0395

Upon apology by each of those people named above, once an apology is issued, I will inform the Attorney General's Office to dismiss my newest complaint showing this data to the Attorney General's Office and I will move on and I will be submitting testimony and affidavits from two of the nations best CyberSecurity experts that examined this exhibit and will confirm that it is a counterfeit and fraudulent copy. However, I'm not going to present it to the Commissioners, I'm going to present it to the Prosecuting Attorney's Office as it deals with a loss of money or theft of money.

I know I have said in this past about presenting matters to the PA's Office, but this document pretty much seals the real deal of it being presented.

I'm not going to hold my breath for an apology either. That's how little the confidence I have in the parties named above.

I just want to be done with this in general and I shouldn't have to file or clogg EFIS to prove my point and for people to see it clearly. I have no interest in hiring legal representation as it would be a waste of further money to the clear obvious pointed out.

Trust me when I say this, but I'm only going to hire an attorney if I have to pursue legal charges.

Protect Ameren all you want, however, just because I don't have legal counsel in the Commission matter and I may not know all the laws surrounding doesn't mean that I am inaccurate. I trusted a system put in place to be fair and I was flat out robbed, extorted, etc. It was unfair. I just want those parties to admit their actions.

Otherwise I appreciate the Honorable Judge Riley Fewell allowing me to amend my complaint, to show the numerous errors of this document.

I do not want an apology from Mrs. Hernandez either as she wasn't apart of that matter and I apologize that she has been unfortunately dragged into this matter, along with the Honorable Judge Fewell, Mr. Vandergriff, and Mr.Pringle. I sincerely, apologize that you all were dragged into this mess.

However, it is about the truth. That is all I want. I could honestly care less about money, money that I will most likley never see again.

Brett Felber- March 11, 2024