

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| | | |
|----------------------------------|---|-------------------------------------|
| Timothy Sumner, |) | |
| Complainant, |) | |
| |) | |
| v. |) | <u>File No. SC-2024-0228</u> |
| |) | |
| Missouri-American Water Company, |) | |
| Respondent. |) | |

ORDER GRANTING EXTENSION TO FILE REPORT

Issue Date: March 13, 2024

Effective Date: March 13, 2024

On February 2, 2024,¹ Timothy Sumner filed a complaint with the Commission against Missouri-American Water Company (MAWC).

On February 8, the Commission issued an order that, among other things, directed its Staff to investigate the complaint and file a report no later than March 18. On March 12, Staff filed a *Request for Additional Time to File a Report* in which it asked for an extension to April 2 in order to process MAWC's answers to Staff's data requests, complete its investigation, and file its report. No parties objected to Staff's request.

The Commission finds good cause to extend the deadline for Staff to file its report and recommendation and, therefore, will grant Staff's request.

THE COMMISSION ORDERS THAT:

1. Staff is granted an extension to April 2, 2024, to investigate the complaint and file a report with the Commission.
2. This order is effective when issued.

¹ Unless otherwise noted, all dates refer to the year 2024.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 13th day of March, 2024.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of March 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 13, 2024

File/Case No. SC-2024-0228

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

**Missouri-American Water
Company**

Timothy Luft
727 Craig Road
St. Louis, MO 63141
timothy.luft@amwater.com

**Missouri-American Water
Company**

Rachel Niemeier
727 Craig Rd.
St. Louis, MO 63141
rachel.niemeier@amwater.com

MO PSC Staff

Tracy Johnson
200 Madison Street
Jefferson City, MO 65101
tracy.johnson@psc.mo.gov

Timothy Sumner

Timothy Sumner
2100 Legend Ct
Jefferson City, MO 65101
pelicanguy7@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.