

An Important Notice from Trinsic Communications, Touch 1 Communications, and Matrix Business Technologies About Your Local and Long Distance Telephone Service

****This Notice Requires No Action on the Part of the Consumer****

Dear Valued Customer:

Trinsic Communications, Inc. and Touch 1 Communications, Inc. (collectively, "Trinsic") are pleased to announce that Matrix Telecom, Inc. ("Matrix") is purchasing their local, long distance, international, and data communications service business. The anticipated date for the transfer of these services to Matrix is June 4, 2007, or as soon thereafter as Trinsic and Matrix obtain the necessary regulatory approvals.

Upon completion of the transfer, you will continue to receive the same Trinsic features, services, rates, terms and conditions of service that you enjoy today. There will not be a service interruption and your telephone number(s) will NOT change as a result of the transfer.

Notice of any future changes in rates, terms and conditions of service will be provided to you by mail or in your bill, or otherwise as provided in your service contract, if you have one.

As always, you may choose another carrier for your telephone service at any time provided another service provider is available, and subject to the terms of your service contract, if you have one. Matrix will pay any carrier change charges associated with the transfer of your account to it. If you have placed a "freeze" on Trinsic's local or long distance services to prevent their unauthorized transfer to another carrier, it will be lifted when your Trinsic services are transferred to Matrix. At your request, Matrix can re-establish freeze protection for you after the transfer.

Until the actual transfer date, Trinsic will continue to be responsible for all customer service and billing issues. You should contact Trinsic with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions and complaints to Matrix.

Should you have any questions regarding your service, you can always contact your Trinsic service representative at 877-987-4674. For questions regarding Matrix or the services it offers, please call 888-411-0111.