

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application of Brett )  
Felber for Change of Electric Supplier )

File No. EO-2024-0244

## ORDER DIRECTING NOTICE, ADDING PARTIES, AND DIRECTING RESPONSES TO APPLICATION

Issue Date: March 14, 2024

Effective Date: March 14, 2024

On March 11, 2024, Brett Felber filed an application with the Commission requesting that the electric supplier be changed from Union Electric Company d/b/a Ameren Missouri to Evergy Missouri West, Inc. d/b/a Evergy Missouri West.

The Commission will direct its Data Center to send notice of the application to Ameren Missouri and Evergy Missouri West. Because they are necessary parties, Ameren Missouri and Evergy Missouri West will be joined as parties to this proceeding and will be directed to file responses to the application. The Commission will also direct the Staff of the Commission (Staff) to file a recommendation.

### THE COMMISSION ORDERS THAT:

1. The Data Center shall send this order, with a copy of the application, to Ameren Missouri and Evergy Missouri West.
2. Ameren Missouri and Evergy Missouri West are made parties to this proceeding and shall each file a response to the application no later than March 28, 2024.
3. Staff shall file its recommendation, or a request for an extension of time stating when it expects to file its recommendation, no later than April 26, 2024.

4. This order shall be effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 14<sup>th</sup> day of March, 2024.

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

In the matter of the application of )  
)  
Brett Felber ) Case No. \_\_\_\_\_  
(Name of Applicant) )  
)  
for change of electric supplier. )

**APPLICATION FOR CHANGE OF ELECTRIC SERVICE PROVIDER**

1. Applicant's address is: 2865 Dividend Park Dr  
Florissant, Missouri 63031

2. The name of Applicant's current electric service provider is: \_\_\_\_\_  
Ameren Missouri

3. Applicant requests the Missouri Public Service Commission to order a change of electric supplier to the address indicated above.

4. Applicant requested the Commission to order a change of electric supplier  
from Ameren Missouri (Current)  
to Evergy Missouri (Requested)

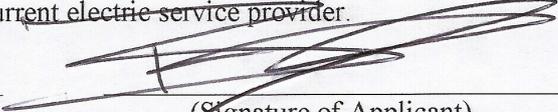
5. Applicant requests the Missouri Public Service Commission to order a change of electric provider for the following reasons.\* Ameren Missouri has  
extorted I and my wife out of \$5,023.27 dollars,  
plus over \$20,000+ more of additional expenses,  
They have poor customer service and I am forced  
to deal with a company that double bills on  
the last day of the bill cycle and charges on the  
last day of the bill cycle. Improper taxes etc  
Ameren is a con artist and I don't enjoy being forced  
to do business with con artists.

6. Applicant has taken the following steps in an attempt to work out electric service problems with the electric service provider: Ameren Missouri

Does nothing but give excuses. Energy is free to see the most recent updates in which I uploaded to Efs in EC-2023-0395-EC-2024-0217 Exhibit 1) which shows a document Ameren's Regulatory Department submitted a fraudulent document with a bogus email and fraudulent email link see attached in case number EC-2023-0395 and EC-2024-0217 on March 10, 2024. I don't do business with con artists and shills.

WHEREFORE, Applicant requests the Missouri Public Service Commission to issue an Order which changes the current electric service provider.

March 10, 2024  
(Date)

  
(Signature of Applicant)

314-324-8208  
(Phone Number)

Energy should be allowed to do business in St. Louis, Missouri as a result of Ameren's fraud

\*If reason for change is poor service, outages, low voltage, etc., applicant should submit a record of service problems covering at least 90 days, including dates and times of problems to the extent possible. Applicant should also attempt to determine reasons for any service problems. For instance, if electric service was out or you are experiencing blinking lights, you should contact the supplier of electric service to determine the problem, and include this information with the application. (If the reasons from the supplier was a storm, car hitting pole, trees in line, conductor fell down, or whatever the supplier states for the problem, this should be noted.)

STATE OF ~~MISSOURI~~ = Texas )  
 )  
COUNTY OF Travis ) ss.

**VERIFICATION**

Brett Felber, on oath, states that he/she has read the foregoing application and is familiar with its contents and the matters set forth therein are true to the best of his/her knowledge, information and belief.

*Brett Felber*

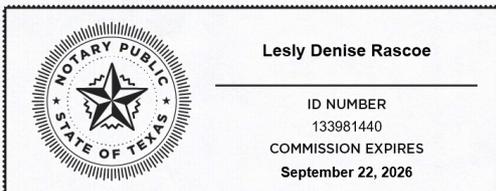
(Signature of Applicant)

SWORN TO BEFORE ME, the undersigned Notary Public on this the 10th  
day of March ~~19~~ 2024

*Lesly Denise Rascoe*

Notary Public

My Commission Expires: 09/22/2026



Electronically signed and notarized online using the Proof platform.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 14<sup>th</sup> day of March 2024.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 14, 2024**

**File/Case No. EO-2024-0244**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

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200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Brett Felber**

Brett Felber  
316 Sonderen Street  
O'Fallon, MO 63366  
bfelber14@gmail.com

**Evergy Missouri West**

Legal Department  
One Kansas City Place, 1200  
Main Street  
P.O. Box 418679  
Kansas City, MO 64105  
roger.steiner@evergy.com

**Union Electric Company**

Legal Department  
1901 Chouteau Avenue  
P.O. Box 66149, Mail Code 1310  
St. Louis, MO 63103  
amerenmoservice@ameren.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.