



March 21, 2024



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BRETT M FELBER



DEPOSIT REQUIRED NOTICE

Service Address



Account Number



Total Deposit Amount \$



Number of Installments 6

Installment Amount \$



A deposit is required to secure your account due to one or more of the following conditions: new service, disconnection of service, meter tampering, payment history, or due to a bankruptcy filing. This deposit amount is based on the record of service used at this location.

Your first deposit instalment will appear on your next regular monthly bill, and payment will be due by the due date shown on the bill. Any remaining deposit installments will be billed similarly each month. Utility service may be disconnected for nonpayment of a deposit installment.

This deposit, plus interest, will be refunded after the deposit has been paid in full for 12 months if:

- You have paid your monthly bills satisfactorily within the last 12 months.
- Your services have not been discontinued due to nonpayment.
- Your wires, pipes, meters or other services have not been tampered with.
- You have no past-due bills.

Interest will be paid based on the rate established by the Missouri Public Service Commission. Interest will be credited to your account annually. If you close your account, the deposit, plus interest, will be applied toward your final bill. Any remaining deposit money will be refunded to you automatically.

If you have any questions, you may call Customer Service during regular business hours of 7 a.m. to 7 p.m., Monday through Friday at 1.800.552.7583. For customers using Relay Missouri, dial 711.

