

EO-2024-0244
Change of Supplier

Your Honor, I would honestly like this matter to remain open and personally think that no ruling over Staff's Motion or Ameren's Motion should be entertained until they answer to the question of if Ameren's email address in the document www2.ameren.com valid or invalid?

There is no Commission Statute or Statute to Cite to asking a simple question.

More importantly I the Complainant have the right under Missouri Statutes as a paying customer (as I am not delinquent) to fair business practices, instead of deceptive business practices.

As for Mr. Graham or Staff being upset about me refiling the matter, after the matter was originally dismissed, Ameren did their same as usual manipulative tactics and that's where the deposits run into question. Ameren failed to respond to my dispute, so therefore I took it to the proper place which is the PSC.

Also, there is the mention of another violation over Denial of Service letters in a different matter that I think should be addressed.

To be truthful, I think Staff is upset because I keep calling them out for an answer to a document that was used to defraud someone out of money. Honestly, I've tried to reason with the Staff, but them failing to file a respond towards a question, shows what they really want. They want to deny, I the Complainant due process in this matter.

I think the bigger question we should be asking, do we really trust some of the people hired within the Public Service Commission? Afterall, they are rushing to file Motion's to Dismiss, because they don't want the truth to come out.

We are all humans and we make mistakes and it is okay to admit that. However, its unethical that parties that are Attorney's would continue to lie instead of telling the truth. Sometimes I challenge and question the ethics of some of these Attorney or Staff Attorney's.

Mr. Grahams filing on behalf of Staff was just to Stir-The-Pot in this matter. If anyone has a right to be upset, it would be I, as I lost \$[REDACTED] in an extortion plot that utilized a counterfeit document. \$[REDACTED] in property damage from Ameren Missouri's technicians, \$[REDACTED] worth of food until I could get a generator and over \$[REDACTED] in generators, upkeep to the generators, oil and gas, hotel expenses, etc. Stress, doctors bills, etc.

Oh and Ameren Missouri harassed me in person three times in 2023, that doesn't include the frivolous a bogus report they filed because I filed a complaint with the AG's Office about a matter.

As a person and a paying customer, I'm entitled to fair business practices, not unethical and deceptive business practices.

Yeah his Motion to Dismiss is pretty one-sided far from the truth of the matter. Maybe we can uncover some more lies that Staff would like to put in their next filing.

I will apologize to Evergy as they shouldn't be subjected to this matter.

This matter is a reflection of how Shotty Staff's investigation and a Con Artist Business that needs to be shut down and have their certificates revoked for forging documents.

When the Commission revokes Ameren Missouri's certificates, then due process will be served, along with all the other reimbursements they owe me.

Otherwise until that happens maybe the Staff will tell the actual truth, instead of feeding more pathological lies. Attorney's that continuously lie need to be disbarred, period. Hows that for due process?

Brett Felber
April 2, 2024