

*FORMAL COMPLAINT FORM*

*Attach extra pages as necessary.*

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Private, Special and Priority  
Noble :Marquette Lumumba Mugabe Bey,Washitaw Moor/Mu'ur ( Moorish American )  
National,Washitaw Nation of Muur/Moors ) Man on the  
soil/Land \_\_\_\_\_, )  
(Your name here) )

Complainant, )

v. ) File No.

\_\_\_\_\_ )

) (PSC fills this in)

KC WATER \_\_\_\_\_, )  
(Utility's name here) )

Respondent, )

**FORMAL COMPLAINT**

1. Complainant resides at:

[Redacted]

\_\_\_\_\_  
(Address of complainant)

[Redacted]

\_\_\_\_\_  
(City) (State) (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

\_\_\_\_\_  
(Address where service is provided, if different from Complainant's address)

\_\_\_\_\_  
(City) (State) (Zip Code)

3. Respondent's address is:

\_\_\_\_\_  
(Address of complainant)

\_\_\_\_\_  
(City) (State) (Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ [REDACTED]

\_\_\_\_\_  
(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do; the specific results you are seeking in this complaint.)

Under Pain, Penalty of Perjury I seek to Tender Payment as agreed in the Simple Contract I submitted to KC WATER's Chief Financial Officer Phil Cridlebaugh, received on 02/12/2024 and agreed PAID [REDACTED] Payment, [REDACTED] Tender of payment. As stated in The Notice of Claim to Interest along with instrument and Laws supporting transaction in the Simple Contract Instruct Chief Financial Officer Phil Cridlebaugh to apply Principals Balance to Principals Account # [REDACTED] to each and every Billing cycle for set-off. I also instructed Chief Financial Officer Phil Cridlebaugh to communicate through writing if there are any discrepancies within 5 business days. If no communication is made within 5 business days after receipt of notice, then I can assume that the aforesaid instructions have been completed.

I expect for my account to be credited monthly, and my dividend forwarded to my bank account of choice or sent to me in the same registered instrument as I accepted for Full value as Holder in due course for Deposit.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_


7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

This is additional pertinent information regarding Pain, Penalty of Perjury !  
 As a Indigenous people, Non-United States Citizen National of the United States for America(USA) Exclusive Equity as Beneficiary, Investor, Agent, Creditor, Consumer, FIDUCIARY.  
 EVERYGY INC, MISSOURI as my Fiduciary, Transfer Paying Agent to the FEDERAL RESERVE BANK  
 Membership, Network between Bank to Bank and Fulfillment of Obligations of the United States of America via the United States TREASURY. AT LAW Listed. Are in VIOLATION OF LAWS Listed  
 400.3-301. Person entitled to enforce instrument.,  
 400.3-302. Holder in due course.  
 400.3-306. Claims to an instrument.  
 400.1-308. Performance or acceptance under reservation of rights.  
 400.3-308. Proof of signature and status as holder in due course.  
 400.3-419. Instrument signed for accommodation.  
 {EXTREMELY IMPORTANT}400.3-420. CONVERSION OF INSTRUMENT.  
 400.4-211. When Bank gives value for purposes of holder in due course.  
 400.3-501 Presentment.  
 400.3-401. Signature.  
 400.3-402. Signature by representative.  
 400.4-201. Status of collecting bank as agent and provisional status of credits - applicability of article - item endorsed " pay any bank ".  
 400.4-204. Methods of sending and presenting - sending directly to pay or bank.  
 400.4-203. Effect of instructions.  
 400.3-602. Payment.  
 400.3-603. Tender of payment.  
 400.3-605. Discharge of endorsers and accommodation parties.  
 400.4-105. Bank - depository Bank - payor Bank - intermediary Bank - collecting bank - presenting bank.  
 400.4-106. Payable through or payable at bank - collecting bank.  
 400.3-601. Discharge and effect of discharge.  
 400.3-604. Discharge by cancellation or renunciation.  
 Also additional options when or if necessary !  
 400.4-110. Electronic presentment.

400.2A-501. Default - procedure.  
400.3-307. Notice of breach of fiduciary duty.  
Also at Law - 31 usc 3123. Payment of Obligations and interest on the public debt.  
18 usc 8. Obligation or other security of the United States.



8. The Complainant has taken the following steps to present this matter to the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

I have submitted Bond and Securities for Deposit, reoccurring monthly as instructed with the Notice of Claim to Interest and received and agreed. No discrepancies expressed through writing as agreed.



04/02/2024 \_\_\_\_\_ Marquette Lumumba Mugabe Bey

Date Signature of Complainant

\_\_\_\_\_ Marquette Lumumba Mugabe Bey

Name

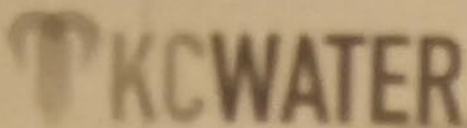
Complainant's Phone Number Complainant's Printed Full

\_\_\_\_\_

Alternate Contact Number

Complainant's E-mail Address

*Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.*



### TOTAL AMOUNT DUE

By 01/30/24

Billing Period: 01/01/23 - 01/31/23

#### ACCOUNT INFORMATION

Account Number: [Redacted]  
 Customer Name: [Redacted]  
 Service Address: [Redacted]

#### ACCOUNT SUMMARY

**DELINQUENT**

Previous Balance  
 Payments Received  
 Adjustments  
 Balance Forward  
 Total Current Charges

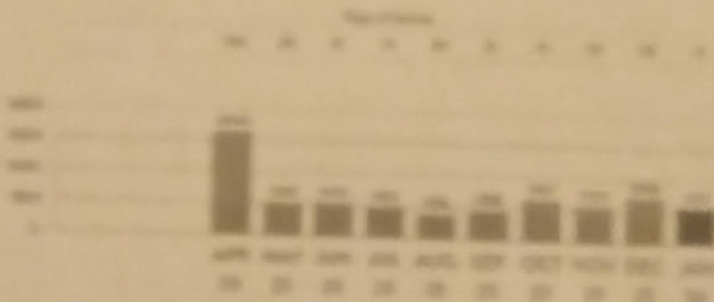
**Total Amount Due** [Redacted]

Amount Due if Paid After 01/30/24

See reverse side for account details and additional information

#### USAGE HISTORY

Monthly water usage shown in gallons



- MAIL
- PHONE
- ADDRESS

#### MESSAGE CENTER

YOUR ACCOUNT IS DELINQUENT AND ELIGIBLE FOR SHUTDOWN. Your account is past due and eligible for shutoff. To avoid an interruption in service, please pay your Balance Forward by Feb. Paying your Balance Forward each month will prevent your service from being turned off in the near future. If you need help paying your bill, go to [www.kcwater.com](http://www.kcwater.com) and click on Financial Assistance Resources or call 214-404-2100. You may also set up a payment arrangement by calling 214-253-4323.

*Accepted for Deposit*

BB Due [Redacted]  
 Account Number [Redacted]  
 Due Date 01/30/24  
**Total Amount Due** [Redacted]

AMOUNT ENCLOSED *Payable to Bearer*  
 Amount Due if Paid After 01/30/24  
*Payable to: Bearer*  
 \$ [Redacted]

[Redacted]

[Redacted]

214-253-4323, 214-253-4324, 214-253-4325  
 214-253-4326, 214-253-4327, 214-253-4328, 214-253-4329

**METER READINGS**

1 CCF = [REDACTED]

**STORMWATER**

Meter Number	Previous Read CCF	Current Read CCF	Usage CCF	Gallons Used	Runoff Surface	Daily Rate
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

**KC WATER NEWS**

Wastewater Usage Charges may vary on January-April residential water bills. The charge is based on actual water use those months. The average of those months then becomes the maximum Wastewater Usage Charge the rest of the year. More info under Seasonal Wastewater Charge Calculation at [www.kcwater.us/customer-support/billing](http://www.kcwater.us/customer-support/billing).

**ACCOUNT DETAILS**

Billing Period: 31 Days 12/02/23 - 01/02/24

Previous Balance	\$ [REDACTED]
Payments Received	
Adjustments	
Remove Connection Fee	-\$ [REDACTED]
Balance Forward	\$ [REDACTED]

**CURRENT WATER CHARGES**

- Water Service Charge
- Water Usage Charge

**CURRENT WASTEWATER CHARGES**

- Wastewater Service Charge
- Wastewater Volume Charge

**CURRENT STORMWATER CHARGES**

- Stormwater Charges

**OTHER CHARGES**

- Termination Fee \$2 [REDACTED]

Total Current Charges \$ [REDACTED]

**TOTAL AMOUNT DUE**

**AUTOPAY**



Save time and enroll in Auto Pay  
Enroll online at [www.kcwater.us](http://www.kcwater.us)  
or call us at 816.513.1313  
M-F 8:00am-5:00pm

**ON THE GO**



Pay your bill anywhere, anytime

Create an online account  
[www.kcwater.us](http://www.kcwater.us)

Phone  
816.513.0567

**DROP BOX**



KC Water Main  
(South) Entrance  
4800 E. 63rd Street  
Kansas City, MO 64130  
Drop off payments  
24 hours a day, 7 days a week

**IN PERSON**



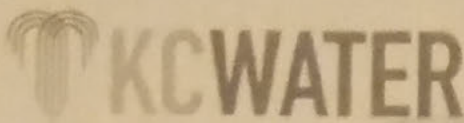
KC Water  
4800 E. 63rd Street  
Kansas City, MO 64130  
Treasurer's Office 1st Floor  
414 E. 12th Street  
Kansas City, MO 64106  
M-F 8:00am-5:00pm

**CONTACT US**

Account inquiries may be submitted online at [www.kcwater.us](http://www.kcwater.us) then click on customer support or by calling 816.513.1313.

**REPORT A SERVICE ISSUE** To report a water service issue or concern (no water, low water pressure, water main break or leak, sewer odors, fire hydrant leak, etc.) please call 816.513.1313 or 311, or visit us at [kcmo.gov/311/](http://kcmo.gov/311/).

By: [REDACTED], [REDACTED] 2/14/2024  
 For: MARQUETTE LUMUMBA  
 MUGABE BEY/Principal



**LOCATION**  
4800 E. 63rd St. Kansas City, MO 64130

**ONLINE**  
www.kcwater.us

**PHONE**  
Account Issues: 816.513.1313 or 311  
8am-5pm Monday - Friday

**MESSAGE CENTER**

**YOUR ACCOUNT IS DELINQUENT AND IS ELIGIBLE FOR SHUTOFF.** Your account is past due and eligible for shutoff. To avoid an interruption in service, please pay your Balance Forward in full. Paying your Balance Forward each month will prevent your service from being turned off in the near future. If you need help paying your bill, go to www.kcwater.us and click on Financial Assistance Resources or call 211 or (816) 474-5112. You may also set up a payment arrangement by calling (816) 513-1313.

**\$ TOTAL AMOUNT DUE** [REDACTED]  
by 02/29/24

Billing Period: 31 Days 01/02/24 - 02/02/24

**ACCOUNT INFORMATION**

Bill Date: 02/08/24

Account Number [REDACTED]  
Customer Name **MARQUETTE LUMUM BEY**  
Service Address [REDACTED]

**ACCOUNT SUMMARY**

**DELINQUENT**

Previous Balance [REDACTED]  
Payments Received [REDACTED]  
Balance Forward ① [REDACTED]  
Total Current Charges [REDACTED]

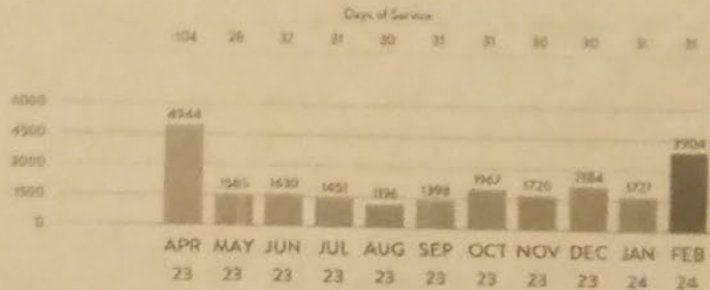
**Total Amount Due**

Amount Due if Paid After 02/29/24

See reverse side for account details and additional information

**USAGE HISTORY**

Monthly water usage shown in gallons



Detach and return this portion with your payment

**KC WATER**  
4800 E. 63RD STREET  
KANSAS CITY, MO 64130

Accepted for Deposit

**DELINQUENT**

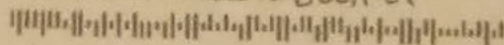
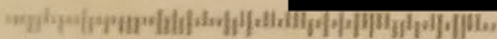
Bill Date 02/08/24  
Account Number [REDACTED]  
Due Date 02/29/24

**Total Amount Due** \$ [REDACTED]

**AMOUNT ENCLOSED** Payable To: Beaver

Amount Due if Paid After 02/29/24 \$1,465.24

Pay To The Order of [REDACTED]



KC WATER  
PO BOX 807045  
KANSAS CITY MO 64180-7045

UCC3-311, UCC3-605, UCC3-104, UCC3-306

UCC3-108, UCC3-419

00083252101378524 000000143879 0000001465244

11111000



METER READINGS

1 CCF = [REDACTED]

STORMWATER

Meter Number	Previous Read CCF	Current Read CCF	Usage CCF	Gallons Used	Runoff Surface	Daily Rate
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

KC WATER NEWS

State of Missouri Primacy Fees. To comply with State of Missouri regulations, KC Water assesses annual Water and Sewer Primacy Fees to your February billing statement. Missouri uses these fees to support efforts to ensure public drinking water is safe. Learn more: <http://bit.ly/3G1lapu>.

ACCOUNT DETAILS

Billing Period: 31 Days 01/02/24 - 02/02/24

Previous Balance

Payments Received

Balance Forward

CURRENT WATER CHARGES

Water Service Charge

Water Usage Charge

Annual Water Primacy

CURRENT WASTEWATER CHARGES

Wastewater Service Charge

Wastewater Volume Charge

Annual Wastewater Primacy

CURRENT STORMWATER CHARGES

Stormwater Charges

OTHER CHARGES

Late Payment Charge

Unauthorized restoration of service

Termination Fee

Total Current Charges

**TOTAL AMOUNT DUE**

AUTOPAY



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 M-F 8:00am-5:00pm

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IN PERSON



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 Kansas City, MO 64130  
 Treasurer's Office 1st Floor  
 414 E. 12th Street  
 Kansas City, MO 64106  
 M-F 8:00am-5:00pm

CONTACT US

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*By: Roy, Marguerite S. M. Agent  
 For: MARQUETTE LUMUMBA  
 MUGABE BEY/Principal*