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Staff – Exhibit 108 Evergy Solar Subscription FAQ 2023-0608 File No. ET-2024-0182



Solar Subscription

MO Metro and MO West - Frequently Asked Questions

How does the Solar Subscription program work?

Solar Subscription is a hassle-free, high-impact way for Evergy customers to support clean energy through solar power, without the need to install solar panels on your home, apartment, or business. Through a monthly subscription fee that is only somewhat above your regular energy charges, you can subscribe to solar panel shares in 10 percent increments up to 50% of your 12-month energy usage. The number of solar shares needed to achieve your chosen percentage will be rounded down to the lowest whole number. Customers who enroll in Solar Subscription may subscribe for up to the 25-year life of the program, with a required minimum of one year. Nonresidential customers who subscribe to 25 percent of the available solar shares must commit for a minimum term of five years. Details of the Solar Subscription program as described herein can be found under the Company's Solar Subscription Rider Tariff (the "SSP Tariff") as approved by, and as may be changed from time to time by, the Missouri Public Service Commission (the "MO PSC").

How do I enroll?

Please visit evergy.com/SolarSubscription, log into your account, read and accept the conditions of the Participation Agreement, and submit the enrollment form. Participants will be enrolled on a first-come, first-served basis.

Who is eligible to participate?

All residential and non-residential customers taking service in Evergy's Missouri Metro and Missouri West jurisdictions are currently eligible to participate. Customers must read and accept the conditions of the Participation Agreement and have an account that is not delinquent or in default at the time of application. You can only be enrolled in one renewable energy program per account. Customers receiving Unmetered, Lighting, Parallel Generation, or Net Metering Service are ineligible while participating in those service agreements.

How much can I expect my bill to increase?

The estimated impact on a residential bill is between \$10 and \$15 a month for a subscription equivalent to 50% of your annual energy. While standard electricity rates may fluctuate over time, the Solar Block cost is fixed for the term of your participation—up to 25 years.

Is there an administrative fee to sign-up for this program?

No. There is no administrative fee for this program.

Is the renewable energy I support through the Solar Subscription program delivered directly to my home?

No. The power from solar energy sources is mixed with power from conventional generation sources in Evergy's energy grid, so it cannot be delivered directly to your home. However, your subscription supports the deployment of additional renewable energy resources by Evergy and makes a positive environmental impact throughout our region. With your participation in Solar Subscription, you take a leadership position in supporting solar growth and green energy in Missouri.

What is the price per kwh and how will it appear on my bill?

The Solar Block Subscription Charge for participating in this program is currently \$0.1284 per kWh, made up of two costs:

- The Solar Block cost of \$0.0884 which recovers the total costs for the solar resource used to serve the program; and
- 2. The Services and Access charge of \$0.04 per kWh. The Services and Access charge, which covers the costs of Transmission and Distribution (T&D) infrastructure reflected in your regular energy charges, may be adjusted in the future to reflect changes in costs. Subscribers will see the charge reflected as a separate non-energy line item on your bill each month. The Participant's proportional share of the solar resource energy production will be subtracted from the metered energy consumption by the Participant for the billing month. Should the solar resource energy production amount for a given month be larger than the Participant's metered energy consumption, the net energy will be zero for that month.

Will the Solar Subscription portion of my bill be the same every month?

The charges on your bill will appear as the "Solar Block Energy Chrg" and "Services and Access Chg" and are determined by the kWh amount of energy your solar shares produce each month. The rate for your Solar Block Energy Charge will remain the same for the 25-year life of the program. However, the kWh amount that you are charged for each month will vary based on the fact that the solar array will generate more in some months and less in others, just like solar panels on a rooftop. The Services and Access charge may change during future Missouri rate cases.

When can I expect to see this appear on my bill?

Solar Subscription billing began May 1, 2023 in Missouri for applicants already approved to participate in the Program utilizing the Hawthorn solar resource. For applicants receiving approval to participate after this date, the Solar Subscription charge will appear on your bill approximately one month after enrollment. Depending on your wait list status, enrollment may take several months and is dependent upon availability of shares for the solar resource. Solar Subscription charges will reflect a two-month lag; so your March Solar Subscription charges will appear on your June bill, and so on.

Is it possible the cost of my bill will decrease as a result of my participation?

Based on the final cost of the Hawthorn solar resource, your bill is not anticipated to decrease. However, the Solar Block Energy Charge will not increase during your participation, helping to mitigate bill changes in the future.

Will my Solar Subscription charge be subjected to additional increases in the future?

While the Solar Block Energy Charge for the cost of the Hawthorn solar resource will not increase once the updated charge is approved by the MO PSC to reflect final costs of the completed resource, the Services and Access charge may change during future Missouri rate cases.

How is my bill calculated?

Your share of the solar resource production is subtracted from the energy your household consumes for the billing month. Should the solar resource production amount for a given month be larger than your metered energy consumption, the net energy will be zero for that month. Any remaining energy consumption will be billed under the rates associated with your standard rate schedule, including all applicable riders and charges. For example, if your household uses 1000 kWh/month and you have two shares in the Solar Subscription program, your portion of the array will generate about 120 kWh/month. 120 kWh will be billed at the Solar Subscription rate and the remaining energy you use (1000 - 120 = 880 kWh) will be billed at your standard rate.

How will Evergy determine my annual energy usage?

Your annual energy usage will be determined in one of two ways: If you have 12 consecutive months of usage history at the address where the subscription is requested, the annual energy will be the energy consumed during the previous 12-month's usage history at the time of enrollment. If you do not have 12 consecutive months of usage history at the address where the subscription is requested, then the annual energy will be estimated by Evergy. The calculation for the number of solar shares is equal to the annual energy (in kWh) divided by the expected annual energy production of one share rounded down to the lowest whole number. You must have sufficient annual usage to support subscription of at least one solar share.

How much solar can I subscribe to?

Each solar share is 500 watts. You may subscribe to shares that, when combined, are expected to generate the equivalent of up to 50 percent of your annual energy usage. During sign up, you'll designate your subscription percentage in 10 percent increments. Based on your annual energy usage, Evergy will calculate the number of solar shares necessary to supply your subscription percentage, rounding down to the lowest whole number. Total participation of non-residential customers will be limited to no more than 50 percent of the total solar resource capacity during the first three months of the program. After three months, and at Evergy's sole discretion, all available solar resource capacity may be made available to all eligible customers.

Is it possible that my solar shares may produce more than my actual monthly usage?

Yes. Depending on your monthly kWh usage and the number of solar shares that you are subscribed to, your solar shares may produce more energy in a month than your actual kWh usage. If this happens, the net energy will be zero for that month. Please note, the percent offset that you chose at the time of enrollment was designed to offset a percent of your annual usage, not your monthly usage.

Can I change my subscription level?

Your subscription level must remain the same for the first 12 months. After that, you may change your subscription level once in any 12-month period if your usage levels allow for more shares and available shares remain. If there is a significant and regular reduction in your metered energy consumption, Evergy, at its sole discretion, may also adjust your subscription level.

Can I combine usage from multiple accounts or rate jurisdictions to participate in the program?

No. Participants may not combine or aggregate usage within or across the rate jurisdictions (Missouri West, Missouri Metro and Kansas Metro) for achieving participation limits, determination of subscription levels, or aggregated billing. Usage will not be combined across companies for the purpose of applying minimum term limits.

What is the participation period?

The minimum participation period is one year. You may participate up to the full 25 years of the program and enjoy the price stability for this full period.

What if I decide I no longer want to participate or I want to reduce my shares?

You must remain in the Solar Subscription program for 12 months after your first Solar Subscription bill cycle. After that, you can choose to leave the program at any time. However, you must wait 12 months after the first billing cycle without a subscription to re-enroll in the program within the same rate jurisdiction. You can change your subscription level once per 12-month period, including reducing your shares. This does not include changes due to transferal of subscriptions.

Do I own the solar panels associated with my solar share?

No. With the Solar Subscription program, you are not purchasing a panel, you are subscribing to a portion of the energy generated by the Solar Subscription array.

What if I move within Evergy territory?

Participants who move to another location within the same rate jurisdiction will automatically have their Solar Subscription transferred by Evergy. Customers moving between rate jurisdictions cannot transfer their subscription and will be placed on that rate jurisdiction's wait list until capacity is available.

Can my subscription shares be transferred to someone else?

Yes, shares can be transferred to another customer within the same rate jurisdiction, even if that customer is not a subscriber to the program. Upon cancellation of your service, you may transfer your subscription to another eligible customer's service agreement, including non-profits, for a \$25 fee. If you have more than one solar share, you may transfer your subscription in whole increments to one or more eligible customers for a \$25 per transfer fee. You may not transfer your subscription to a former subscription.

What if I move outside of the Evergy territory? Can I transfer my shares to my new location?

No. You cannot retain your subscription if you move outside of Evergy territory.

Can I participate if I live in a residence where I don't pay the utilities?

No. If you don't pay the utilities, the electric service is not in your name, so the landlord would be the only person able to sign up for the solar shares.

What if the solar shares are sold out and I want to participate?

Participants will be enrolled on a first-come, first-served basis. Customers applying but not allowed into the program due to share unavailability will be placed on a waiting list maintained by Evergy and incorporated into the program in the order enrollments are received as shares become available.

If there is a lot of interest in this program, will it be expanded?

If approved by our regulatory authorities, the program may be expanded to allow for increased customer participation. Depending on customer interest, additional solar resources may be built and shares made available. Evergy must receive commitment for 75 percent of the proposed solar resource before it will be built and begin serving customers.

Where is the Solar Subscription array located?

Evergy's first Solar Subscription resource is located at its existing Hawthorn power plant in Kansas City, MO. The solar array's location has no bearing on your ability to participate. Regardless of where you live in Evergy's Missouri Metro or West service territories, you are eligible to be a participant in the Solar Subscription program.

What is the size (or capacity) of the Hawthorn solar array?

Evergy's 10 MW Hawthorn solar array has 22,000 solar panels on 70 acres. It is expected to supply over 21,000 megawatt hours (MWh) of clean, renewable energy annually.

If I subscribe, am I eligible for the federal tax rebate known as the Investment Tax Credit or Renewable Energy Certificates (RECs)?

No. Your Solar Subscription participation for the Hawthorn solar resource is not eligible for the Investment Tax Credit or any other renewable energy tax deduction or credit. As applicable, Evergy will account for the Investment Tax Credit in setting the Solar Block price for future solar resources. The RECs generated from this program are retired on your behalf, confirming the energy produced is from a renewable source. However, you do not own the RECs and cannot take them outside of the program.

Does participation in this program qualify me as a net metering or parallel generation customer?

No. While this program is similar to net metering, you will not be considered a net metering or parallel generation customer as a participant. Additionally, customers receiving Net Metering or Parallel Generation service are excluded at this time from subscribing to the Solar Subscription program.

How long will the Solar Subscription program be in service?

The Solar Subscription program will remain in service for the life of the solar array, which is currently estimated to be 25 years or 2048.

Whom should I contact if I have questions about this program?

Please direct all questions to renewables@evergy.com.

