IE Com

Company Name

"(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS/IVoIP ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of

January 1 - December	31,2023
This filing is required pursuant to Commission Rule 20 C	SR 4240-28.012 and/or Section 392.210 RSMo.
Please select how the company is certificated and/or all that apply):	registered with the Commission (check
Incumbent Local Telecommunications Company (ILE	EC)
Competitive Local Exchange Telecommunications C	ompany (CLEC)
X Interexchange or Local Non-switched Telecommunic	ations Company (IXC)
Interconnected Voice over Internet Protocol Service	Provider (IVoIP)
If unsure of the company's authorization, see list of companies at:	https://psc.mo.gov/Forms/Telecommunications Forms
Please choose one of the following filing options to	indicate the security level of the filing:
X Public	
Confidential (See instructions for how to file an a	nnual report under seal)
	Public
Excel Issue Date: 03-07-24	For use when filing under seal.

Annual Report ofIE	E Com			
for the calendar year of January 1 - Decen	mber 31, 2023			
Provide the following company information:				
25925 Telegraph Rd	972-910-1900			
Company Street	Telephone Number			
25925 Telegraph Rd	www.lingo.com			
Company Mailing Address (if different from street address)	Company Website Address (if no website insert "n			
Southfield, MI 48033				
City State Zip				
The company's contact information in EFIS has been reviewed Ves No Provide the following information for the person completing				
Name: Domingo Chaluisant	Street Address:			
Email Address: dchaluisant@inteserra.com	151 Southhall Lane, Suite 450			
Telephone: 470-672-3017	151 Southhall Lane, Suite 450			
I am (check as appropriate): An employee of the company	✓ A third-party preparer			
I am listed in EFIS as the company's annual report contact:	✓ Yes No			
Title	Name Ananth Valuppillai			
CEO / President	Ananth Veluppillai			
Chief Compliance Officer	Alex Valencia			
ILECs, CLECs and IVOP companies are required to provide	the following Relay Missouri assessment information			
Relay Missouri: 2023 Cal	endar year ¹			
Relay Missouri Surcharge applied per line in December 2023	** Confidential Information Removed **			
Revenue Collected From Relay Missouri Surcharge	** Confidential Information Removed **			
Amount Retained for Billing and Collecting the Surcharge	** Confidential Information Removed **			
Relay Missouri Revenue Remitted to Relay Missouri Fund	** Confidential Information Removed **			
ILECs, CLECs an IVoIP companies are required to provide the follo	owing Missouri USF assessment information:			
Amount remitted to the Missouri USF fund for 2023 calendar year ²	2 ** Confidential Information Removed **			
The amounts for Item Nos. 5 and 6 should reflect the time period associated as the payment is made. For example this amount can include a payment made.	ciated with the payment and not dependent on when a			

Public For use when filing under seal.

¹ For information about the Relay Missouri assessment see https://psc.mo.gov/Telecommunications/Assessments and Filing Requirements

² For information about the Missouri USF assessment see <u>www.missouriusf.com.</u>
IE Com Pg2 Public

Annual Report of	IE Com

for the calendar year of January 1 - December 31, 2023

7. Please provide the following revenue information:

If no revenue was collected for any box insert \$0.

Row	RETAIL END USER REVENUES	**	Missouri Intrastate (Column A)	••	••	Missouri Interstate & International (Column B)		**	Missouri Total Company ³ (Column C)	**
1.	Voice Local Service (Basic local telecommunications service, IVoIP service including revenue with other features associated with these services. Includes and bundled service whereby these services are bundled with other non- regulated services .	**	Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).	**	Confidential Information Removed	**		Confidential Information Removed	**	**	Confidential Information Removed	**
3.	Non-Switched Services ⁶ (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 6).	*	Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
4.	Retail Uncollectibles. (Amount is typically a negative number.)	**	Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
5.	RETAIL END-USER TOTAL (Row 1+2+3+4) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)	**	Confidential Information Removed	**	**	Confidential Information Removed			Confidential Information Removed	**
	WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES									
6.	Wholesale Revenue ⁷		Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
7.	Wholesale Uncollectibles. (Amount is typically a negative number.)	**	Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
8.	Federal USF Revenue (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)	**	Confidential Information Removed	**	**	Confidential Information Removed	**	**	Confidential Information Removed	**
9.	State USF Revenue	**	Confidential Information Removed	**	••		**	**	Confidential Information Removed	**
10.	TOTAL REVENUES (Row 5+ 6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.	**	Confidential Information Removed	•	**	Confidential Information Removed	••	**	Confidential Information Removed	**

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³Total Company Revenue (Column C) = Column A revenue + Column B revenue

⁴ IVoIP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.

⁵ Bundled Service Revenue: If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.

⁶ Retail Non-Switched Private Line Service Revenue: If 10% of more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.

Wholesale Revenue: Revenue from telecommunications or IVoIP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A, Block 3. NECA settlements should be reported in Column B.

for the calendar year of January 1 - December 31, 2023

8. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

		Line Quantities (as of December 31, 2023)*					
Exchange	**	Residential	**	**	Business	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
1000	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
4	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	**	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
	**	Confidential	**	**	Confidential	*	
Totals:	**	Confidential Information Removed	**	**	Confidential Information Removed	*	

^{*} Line quantities can be provided for a date other than December 31, 2023 if the date is within the month of December.

Clarifications about reporting line quantities:

- 1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in Section 386.020(4) and (23), RSMo.
- 2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
- 3. Exchange refers to areas as listed in ILEC tariffs.
- 4. IVoIP line quantities must be filed on a confidential basis per Section 392.550(7)(c) RSMo. See instructions for how to file on a confidential basis.

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VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company*

Company Name	IE Com
Annual Report	for calendar year 2023
	Affiant Information
Name	Alex Valencia
Title	Chief Compliance Officer
City, State	Southfield, MI 48033
	he President, Treasurer, General Manager or Receiver of the company then explain verify the accuracy of the information presented:
D	Signature of Affiant (If electronic signatures are used, you must use "/s/" before the name.)

Missouri Revised Statutes § 392.210, §393.140 and §509.030

VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company*

Company Name:	IE Com
Annual Report	for calendar year 2023
	Affiant Information
Name	Alex Valencia
Title	Chief Compliance Officer
City, State	25925 Telegraph Rd, Suite 210, Southfield, MI 48033 , 972-910-1720
* If Affiant is not the	the President, Treasurer, General Manager or Receiver of the company than explain verify the accuracy of the information presented:
64	Date Signature of Affiant (If electronic signatures are used, you must use "/s/" before the name.)
	Missouri Revised Statutes & 392,210. &393,140 and &509,030