

Applicant's service meets the criteria of interconnected VoIP service as defined by §386.020(23) RSMo.

4. The Applicant requests a waiver of Commission Rule 4.017 for good cause. No member or representative of the Applicant has had communication with a Commissioner, Commissioner Advisor, Regulatory Law Judge, or any member of their support teams in the one hundred fifty (150) days prior to the filing of this Application, regarding any substantive issue included in this filing.

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected VoIP service in the exchanges listed in the Affidavit.

Respectfully submitted,



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Attorneys for Charter IP Enabled
Services, LLC

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this 20th day of April, 2024, to the following parties:

General Counsel
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

Office of Public Counsel
PO Box 7800
Jefferson City, MO 65102

Mark P. Johnson
Mark P. Johnson

AFFIDAVIT

I, Michael R. Moore, a natural person, do hereby swear and affirm that I am Group VP Law – Telephone Regulatory of Charter Communications, Inc., parent company of Charter IP Enabled Services, LLC (the “Company”), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Company:

400 Washington Blvd.
Stamford, Connecticut 06902
Telephone: (203) 905-7800

President and Chief Executive Officer: Christopher Winfrey
Chief Financial Officer: Jessica Fischer
EVP, General Counsel & Corporate Secretary: Jamal Haughton

(2) Each exchange, in whole or in part, of a local exchange company in which the Company proposes to provide interconnected voice over Internet protocol (“VoIP”) service:

Company proposes to offer interconnected VoIP service in the same geographical footprint as Charter Fiberlink – Missouri, LLC.

(3) That the Company is legally, financially, and technically qualified to provide interconnected VoIP services;

(4) That the Company is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected VoIP services;

(5) That the Company will charge and collect from its end user customers on interconnected VoIP service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;

(6) That the Company will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Company will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Company's regulatory contact is:

Timothy Goodwin
Vice President, Regulatory Affairs
Charter Communications, Inc.
6399 S. Fiddlers Green Circle
Greenwood Village, Colorado 80111
Telephone: (720) 699-4471
Email: Tim.Goodwin@charter.com

(9) That the Company has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

Sarah J. Duckworth
Sr. Director, Corporate Escalations
Charter Communications, Inc.
2 Digital Place
Simpsonville, SC 29681
Telephone: (864) 297-2248
Email: Sarah.Duckworth@charter.com

and

(10) The Company's interconnected VoIP service meets the following criteria:

- (a) Enables real-time, two-way voice communications;
- (b) Requires a broadband connection from the user's location;
- (c) Requires Internet protocol-compatible customer premises equipment; and
- (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

(11) No member or representative of the Applicant has had communication with a Commissioner, Commissioner Advisor, Regulatory Law Judge, or any member of their support teams in the one hundred fifty (150) days prior to the filing of this Application, regarding any substantive issue included in this filing.

This concludes my affidavit.



Michael R. Moore
Group VP Law – Telephone Regulatory
Charter Communications, Inc.

State of Missouri
County of St. Louis

Subscribed and sworn before me this 15th day of April 2024.


Notary Public

Notary Seal:

