

**FORMAL COMPLAINT FORM**

*Attach extra pages as necessary.*

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

MERLON JONEE RAGLAND  
(Your name here)

Complainant,

v.

KC WATER DEPARTMENT

GIVE SAFE WATER  
(Utility's name here)

Respondent.

File No.

(PSC files this in)

**FORMAL COMPLAINT**

1. Complainant resides at:

\_\_\_\_\_  
(Address of complainant)  
\_\_\_\_\_  
(City) (State) (Zip Code)

2. The utility service complained of was received at: **ALL ADDRESSES LISTED**

a. Complainant's address listed in paragraph 1.

b. A different address:

3211 and 3217 E. 60TH STREET  
(Address where service is provided, if different from Complainant's address)  
\_\_\_\_\_  
KANSAS CITY MISSOURI 64130-3929  
(City) (State) (Zip Code)

**3. Respondent's address is:**

4800 E. 63rd STREET

(Address of complainant)

KANSAS CITY

MISSOURI

64130

(City)

(State)

(Zip Code)

**4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.**

**5. The amount at issue is: \$** [REDACTED]

(If your complaint is about money state how much is in dispute here.)

**6. Complainant now requests the following relief:**

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

I want the Public Service Commission to uphold the law. We, the people have
unalienable rights through the united States of America Constitution, which is the
Supreme Law of the Land. I want the Commission to hold KC WATER
responsible under the law which governs their corporation.
I am a Secured Creditor of these utility companies.
Secured Creditor is a creditor, who has the right, on the debtor's default to proceed
against collateral and apply it to the payment of debt.

**7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:**

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

The relief requested is appropriate because Respondent has violated Missouri Law,
Universal Commerical Codes, Bill of Exchange Act of 1882 and 1985, and the
Securities Exchange Act of 1934.
KC WATERK has been given a notice of dishonor as the debt is considered discharged when
the instrument is ignored or denied in commerce. It should be returned to the Agent/
Creditor/Receiver with a lawful reason (s) fully stated, sworn, and cited under their
limited liability. 15 U.S.C. 1692, 31 U.S.C 5118: Interference with Commerce 18US
Code 1951. EVERGY has been paid according to Missouri law 400.3-603.





LOCATION

4800 E. 63RD ST, Kansas City, MO 64130

ONLINE

www.kcwater.us

PHONE

Account Issues: 816.513.1313 or 311

8am-5pm Monday - Friday

**\$ TOTAL AMOUNT DUE**  
by 04/18/24 **\$**

Billing Period: 32 Days 02/22/24 - 03/25/24

Bill Date: 03/28/24

ACCOUNT INFORMATION

Account Number

Customer Name

Service Address

MERLON J RAGLAND

ACCOUNT SUMMARY

DELINQUENT

Previous Balance

Payments Received

Balance Forward

Total Current Charges

**Total Amount Due**

Amount Due if Paid After 04/18/24

See reverse side for account details and additional information

MESSAGE CENTER

**YOUR ACCOUNT IS DELINQUENT AND IS ELIGIBLE FOR SHUTOFF.** Your account is past due and eligible for shutoff. To avoid an interruption in service, please pay your **Balance Forward** in full. Paying your Balance Forward each month will prevent your service from being turned off in the near future. If you need help paying your bill, go to [www.kcwater.us](http://www.kcwater.us) and click on Financial Assistance Resources or call 211 or (816) 474-5112. You may also set up a payment arrangement by calling (816) 513-1313.

USAGE COMPARISON

See how this month's water usage compares to the same month last year.

2023

VS.

2024

31 Days

Days of Service

32 Days

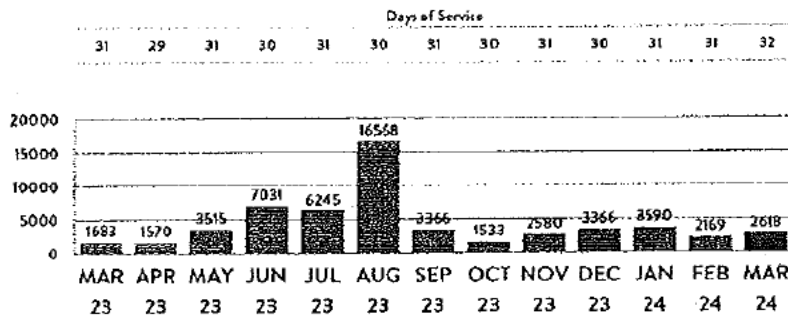
1,683 GAL

Water Used

2,618 GAL

USAGE HISTORY

Monthly water usage shown in gallons



Detach and return this portion with your payment



KC WATER

4800 E. 63RD STREET  
KANSAS CITY, MO 64130

DELINQUENT

Bill Date

03/28/24

Account Number

Due Date

04/18/24

**Total Amount Due**

AMOUNT ENCLOSED

Amount Due if Paid After 04/18/24

MAKE CHECKS PAYABLE TO:



KC WATER  
PO BOX 807045  
KANSAS CITY MO 64180-7045

4745 1 AV 0.507 0219529-KANS264341-ST.1GRP-0707819004745  
MERLON J. RAGLAND

T:16



LOCATION

4800 E. 63rd St. Kansas City, MO 64130

ONLINE

www.kcwater.us

PHONE

Account Issues: 816.513.1313 or 311

8am-5pm Monday - Friday

**\$ TOTAL AMOUNT DUE**  
 by 04/17/24 **\$**

Billing Period: 30 Days 02/21/24 - 03/22/24

ACCOUNT INFORMATION

Bill Date: 03/27/24

Account Number

Customer Name

MERLON J. RAGLAND

Service Address

ACCOUNT SUMMARY

DELINQUENT

Previous Balance

\$

Payments Received

\$

Balance Forward

\$

Total Current Charges

\$

**Total Amount Due**

**\$**

Amount Due if Paid After 04/17/24

\$

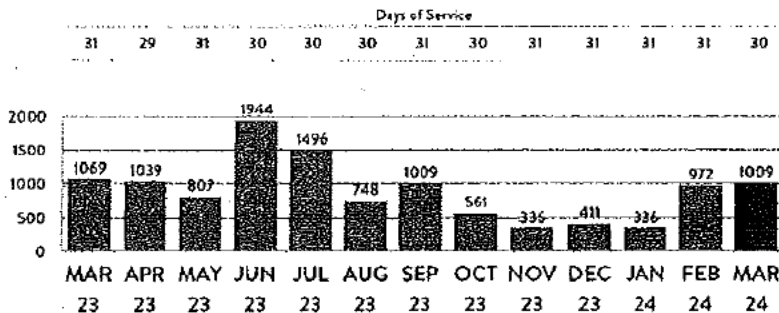
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USAGE HISTORY

Monthly water usage shown in gallons



USAGE COMPARISON

See how this month's water usage compares to the same month last year.

2023

VS.

2024

31 Days	Days of Service	30 Days
1,069 GAL	Water Used	1,009 GAL

Detach and return this portion with your payment



KC WATER  
 4800 E. 63RD STREET  
 KANSAS CITY, MO 64130

DELINQUENT

Bill Date

03/27/24

Account Number

Due Date

04/17/24

**Total Amount Due**

**\$**

AMOUNT ENCLOSED

Amount Due if Paid After 04/17/24

\$

MAKE CHECKS PAYABLE TO:



KC WATER  
 PO BOX 807045  
 KANSAS CITY MO 64180-7045

1595 2 AV 0.507 0219400-KANS264216-ST.1GRP-0707500001595  
 MERLON J. RAGLAND



LOCATION

4800 E. 63rd St. Kansas City, MO 64130

ONLINE

www.kcwater.us

PHONE

Account Issues: 816.513.1313 or 311  
8am-5pm Monday - Friday

**\$ TOTAL AMOUNT DUE**  
by 04/17/24 **\$**

Billing Period: 30 Days 02/21/24 - 03/22/24

ACCOUNT INFORMATION

Bill Date: 03/27/24

Account Number

Customer Name

MERLON J. RAGLAND

Service Address

ACCOUNT SUMMARY

DELINQUENT

Previous Balance

Payments Received

Balance Forward

Total Current Charges

**Total Amount Due**

Amount Due if Paid After 04/17/24

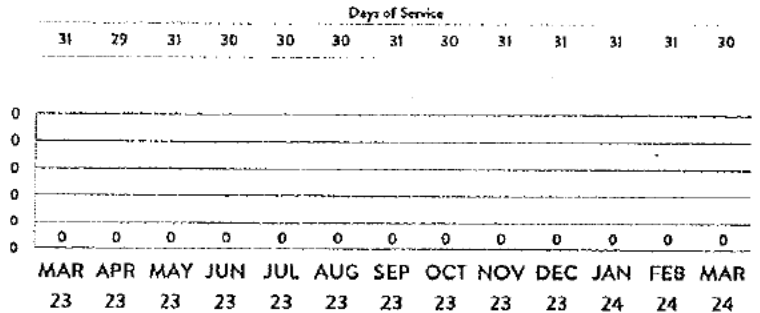
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USAGE HISTORY

Monthly water usage shown in gallons



USAGE COMPARISON

See how this month's water usage compares to the same month last year.

2023	VS.	2024
31 Days	Days of Service	30 Days
0 GAL	Water Used	0 GAL

Detach and return this portion with your payment



KC WATER  
4800 E. 63RD STREET  
KANSAS CITY, MO 64130

**DELINQUENT**

Bill Date 03/27/24

Account Number

Due Date

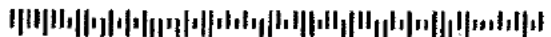
04/17/24

**Total Amount Due**

AMOUNT ENCLOSED

Amount Due if Paid After 04/17/24

MAKE CHECKS PAYABLE TO:



KC WATER  
PO BOX 807045  
KANSAS CITY MO 64180-7045



1595 2 AV 0.507 0219400-KANS264216-ST.1GRP-0707500001595  
MERLON J. RAGLAND